

User Manual of Jamuna Bank Digital Banking Application

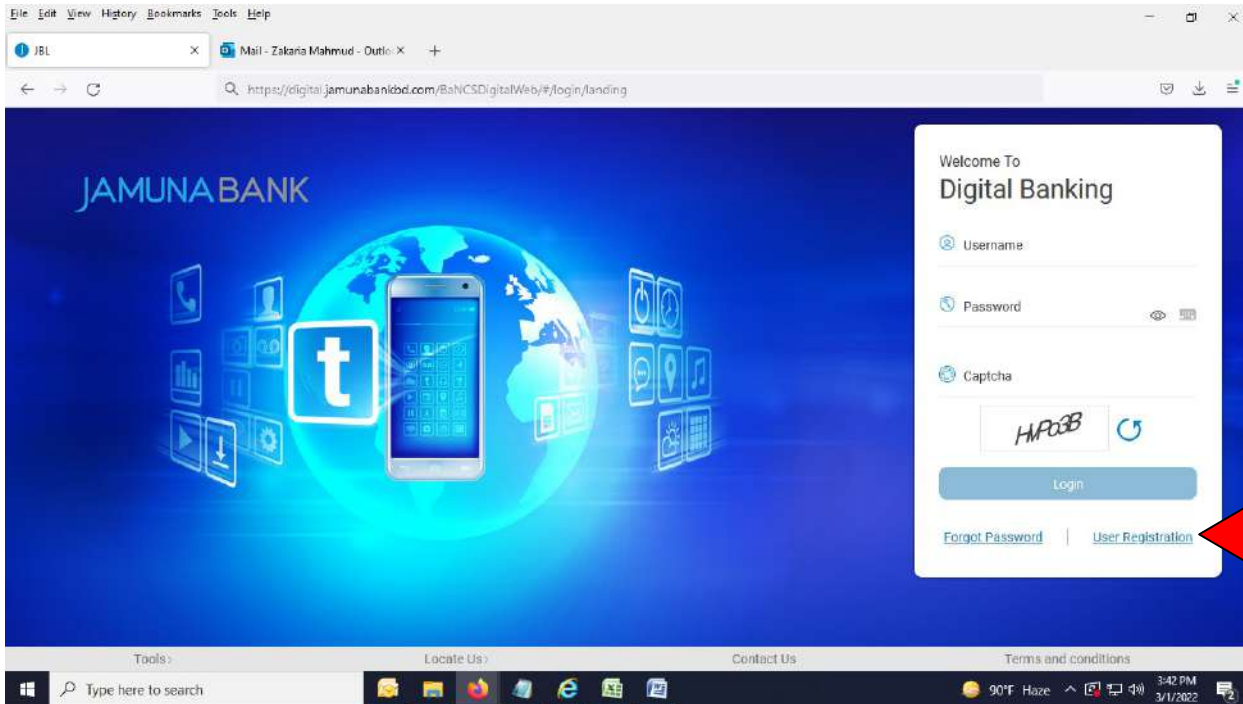
Contents

Page Number

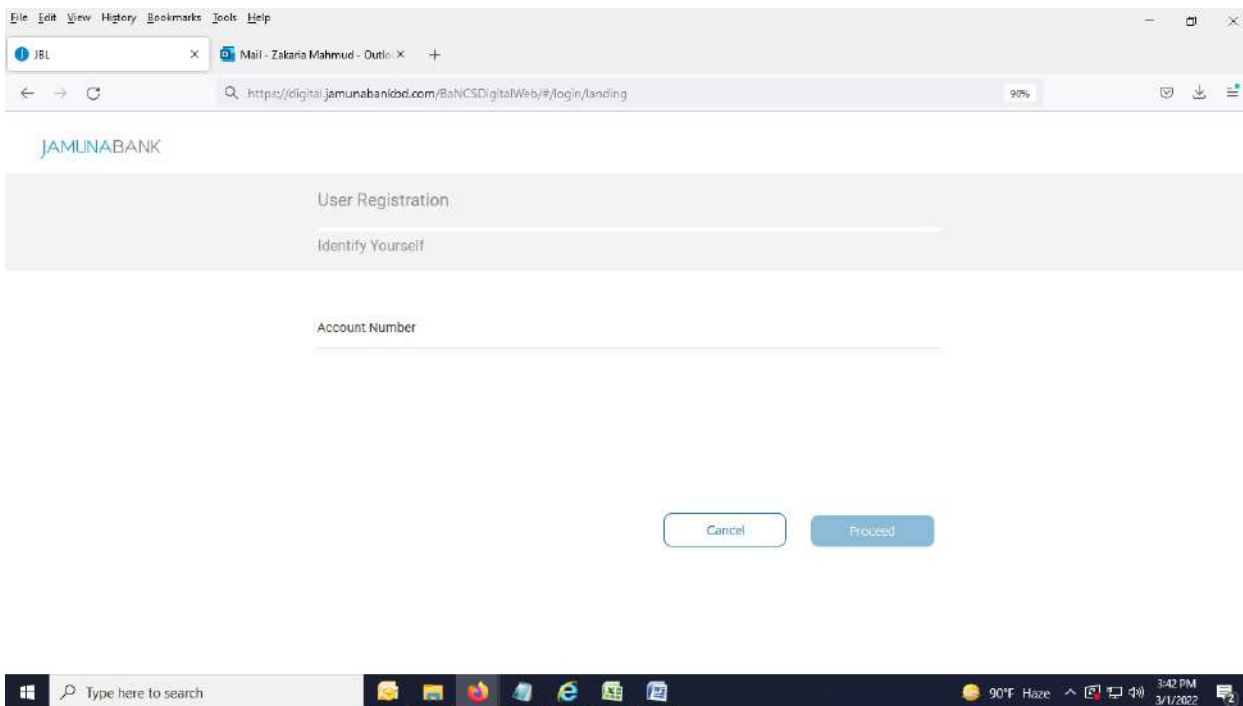
1. Customer Registration-----	02
2. Change Login Password-----	11
3. Change Memorable Question-----	16
4. Own Account Fund Transfer (Immediate)-----	19
5. Own Account Fund Transfer (Future)-----	24
6. Own Account Fund Transfer (Recurring)-----	26
7. Future & Recurring Transfer Shown in Calendar-----	29
8. Future & Recurring Transfer Shown in “Future Transfer” menu-----	30
9. Add Beneficiary (Within Bank Payee) under “Beneficiary Management” menu----	30
10. Add Beneficiary (External Payee) under “Beneficiary Management” menu-----	33
11. Immediate Beneficiary Transfer (Within Bank)-----	36
12. Future Beneficiary Transfer (Within Bank)-----	40
13. Recurring Beneficiary Transfer (Within Bank)-----	42
14. External Beneficiary Transfer (BEFTN)-----	46
15. External Beneficiary Transfer (RTGS)-----	51
16. Adhoc Transfer-----	53
17. Multiple Payment-----	56
18. Cheque Service-----	60
19. Track Cheque Book Request-----	63
20. Stop Cheque-----	64
21. Add Positive Pay-----	67
22. Search Positive Pay-----	69
23. Modify Positive Pay-----	71
24. Delete Positive Pay-----	75
25. Download Statement-----	76
26. Forgot Password-----	78
27. Bill Payments-----	84

Customer Registration:

1. Type the URL (<https://digital.jamunabankbd.com>) in your browser address bar. Login page appears.



2. After clicking "User Registration", below page appears.



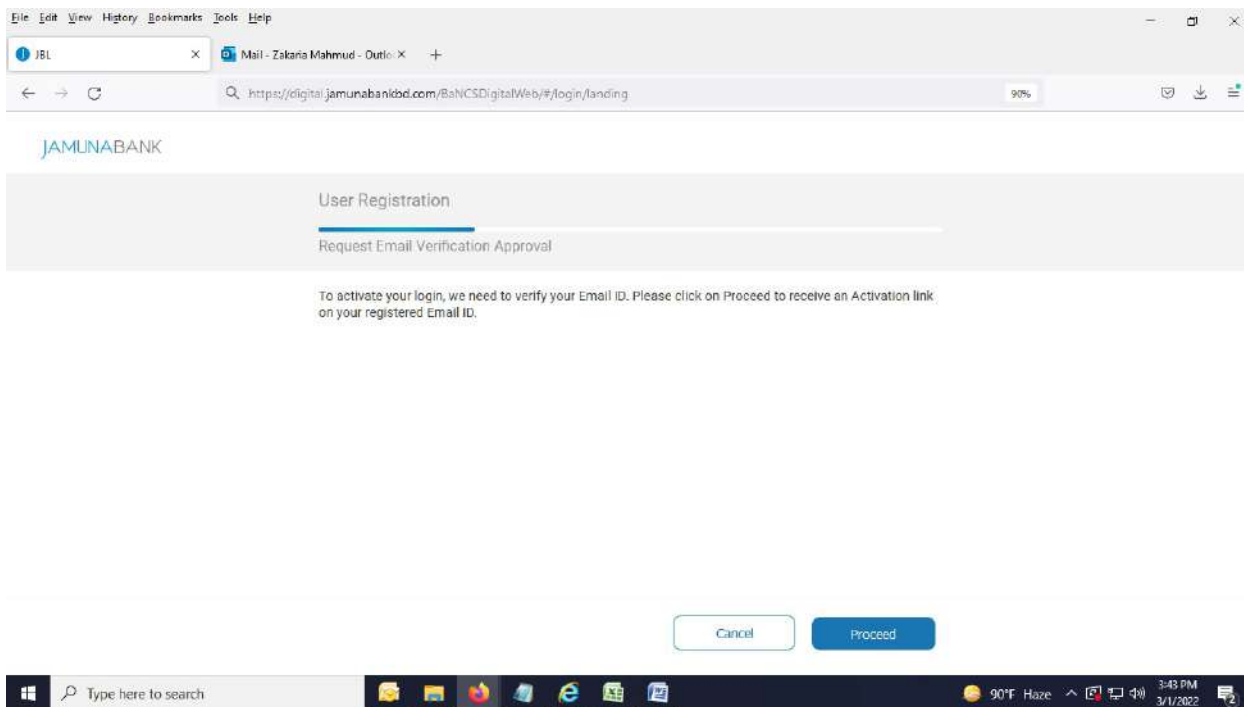
3. Type the Account Number.

The screenshot shows a web browser window with the URL <https://digital.jamunabankbd.com/BsNCSDigitalWeb/#/login/landing>. The page title is "JAMUNABANK". The "User Registration" section is active, and the "Identify Yourself" sub-section is visible. The "Account Number" field is filled with the value "1101001298852". At the bottom of the form, there are two buttons: "Cancel" and "Proceed".

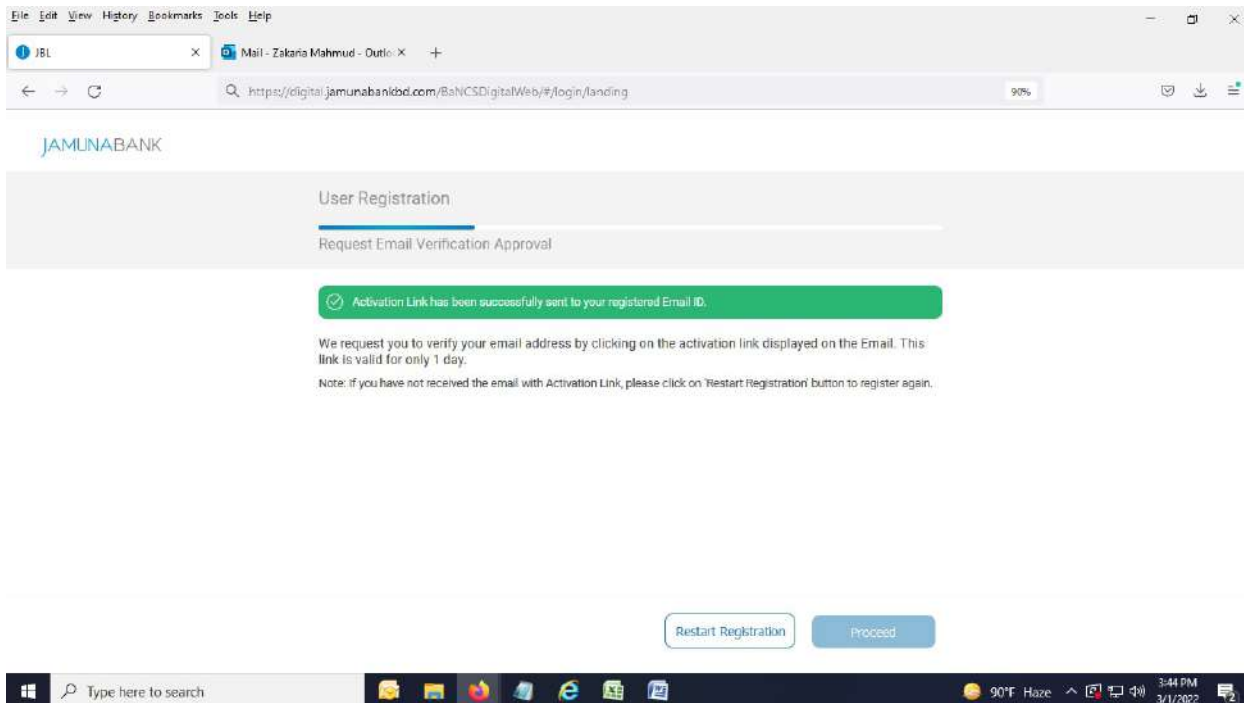
4. After clicking “Proceed” button, below page appears. If you want to change any below data (For example, Email ID or Mobile Number), you’ve to contact concern Branch to edit it.

The screenshot shows the same web browser window as before, but now the "Identify Yourself" section is expanded, showing several fields filled with data. The fields and their values are: "CIF Number" (100002785408), "Identification Type" (National Identification Card), "Identification Number" (1234123412), "Email Id" (smzmreal71@hotmail.com), and "Mobile Number" (01714100917). At the bottom of the form, there are two buttons: "Cancel" and "Proceed".

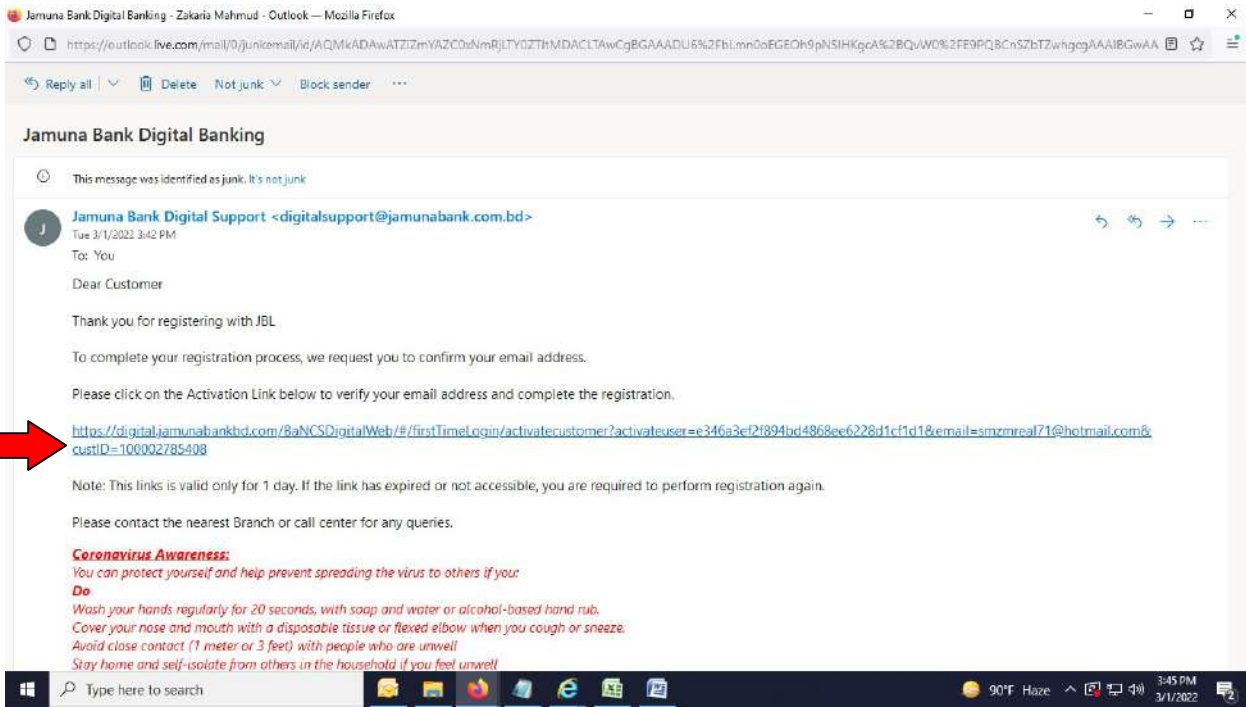
5. After clicking “Proceed” button, below page appears.



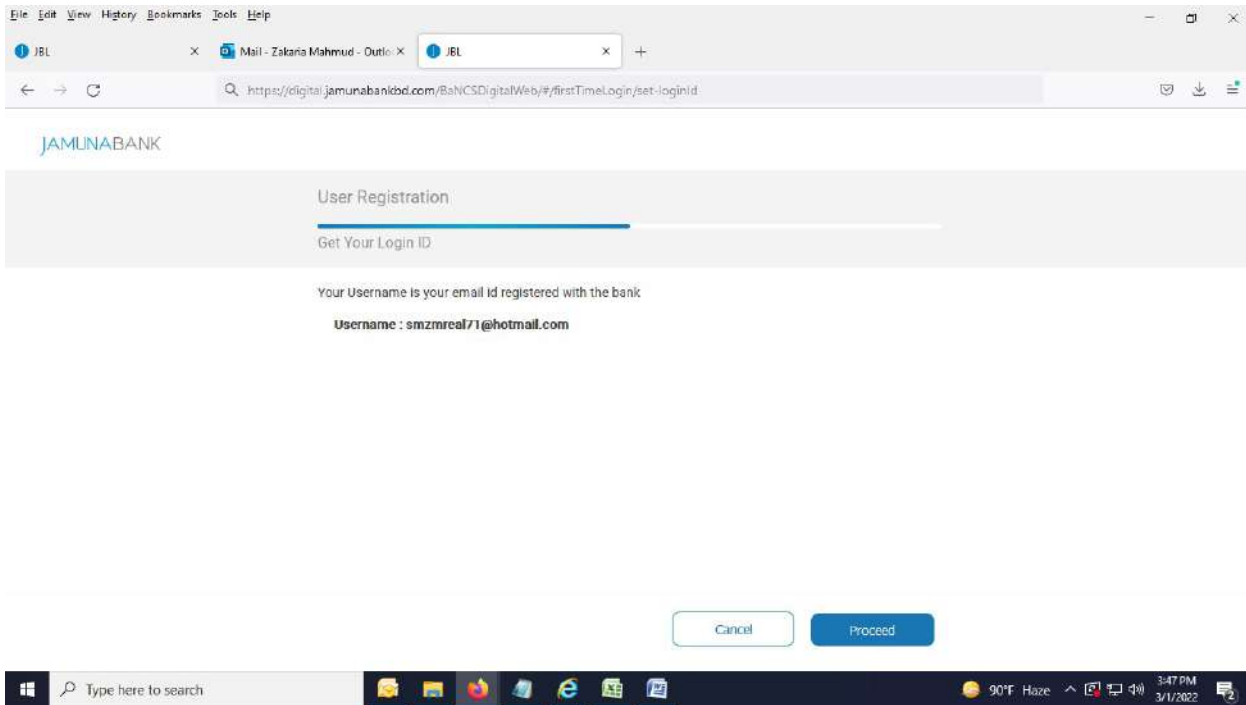
6. Press “Proceed” button and system will automatically send activation link to your desired Email ID.



7. Login to your Email and either click the below URL or copy this link and paste it at your browser address bar.



8. After that below page appears.



9. After clicking “Proceed” button, Password and Memorable Question related page appears.

The screenshot shows a web browser window with the URL <https://digital.jamunabankbd.com/BsNCSDigitalWeb/#/firstTimeLogin/set-loginId>. The page title is "User Registration" and the subtitle is "Set Your Password and Memorable Q&A". The form contains the following fields:

- Enter Password (with a password strength indicator icon)
- Re enter Password (with a password strength indicator icon)
- Memorable Question (with a dropdown arrow)
- Answer (with a password strength indicator icon)
- Re enter Answer

At the bottom of the form, there is a checkbox labeled "I agree Terms and conditions".

10. Enter Password and confirm it by satisfying all the password policy. Select Memorable Question, Enter the answer and confirm it.

The screenshot shows the same web browser window as before, but with a "Password Policy" popup displayed. The form fields are now filled with the following values:

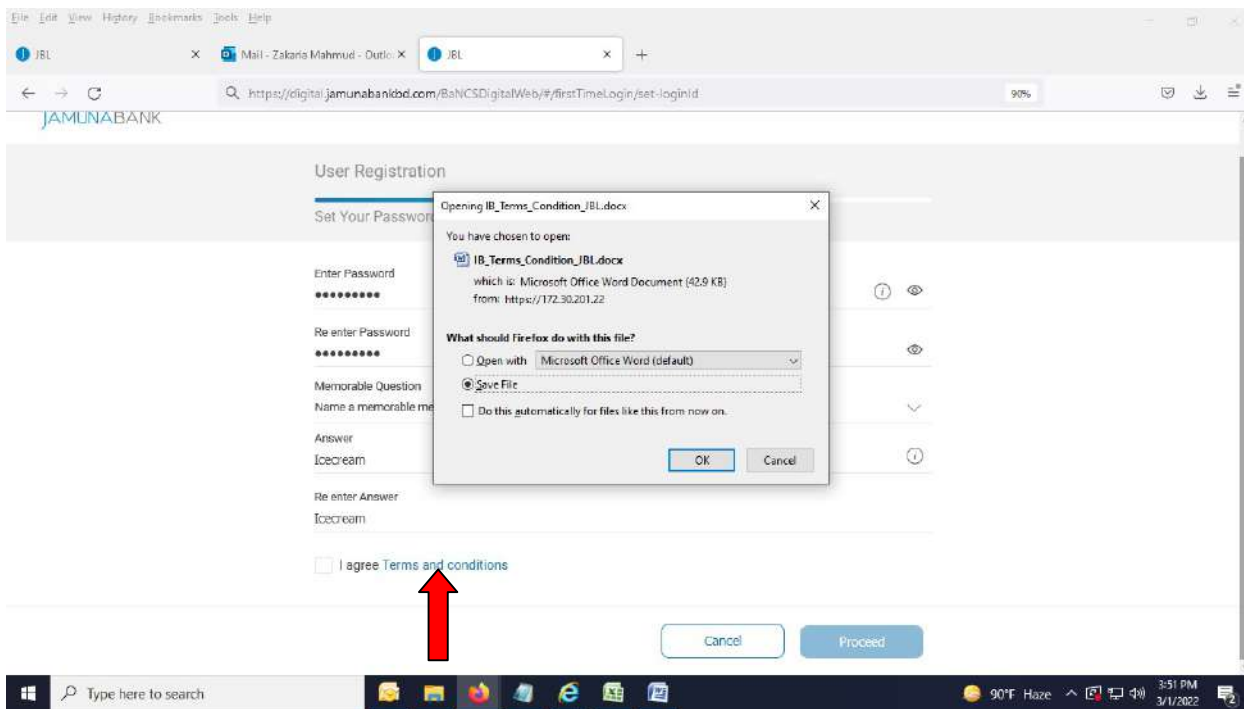
- Enter Password: [masked with dots]
- Re enter Password: [masked with dots]
- Memorable Question: Name a memorable meal
- Answer: Icecream
- Re enter Answer: Icecream

The "I agree Terms and conditions" checkbox is still present. The "Password Policy" popup lists the following requirements, all of which are marked as satisfied with a green checkmark:

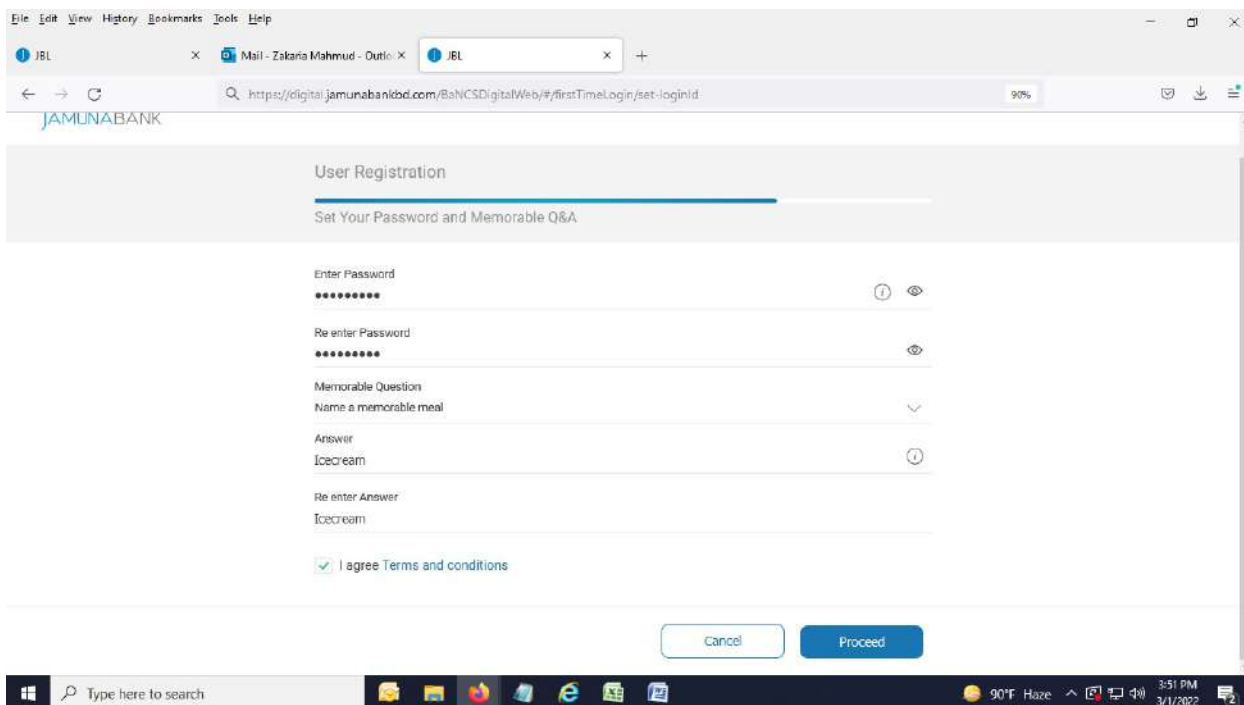
- Minimum characters 8
- Maximum characters 12
- Alphanumeric
- Has at least one special character ([\$%&()*+,-./:;@{ }~])
- Has at least one upper case letter
- Has at least one number
- Space not allowed

At the bottom of the form, there are "Cancel" and "Proceed" buttons.

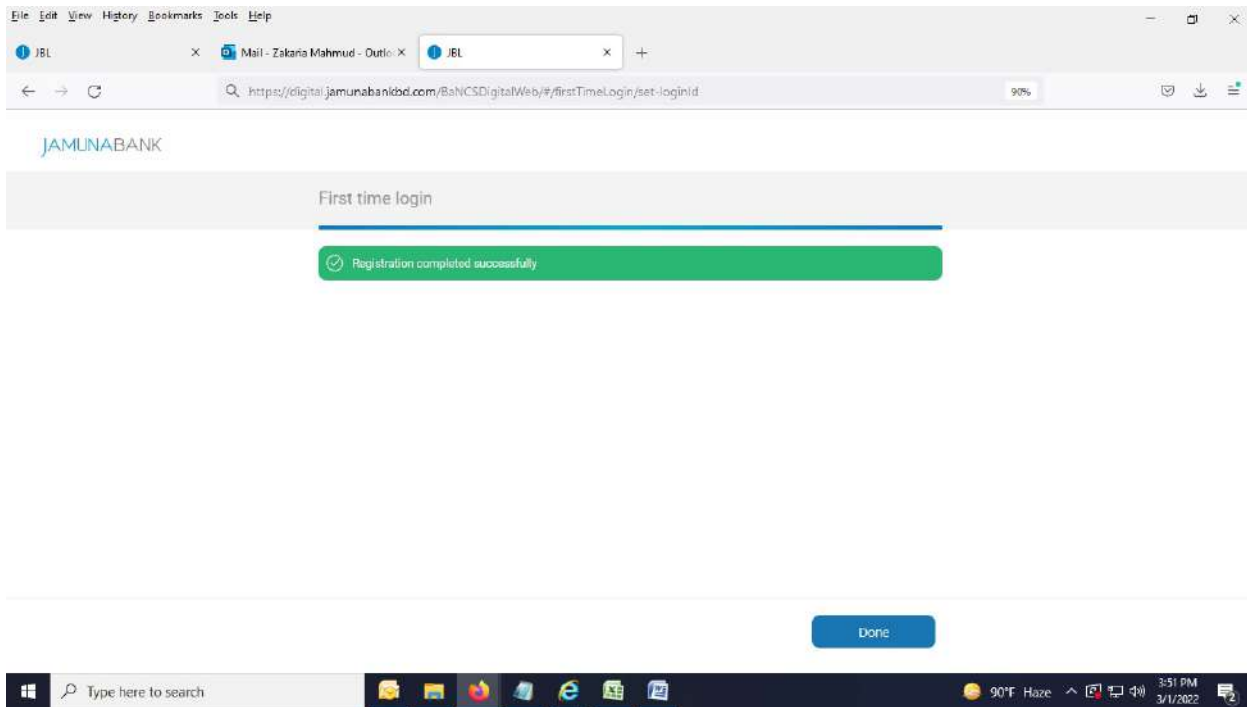
11. Click on “Terms and Conditions”.



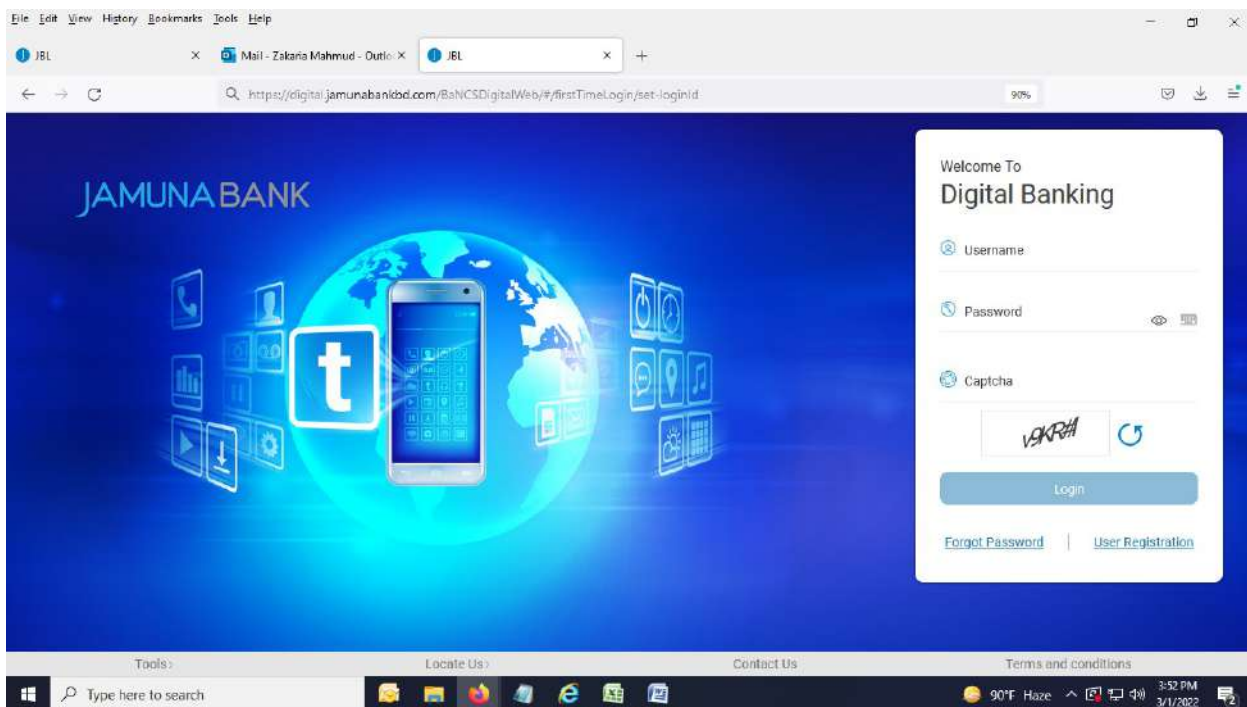
12. After reading “Terms and Conditions” carefully and upon agreeing it, select checkbox of “Terms and Conditions” and press “Proceed” button



13. Successful message of registration completion appears.



14. After pressing "Done" button, Login page appears.



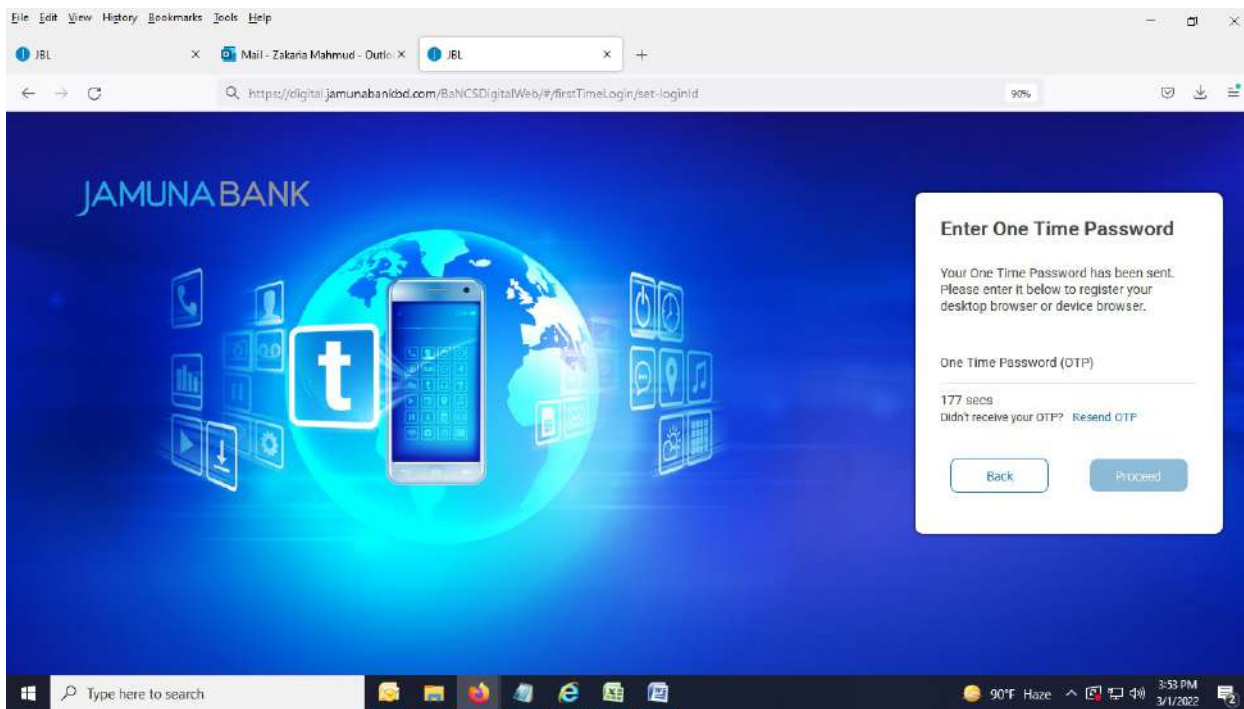
15. Input credentials and press “Login” button.



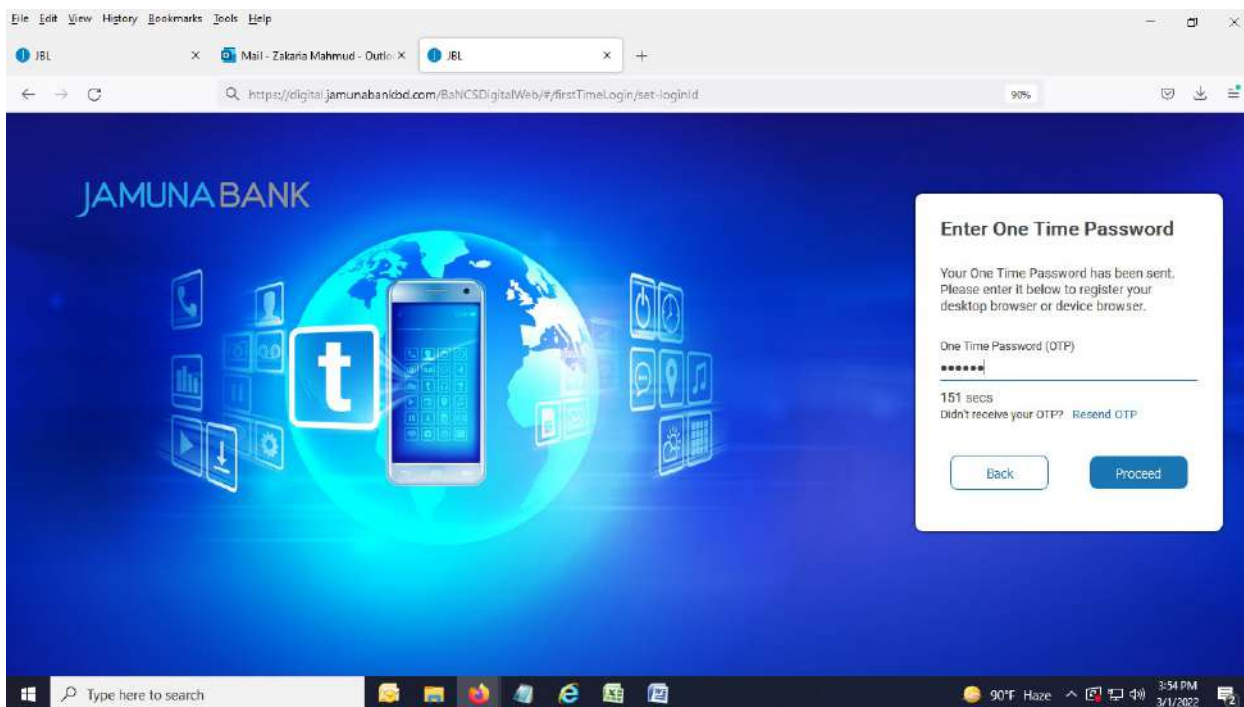
16. OTP related page appears. Press “Send Code”. Then, system will send OTP to your desired Email ID and Mobile number simultaneously.



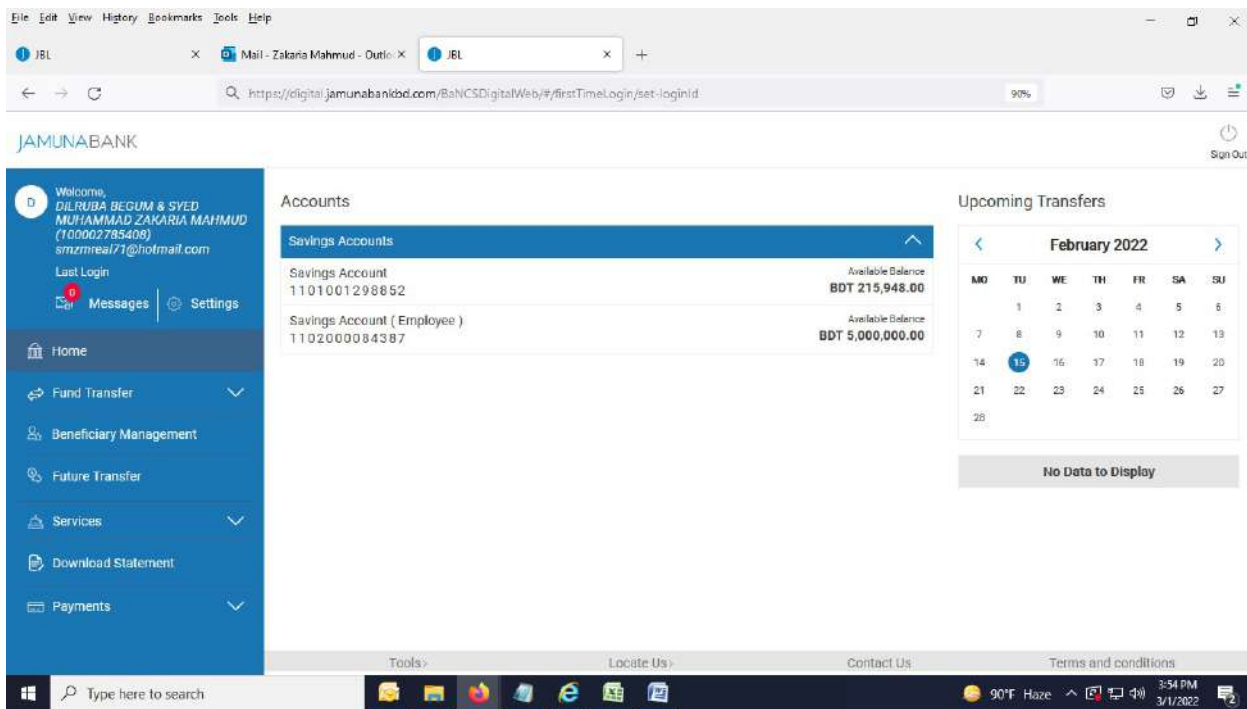
17. Below page appears.



18. Provide the OTP and press “Proceed” button.



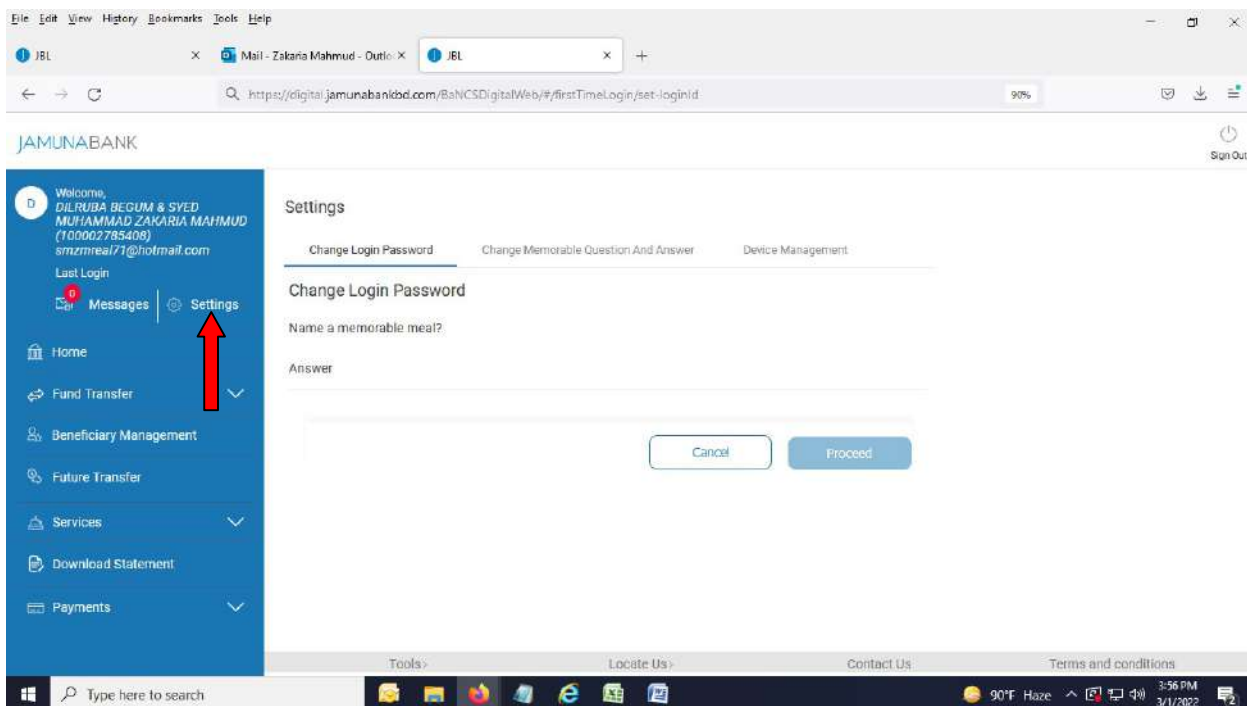
19. If the OTP is correct, system will move you to home page of Digital Banking.



-----End of Customer Registration Process-----

Change Login Password:

1. Click on “Settings”.



2. Provide the answer of Memorable Question which you've given during Registration process.

The screenshot shows a web browser window with the JAMUNABANK digital login page. The browser's address bar displays the URL: <https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/firstTimeLogin/set-loginId>. The page features a blue sidebar with navigation options: Home, Fund Transfer, Beneficiary Management, Future Transfer, Services, Download Statement, and Payments. The main content area is titled 'Settings' and includes tabs for 'Change Login Password', 'Change Memorable Question And Answer', and 'Device Management'. The 'Change Login Password' tab is active, showing a form with the question 'Name a memorable meal?' and the answer 'Icecream'. Below the answer field are 'Cancel' and 'Proceed' buttons. The footer of the page includes links for Tools, Locate Us, Contact Us, and Terms and conditions, along with a search bar and system status information.

3. After pressing “Proceed” button, below page appears.

The screenshot shows the same JAMUNABANK digital login page after clicking the 'Proceed' button. The 'Change Login Password' form now includes a 'Current Password' field with a toggle icon for password visibility. Below the password field are 'Cancel' and 'Submit' buttons. The rest of the page, including the sidebar and footer, remains the same as in the previous screenshot.

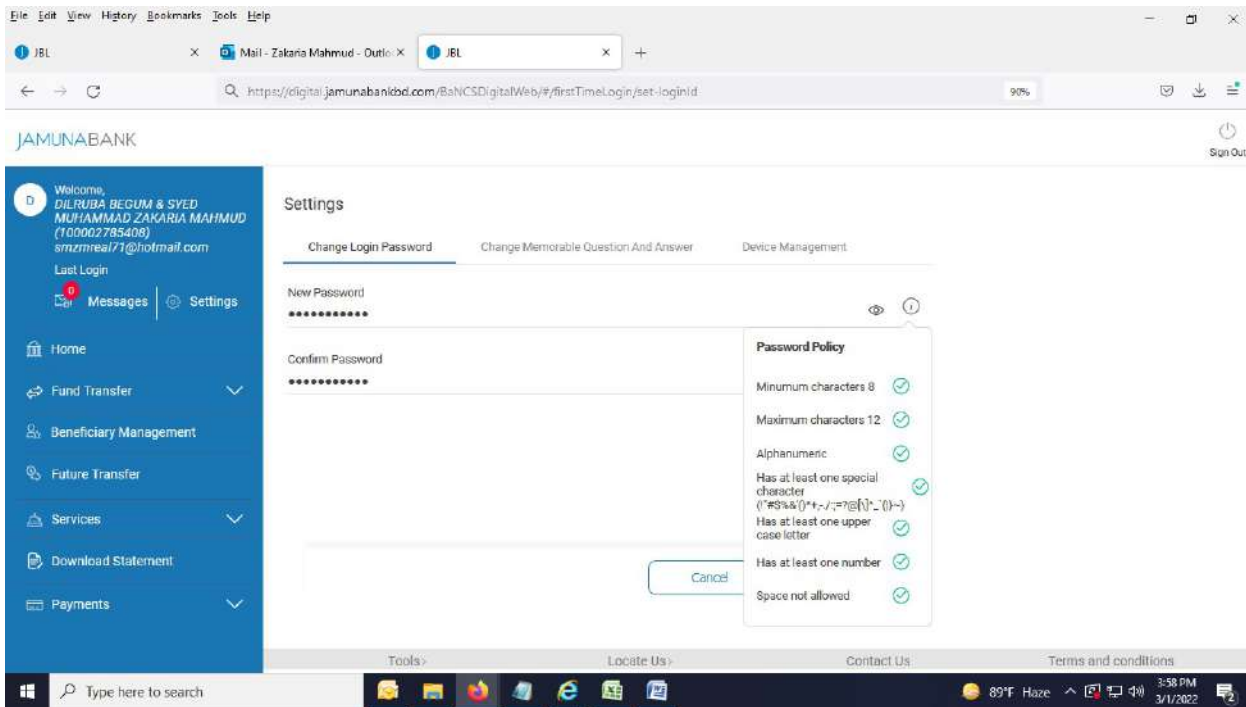
4. Provide password by which you've logged in to this application.

The screenshot shows a web browser window with the URL <https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/firstTimeLogin/set-loginId>. The page is titled "JAMUNABANK" and displays a "Settings" section with a "Change Login Password" form. The form includes a "Current Password" field with a masked input (dots) and a "Submit" button. A "Cancel" button is also present. The left sidebar shows the user's profile: "Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com". The bottom of the page features a navigation bar with links for "Tools", "Locate Us", "Contact Us", and "Terms and conditions". The Windows taskbar at the bottom shows the time as 3:57 PM on 3/1/2022.

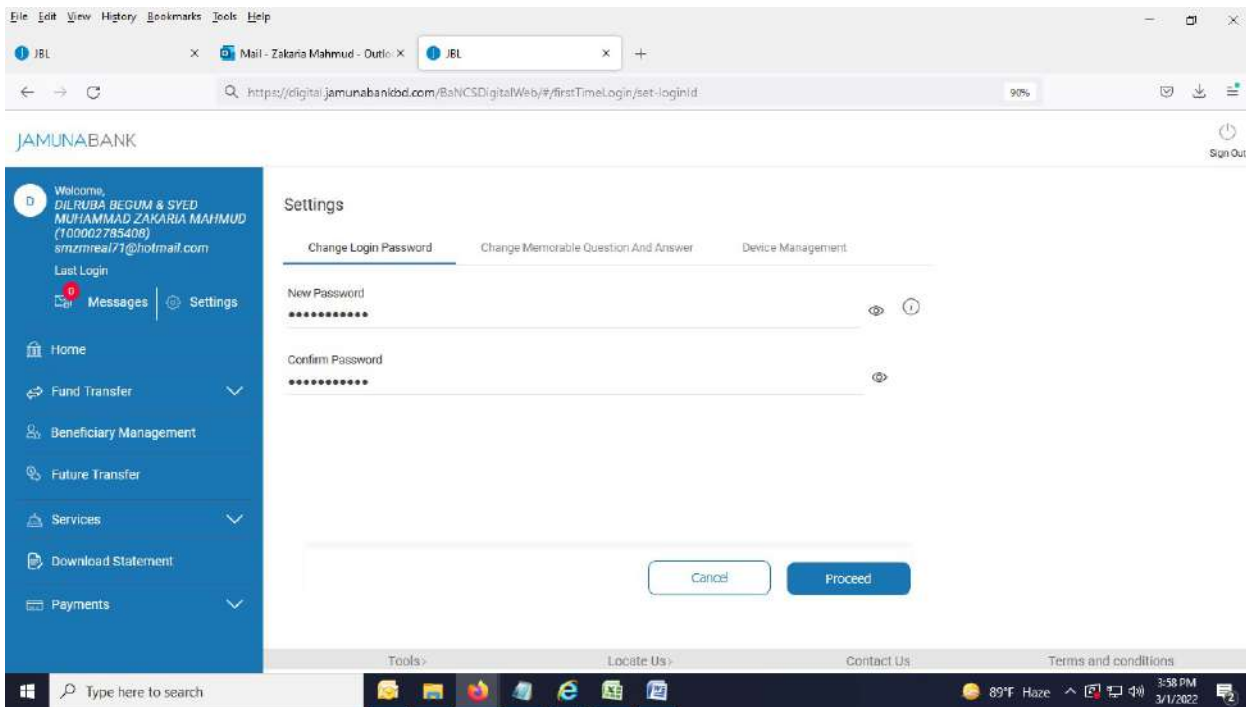
5. After pressing "Submit" button, below page appears.

The screenshot shows the same web browser window as before, but the "Change Login Password" form is now updated. It includes a "New Password" field with a masked input (dots) and a "Confirm Password" field with a masked input (dots). A "Proceed" button is visible at the bottom of the form. The left sidebar and bottom navigation bar remain the same. The Windows taskbar at the bottom shows the time as 3:57 PM on 3/1/2022.

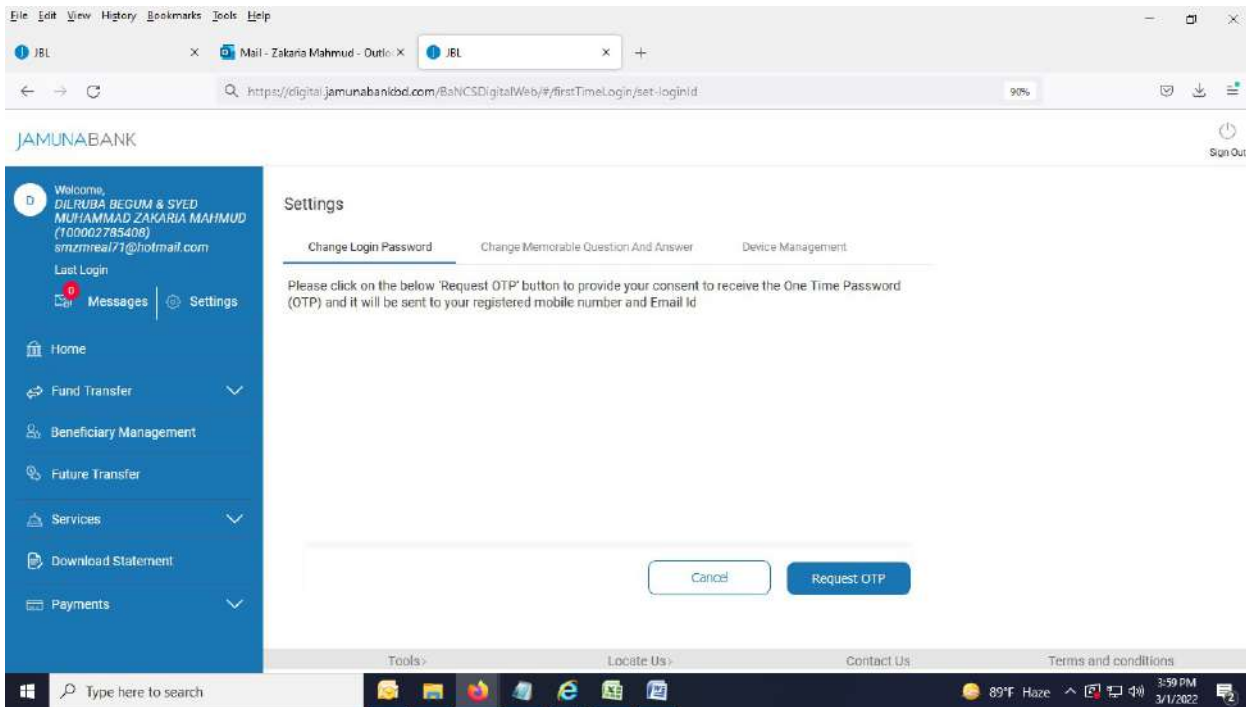
6. Type “New Password” and confirm it by satisfying all the Password policy.



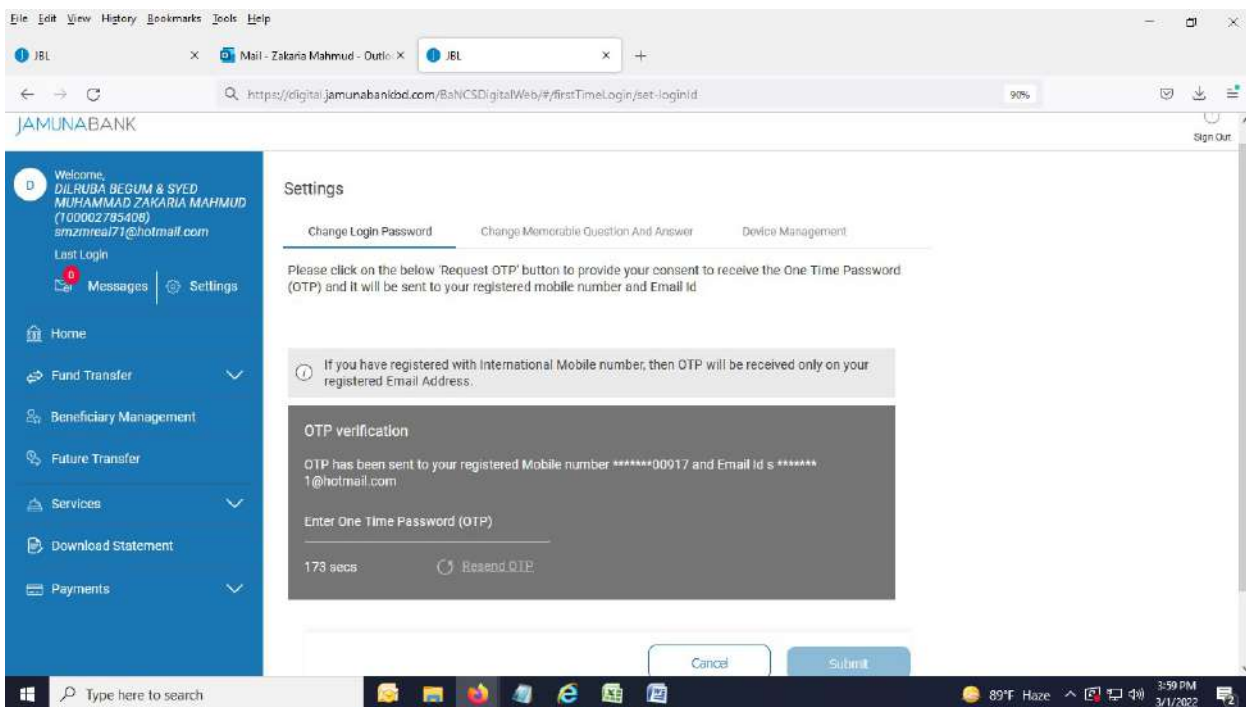
7. Below page appears.



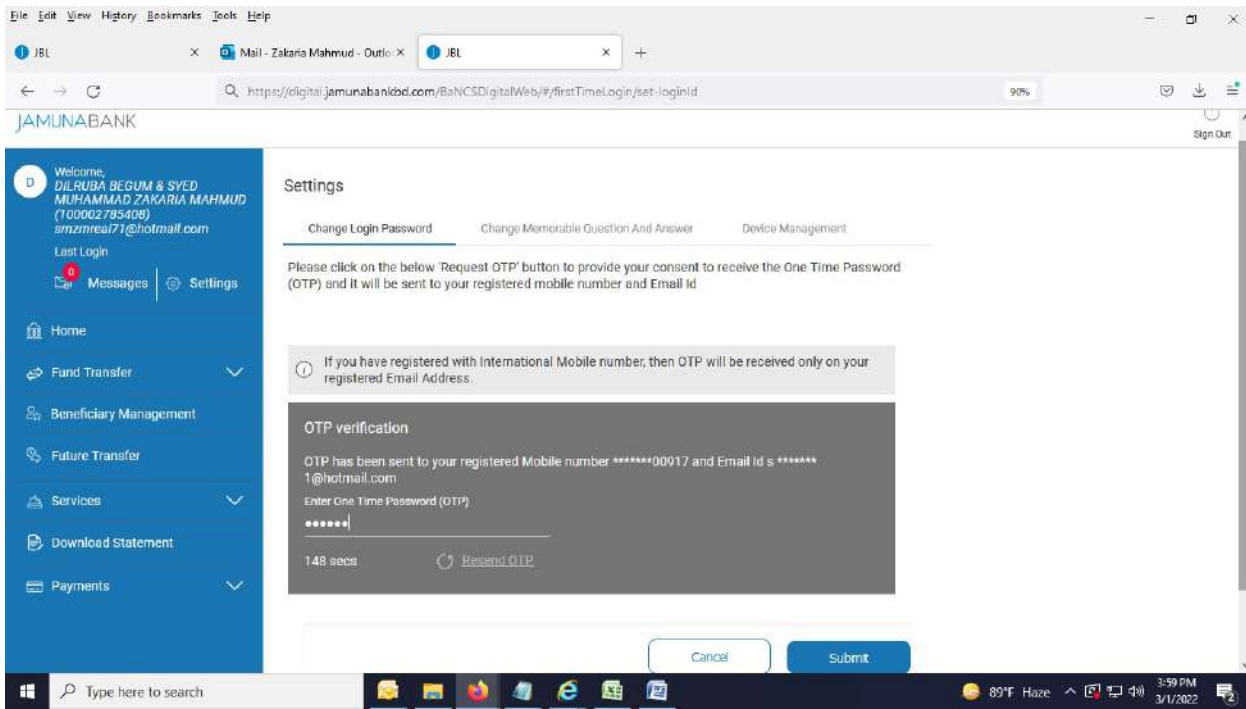
8. After hitting “Proceed” button, below page appears. Press “Request OTP” button.



9. OTP page appears. System will send OTP to your desired Email ID and Mobile number simultaneously.



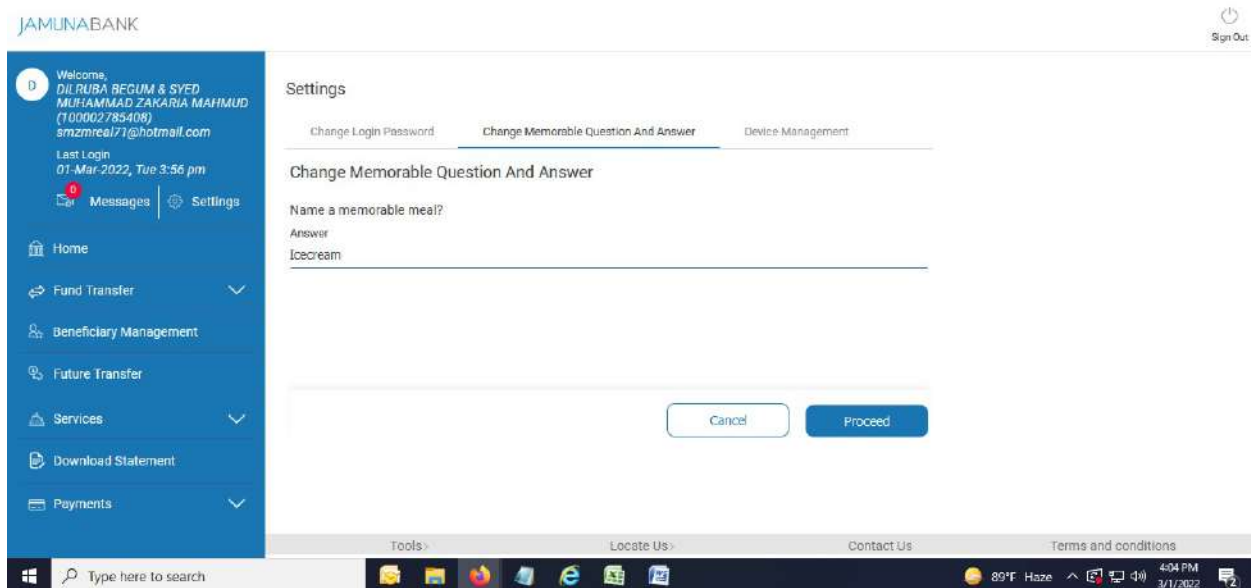
10. Enter OTP and press “Submit” button.



-----End of “Change Login Password”-----

Change Memorable Question:

1. Click on “Change Memorable Question and Answer”. Below page appears.



2. After pressing “Proceed” button, below page appears. Select a Memorable Question from the drop down menu.

Settings

Change Login Password | **Change Memorable Question And Answer** | Device Management

Change Memorable Question And Answer

Memorable Question

- Name a memorable meal?
- Who was your first employer?
- What is the name of the street you grew up on?
- Name a memorable restaurant?**
- Name a memorable character from a film or a book or TV?
- What was the name of your first school?
- What is your eldest child's First name?

Answer

3. Type the Answer of corresponding Memorable Question.

JAMUNABANK

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmrcal71@hotmail.com
Last Login 01-Mar-2022, Tue 3:56 pm

Messages | Settings

Home | Fund Transfer | Beneficiary Management | Future Transfer | Services | Download Statement | Payments

Settings

Change Login Password | **Change Memorable Question And Answer** | Device Management

Change Memorable Question And Answer

Memorable Question

Name a memorable restaurant?

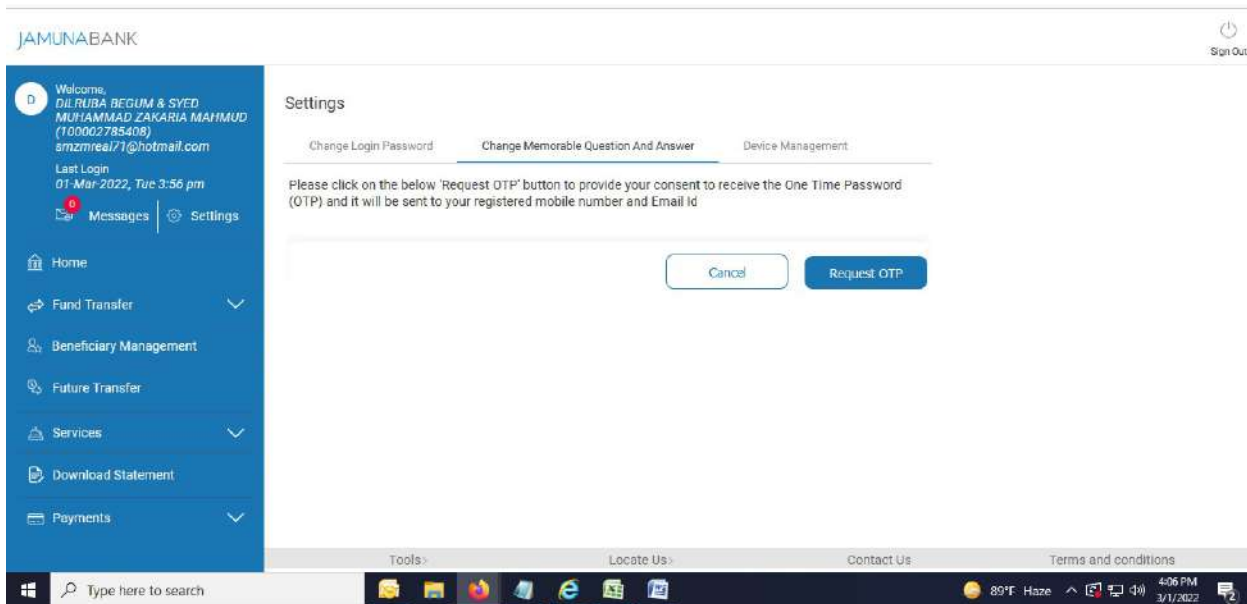
Answer

Pizza Hut

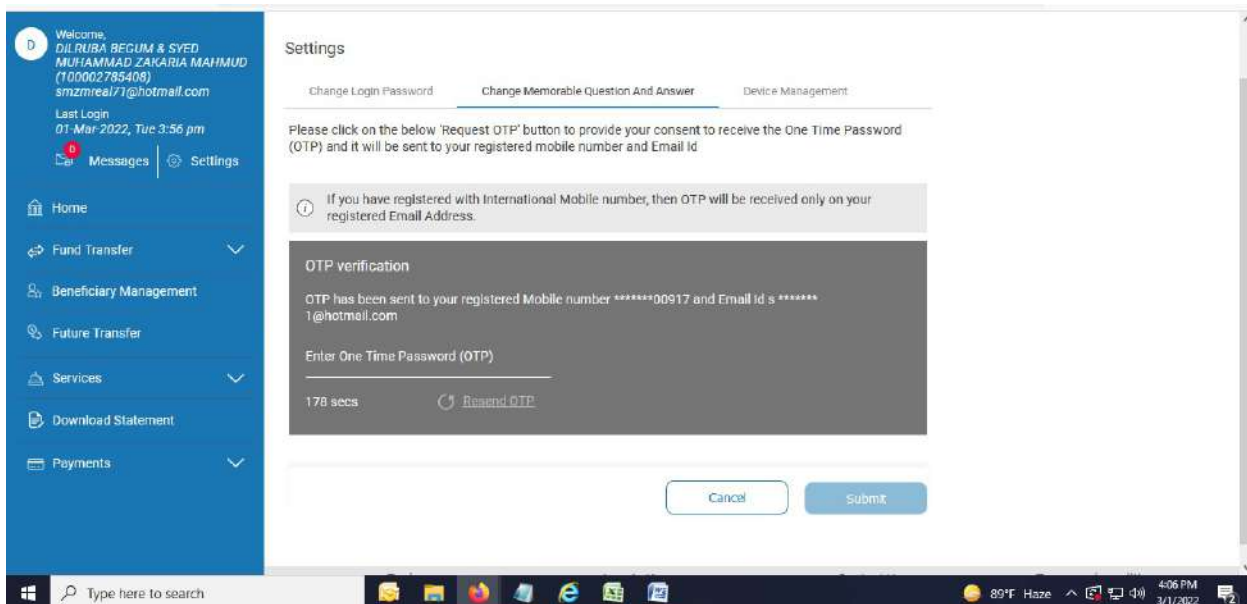
Cancel | Proceed

Tools > | Locate Us > | Contact Us | Terms and conditions

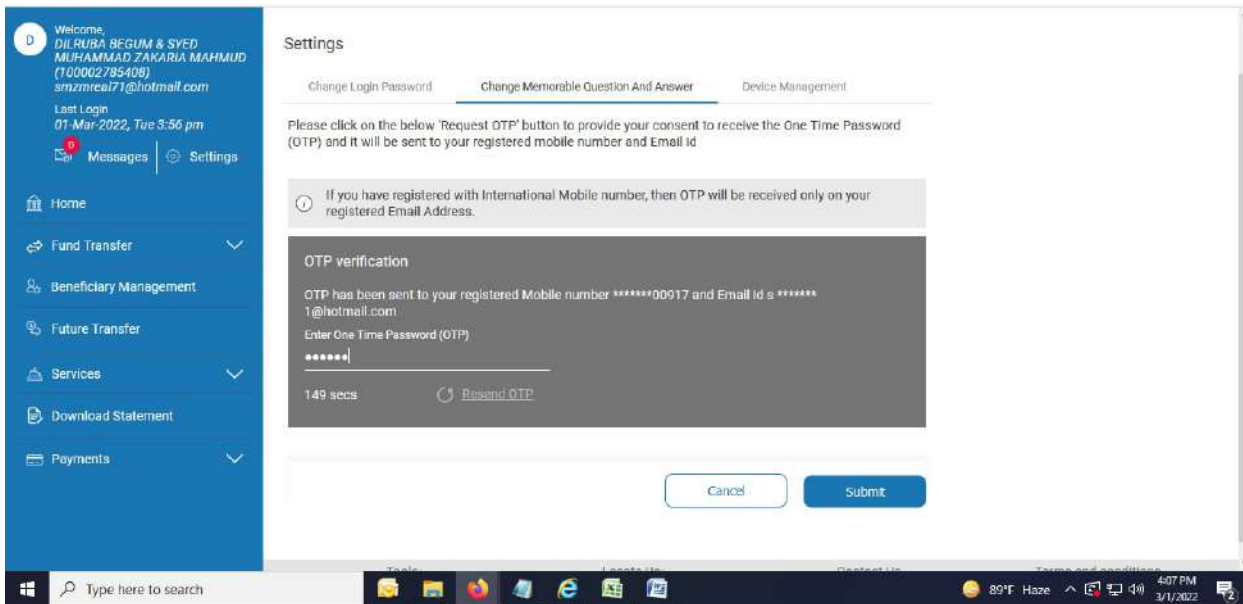
4. After hitting “Proceed” button, below page appears.



5. After pressing “Request OTP” button, OTP page appears. System will send OTP to your desired Email ID and Mobile number simultaneously



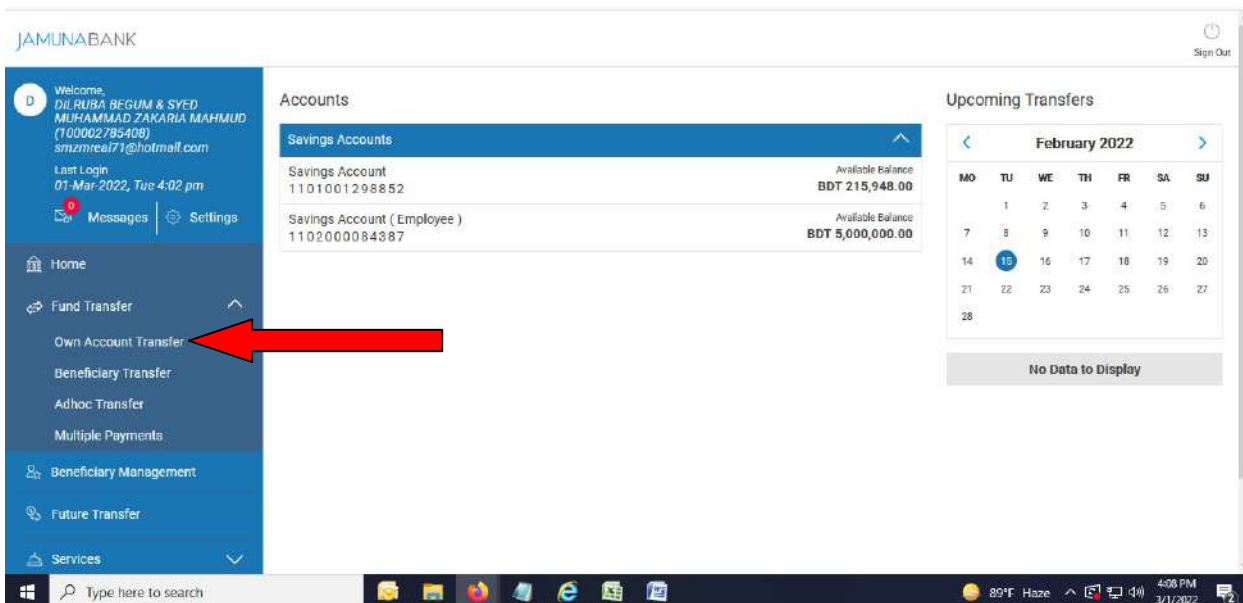
6. Enter OTP and press “Submit” button.



-----End of “Change Memorable Question”-----

Own Account Transfer (Immediate): Your Account to your Account within Jamuna Bank Ltd at an immediate date.

1. Click “Own Account Transfer”.



2. "Own Account Transfer" page appears.

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From

Transfer To

Amount

Remarks

Frequency: Never

Transfer date: 15-Feb-2022

Cancel Proceed

3. Select an Account from drop down menu in "Transfer From" field from where you want to send your money.

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From

Savings Account 1101001298852 Available Balance BDT 215,948.00

Savings Account (Employee) 1102000084387 Available Balance BDT 5,000,000.00

Transfer To

Amount

Remarks

Frequency: Never

Transfer date: 15-Feb-2022

4. Select an Account from drop down menu in “Transfer To” field to where you want to send your money.

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From
Savings Account (Employee)
1102000084387

Transfer To
Savings Account
1101001298852 Available Balance
BDT 215,948.00

Amount

Remarks

Frequency
Never

Transfer date
15-Feb-2022

5. Input the “Amount” you want to send.

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From
Savings Account (Employee)
1102000084387

Transfer To
Savings Account
1101001298852

Amount
BDT 1,000.00

Remarks
Test

Frequency
Never

Transfer date
15-Feb-2022

Cancel Proceed

6. After hitting “Proceed” button, below page appears.

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:02 pm
Messages | Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 110200084387
Transfer To: Savings Account, 1101001296852
Amount: BDT 1,000.00
Transfer Type: PAYNOW
Transfer date: 15-Feb-2022
Transfer Frequency: Never
Remarks: Test

Cancel Proceed

7. After hitting “Proceed” button, OTP page appears. System will send OTP to your desired Email ID and Mobile number simultaneously.

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:02 pm
Messages | Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement
Payments

Own Account Transfer

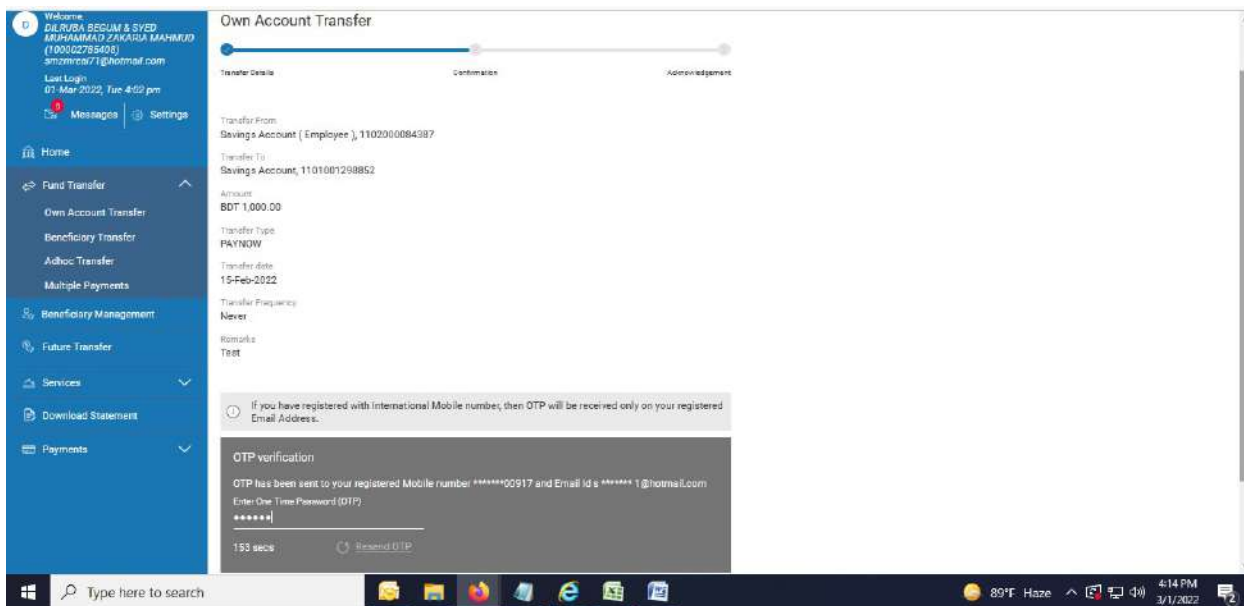
Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 110200084387
Transfer To: Savings Account, 1101001296852
Amount: BDT 1,000.00
Transfer Type: PAYNOW
Transfer date: 15-Feb-2022
Transfer Frequency: Never
Remarks: Test

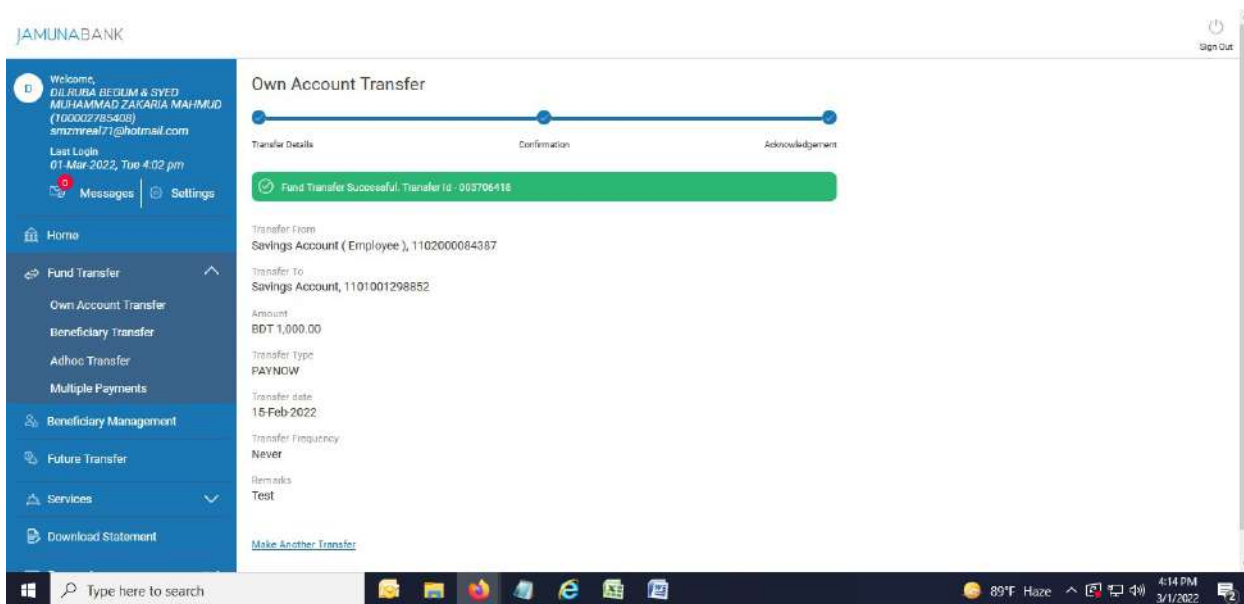
If you have registered with International Mobile number, then OTP will be received only on your registered Email Address.

OTP verification
OTP has been sent to your registered Mobile number *****00917 and Email id is *****1@hotmail.com
Enter One Time Password (OTP)
155 secs Resend OTP

8. Enter OTP.



9. After hitting “Confirm” button, successful message of Fund Transfer page appears.



-----End of “Own Account Fund Transfer (Immediate)”-----

Own Account Transfer (Future): Your Account to your Account within Jamuna Bank Ltd at a Future date.

1. Click “Own Account Transfer”. “Own Account Transfer” page appears. Fill up the required Field as before. Select a future date from calendar at when you want to commit the transaction.

The screenshot shows the 'Own Account Transfer' page in the Jamuna Bank mobile app. The page is divided into three sections: Transfer Details, Confirmation, and Acknowledgement. The Transfer Details section is active and contains the following fields:

- Transfer From: Savings Account (Employee) 1102000084387
- Transfer To: Savings Account 1101001298852
- Amount: BDT 2,000.00
- Remarks: Test Future Transfer
- Frequency: Never
- Transfer date: 23-Feb-2022

A calendar overlay is visible, showing the month of February 2022. The date 23 is selected, indicating the transfer date.

The bottom of the screen shows a Windows taskbar with the search bar, taskbar icons, and system tray information (89°F, Haze, 4:17 PM, 3/1/2022).

2. After selecting a future date, below page appears.

The screenshot shows the 'Own Account Transfer' page in the Jamuna Bank mobile app, similar to the previous one, but with the 'Transfer date' field now populated with '23-Feb-2022'. The 'Frequency' field is still set to 'Never'. The 'Transfer date' field is located below the 'Frequency' field.

The bottom of the screen shows a Windows taskbar with the search bar, taskbar icons, and system tray information (89°F, Haze, 4:17 PM, 3/1/2022).

3. After hitting “Proceed” button, below page comes.

Welcome, **DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD**
(100002785408)
smzmireal71@hotmail.com

Last Login
01-Mar-2022, Tue 4:02 pm

Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From
Savings Account (Employee), 1102000084387

Transfer To
Savings Account, 1101001298852

Amount
BDT 2,000.00

Transfer Type
SCHEDULE

Transfer date
23-Feb-2022

Transfer Frequency
Never

Remarks
Test Future Transfer

Cancel Proceed

4. After clicking “Proceed” button again, OTP page comes. System will send OTP to your desired Email ID and Mobile number simultaneously. Enter OTP.

Welcome, **DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD**
(100002785408)
smzmireal71@hotmail.com

Last Login
01-Mar-2022, Tue 4:02 pm

Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Payments

Own Account Transfer

Transfer Details Confirmation Acknowledgement

Transfer From
Savings Account (Employee), 1102000084387

Transfer To
Savings Account, 1101001298852

Amount
BDT 2,000.00

Transfer Type
SCHEDULE

Transfer date
23-Feb-2022

Transfer Frequency
Never

Remarks
Test Future Transfer

If you have registered with International Mobile number then OTP will be received only on your registered Email Address

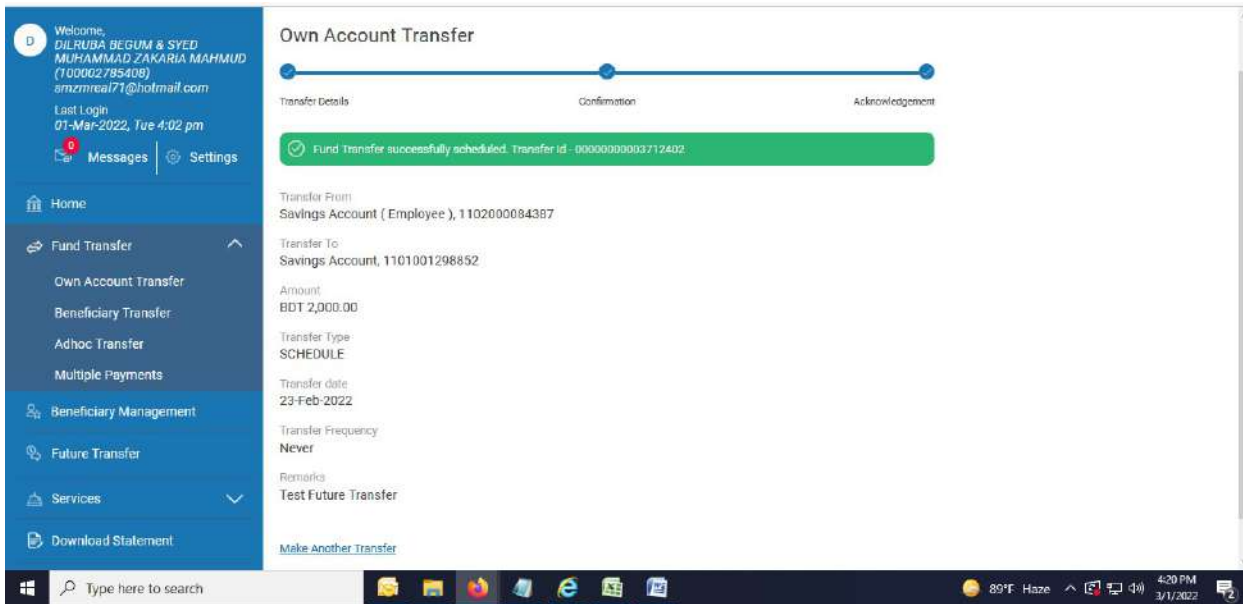
OTP verification

OTP has been sent to your registered Mobile number *****0917 and Email ID *****1@hotmail.com. Enter One Time Password (OTP)

71 8028 Resend OTP

Cancel Confirm

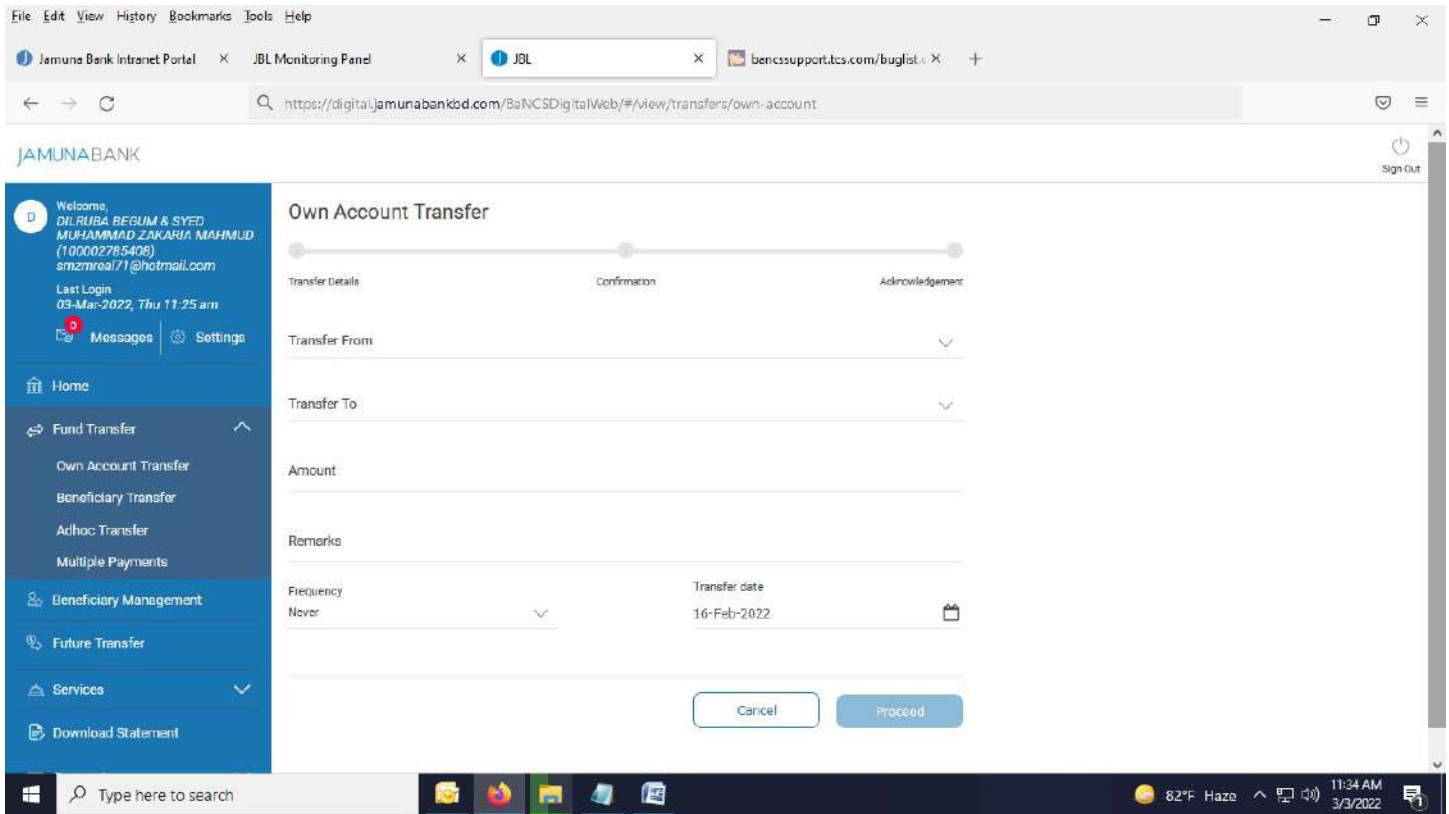
5. After hitting “Confirm” button, successful message of Fund Transfer page appears.



-----End of “Own Account Fund Transfer (Future)”-----

Own Account Transfer (Recurring): Your Account to your Account within Jamuna Bank Ltd at a Future date (Daily, Weekly or Monthly).

1. Click “Own Account Transfer”. “Own Account Transfer” page appears. Fill up the required Field as before.



2. Select Frequency “Daily, Weekly or Monthly”.

The screenshot shows the 'Own Account Transfer' page in the Jamuna Bank Intranet Portal. The user is logged in as DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD. The page has a sidebar with navigation options like Home, Fund Transfer, Beneficiary Management, etc. The main content area shows the transfer details form. The 'Frequency' dropdown menu is open, displaying the following options:

- Never
- Daily**
- Weekly
- Monthly

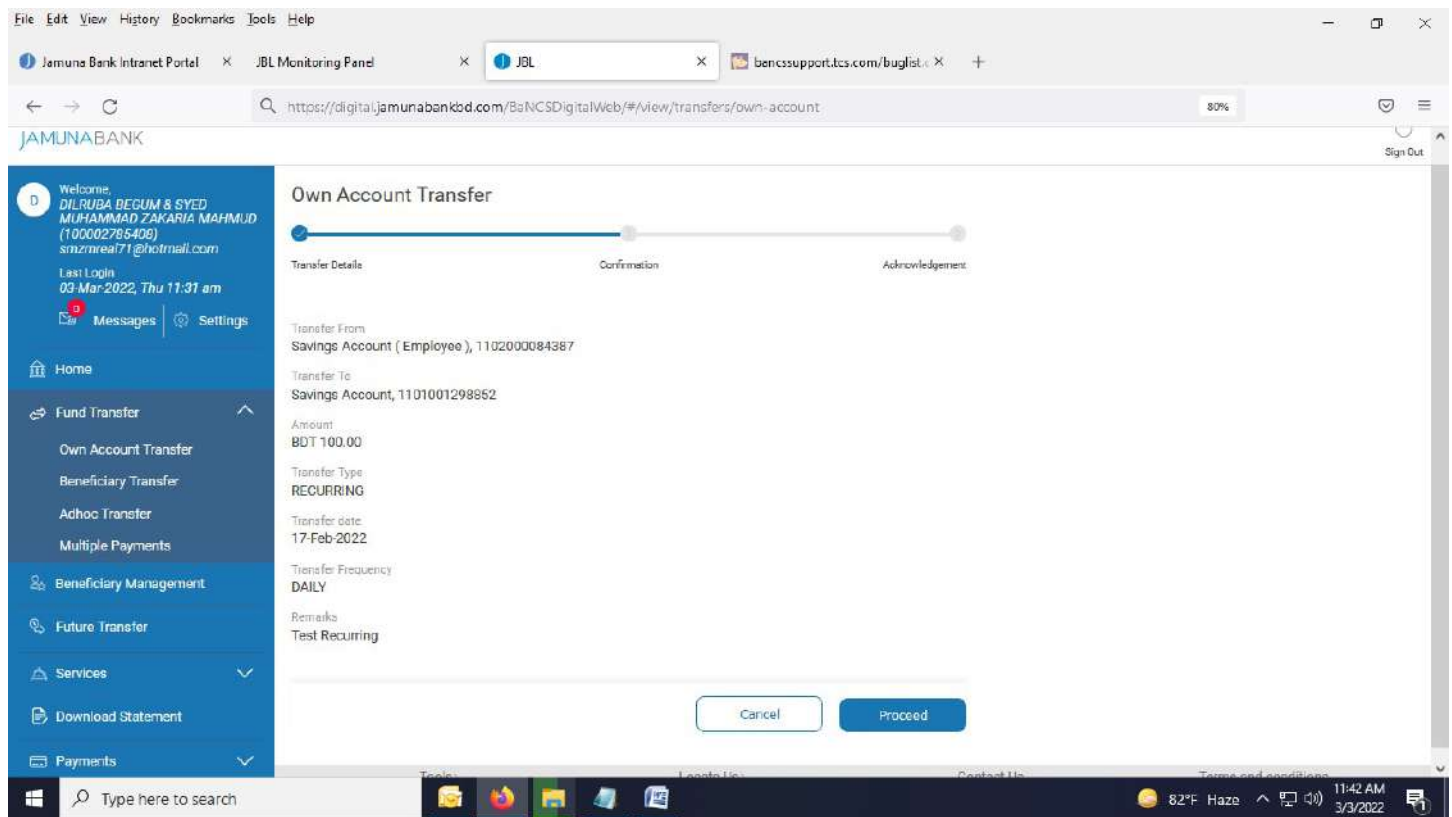
The 'Transfer date' is set to 16-Feb-2022. The form also includes fields for Transfer From, Transfer To, Amount, and Remarks.

3. Select radio button of “Until I cancel” or “End On”

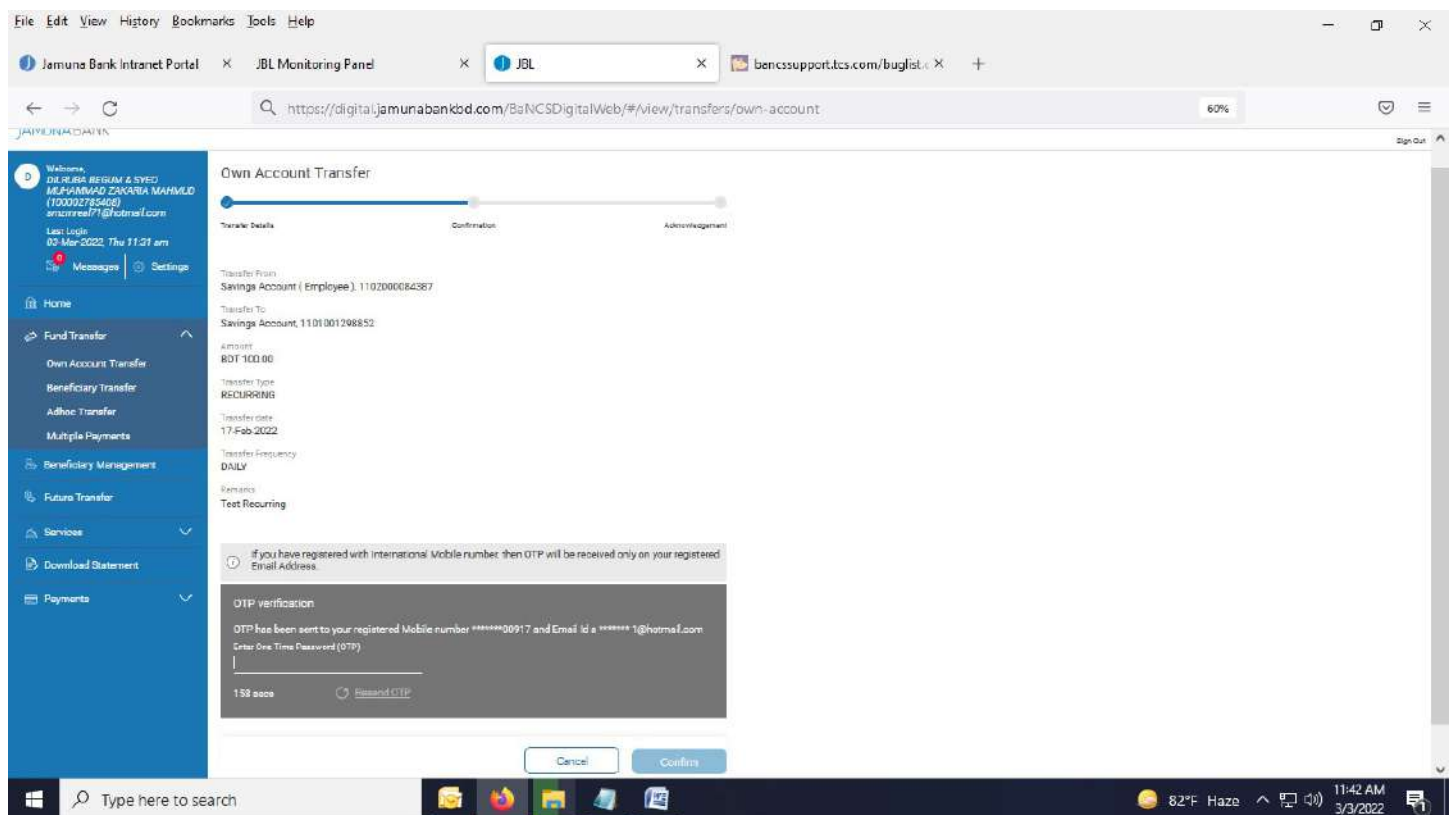
The screenshot shows the 'Own Account Transfer' page in the Jamuna Bank Intranet Portal. The user is logged in as DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD. The page has a sidebar with navigation options like Home, Fund Transfer, Beneficiary Management, etc. The main content area shows the transfer details form. The 'Frequency' is set to 'Daily' and the 'Transfer date' is set to '17-Feb-2022'. The 'Until I Cancel' radio button is selected.

The form also includes fields for Transfer From, Transfer To, Amount, and Remarks. At the bottom of the form, there are 'Cancel' and 'Proceed' buttons.

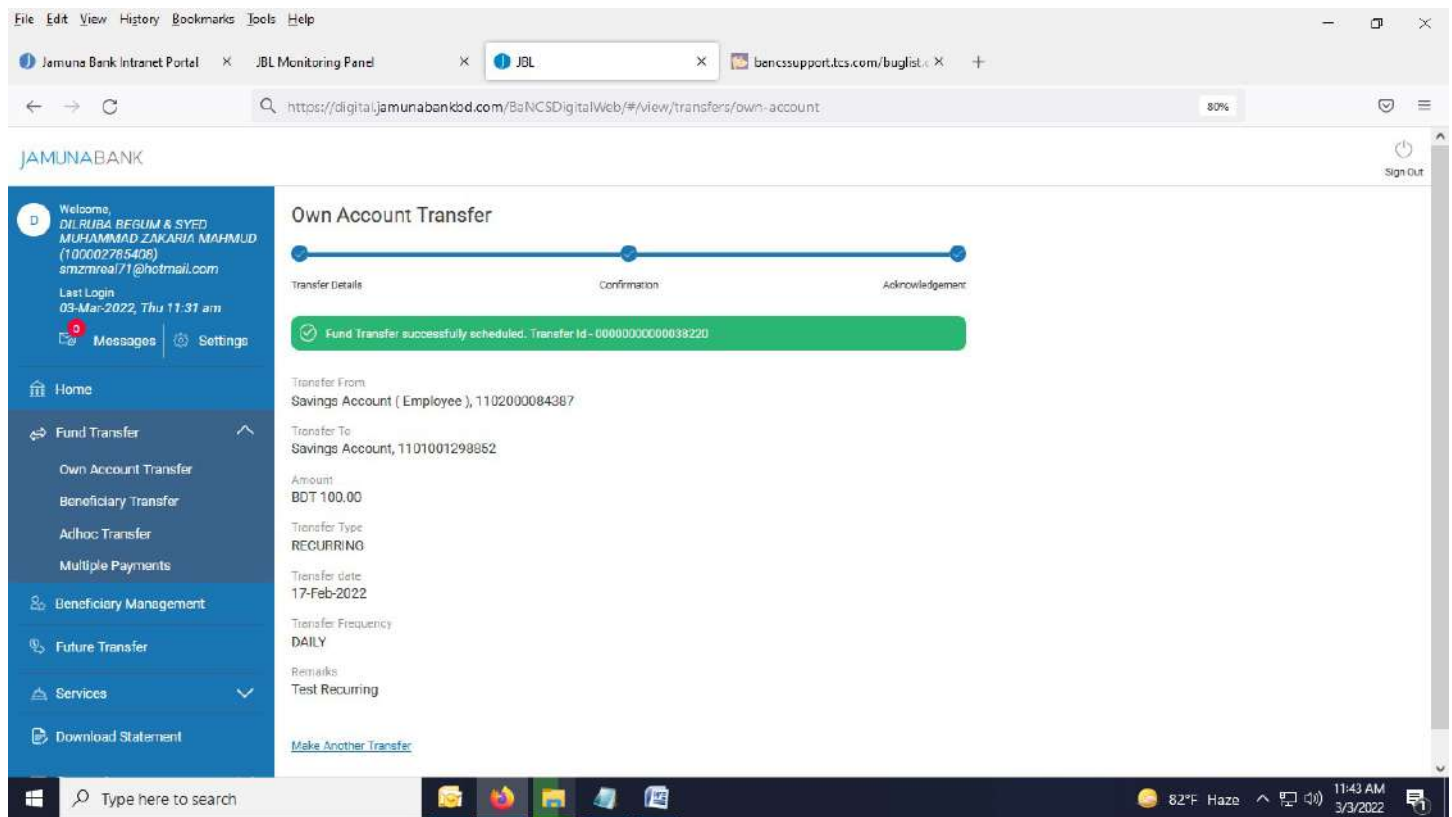
4. Below page appears. Hit “Proceed” button.



5. OTP page appears.



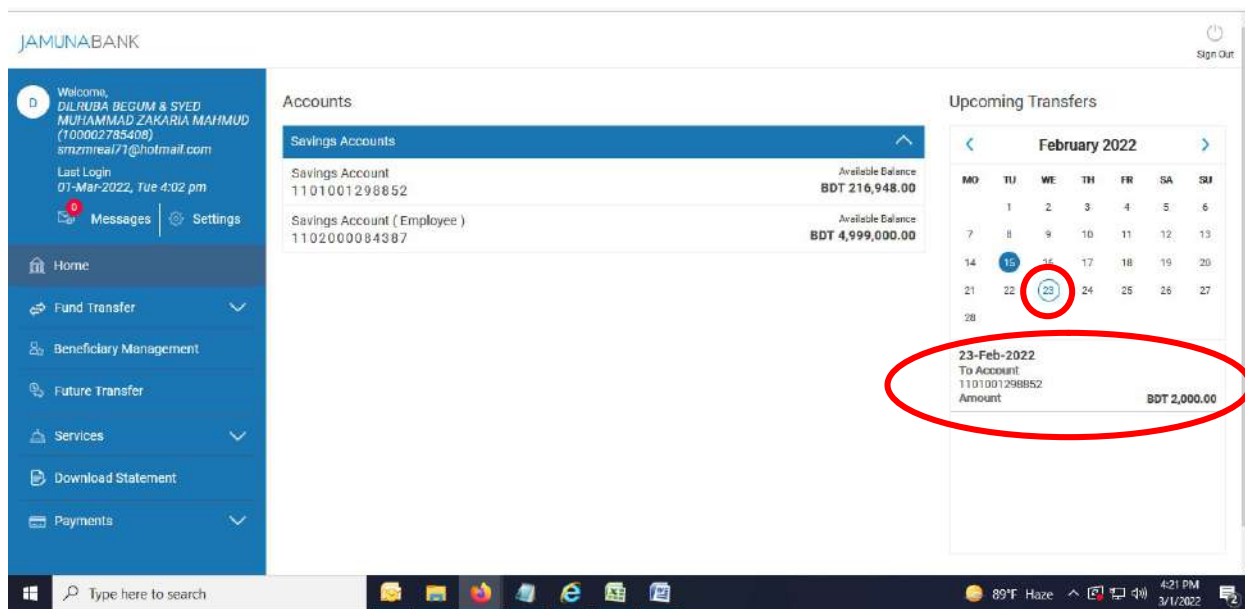
6. After providing OTP and hitting “Confirm” button, below successful message appears.



-----End of “Own Account Fund Transfer (Recurring)”-----

Future & Recurring Transfer shown in Calendar:

1. You can view your Future Transfer in calendar shown by RED bold outline.



Future & Recurring Transfer shown in “Future Transfer” menu:

1. You can view your Future Transfer by clicking “Future Transfer” menu shown by RED bold outline.

The screenshot shows the Jamuna Bank web interface. On the left, a blue sidebar contains a menu with items: Home, Fund Transfer, Beneficiary Management, Future Transfer (highlighted with a red circle), Services, Download Statement, and Payments. The main content area is titled "Future Transfer" and features a "Schedule Transfer" button. Below this is a table for February 2022. The table has columns: Date, From Account, To Account, and Amount. A single row is visible, dated 23/Feb/2022, with a transfer of BDT 2,000.00 from account 1102000084387 to account 1101001298852. This row is circled in red. The bottom of the page shows a Windows taskbar with the search bar and various application icons.

Date	From Account	To Account	Amount
23/Feb/2022	1102000084387	1101001298852	BDT 2,000.00

Add Beneficiary (Within Bank Payee) under “Beneficiary Management” menu: Add those account which you want to transfer very frequently within Jamuna Bank Ltd.

1. Click on “Beneficiary Management”. Below page appears. Click on “Add Beneficiary”.

The screenshot shows the "Beneficiary Management" page in the Jamuna Bank web interface. The left sidebar is the same as in the previous screenshot, but "Beneficiary Management" is now selected. The main content area has a title "Beneficiary Management" and a message: "There are no beneficiaries registered for the customer. Please register a beneficiary". Below this is a search bar and an "Add Beneficiary" button. Under the "Within Bank Payee" tab, there is a table with columns "Beneficiary Name" and "Account Number". The table is currently empty, showing "No Data to Display". The bottom of the page shows the same Windows taskbar.

Beneficiary Name	Account Number
No Data to Display	

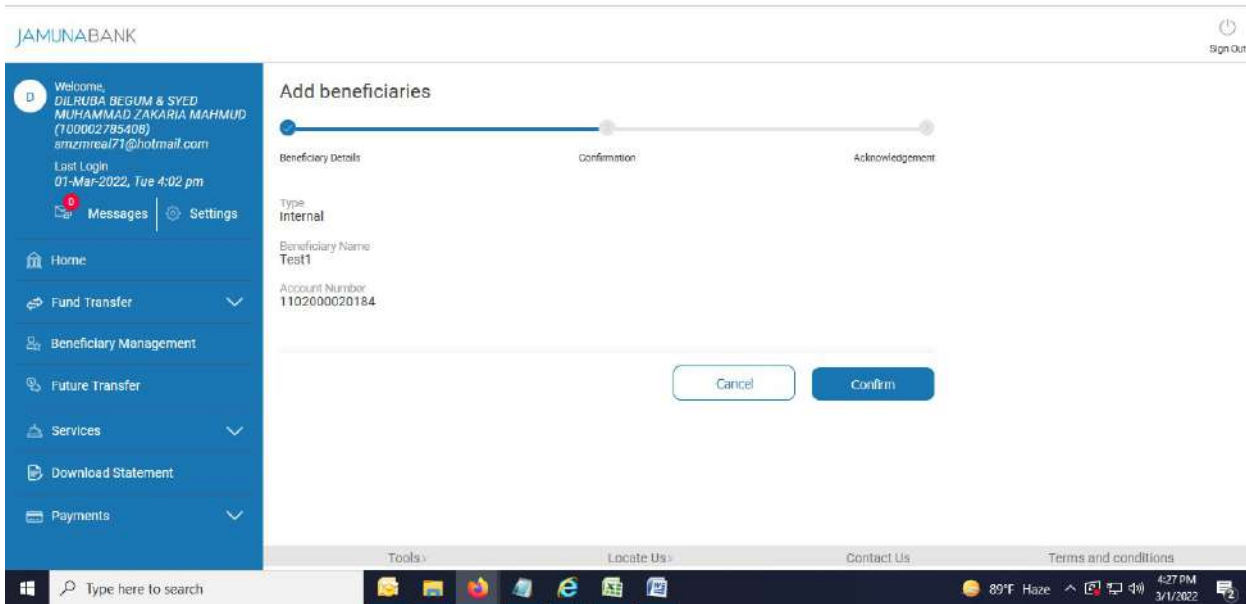
2. Select radio button “Within Bank”.

The screenshot shows the JAMUNABANK web interface. On the left is a blue sidebar with a user profile and navigation menu. The main content area is titled 'Add beneficiaries' and features a progress bar with three steps: 'Beneficiary Details', 'Confirmation', and 'Acknowledgement'. Under 'Beneficiary Details', there are two radio buttons: 'Within Bank' (which is selected) and 'External'. Below these are two text input fields: 'Beneficiary Name' and 'Account Number', both of which are currently empty. At the bottom of the form are 'Cancel' and 'Proceed' buttons. The footer contains links for 'Tools', 'Locate Us', 'Contact Us', and 'Terms and conditions'. The Windows taskbar at the bottom shows the search bar and various application icons.

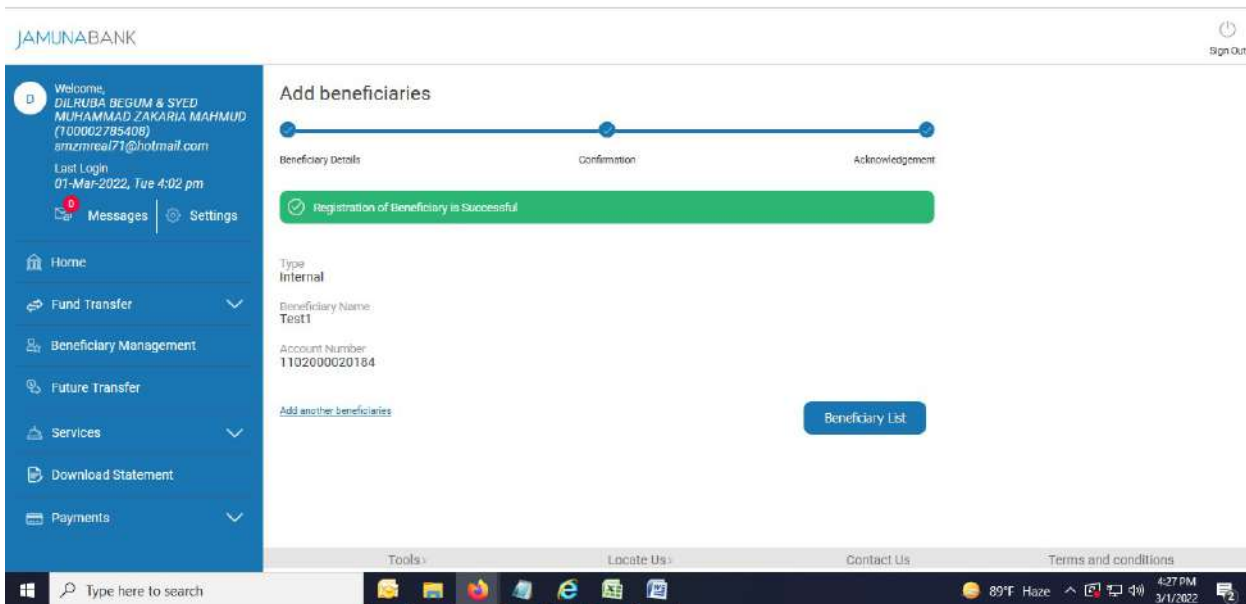
3. Fill up below blank field and hit “Proceed” button.

This screenshot shows the same JAMUNABANK 'Add beneficiaries' page, but now the form fields are populated. The 'Beneficiary Name' field contains the text 'Test1' and the 'Account Number' field contains '1102000020184'. The 'Within Bank' radio button remains selected. The 'Proceed' button is still visible at the bottom of the form. The rest of the interface, including the sidebar and footer, remains the same as in the previous screenshot.

4. Below page appears.



5. After hitting “Confirm” button, below successful message appears. Click on “Beneficiary List”.



6. All beneficiary details will come as per below page.

The screenshot shows the JAMUNABANK web interface. On the left is a blue sidebar with a user profile (DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD) and navigation links like Home, Fund Transfer, Beneficiary Management, Future Transfer, Services, Download Statement, and Payments. The main content area is titled 'Beneficiary Management' and has an 'Add Beneficiary' button. Below this is a search bar and two tabs: 'Within Bank Payee' (selected) and 'External Payee'. A table displays one beneficiary with the name 'Test1' and account number '1102000020184'. The bottom of the page features a Windows taskbar with various application icons and system information.

Beneficiary Name	Account Number
Test1	1102000020184

-----End of Add Beneficiary (Within Bank Payee) under “Beneficiary Management” menu-----

Add Beneficiary (External Payee) under “Beneficiary Management” menu: Add those accounts of other Banks which you want to transfer very frequently.

1. Click on “Beneficiary Management”. Below page appears. Click on “Add Beneficiary”. Select “External Payee”

This screenshot shows the same JAMUNABANK interface but with the 'External Payee' tab selected. The table is now empty, displaying 'No Data to Display'. The 'Add Beneficiary' button remains visible. The sidebar and taskbar are consistent with the previous screenshot.

Beneficiary Name	Account Number	Bank Name
No Data to Display		

2. Below page appears.

Accounts
GILFUSA BGSJAY & SYED
MUHAMMAD ZAKARIA MAHAMUD
(1360007156490)
sawmerr71@fornwall.com
Last Login
03 Mar 2022, Tue 11:37 am
Messages Settings

Home
Fund Transfer
Beneficiary Management
Future Transfer
Services
Download Statement
Payments

Add beneficiaries

Beneficiary Details Confirmation Administration

Type
☐ Within Bank ☒ External

Beneficiary Name

Account Number

Confirm Account Number

You can either enter the Routing number or select the Bank and Branch below

Routing Number

OR

Bank Name Branch

Address

Street Name

Town/City

Country
Sangladesh

Identification Type

Identification Number

Cancel Proceed

Type here to search

83°F Haze 5:44 PM 3/3/2022

3. Fill up the required field and hit "Proceed" button

Accounts
GILFUSA BGSJAY & SYED
MUHAMMAD ZAKARIA MAHAMUD
(1360007156490)
sawmerr71@fornwall.com
Last Login
03 Mar 2022, Tue 11:37 am
Messages Settings

Home
Fund Transfer
Beneficiary Management
Future Transfer
Services
Download Statement
Payments

Add beneficiaries

Beneficiary Details Confirmation Administration

Type
☐ Within Bank ☒ External

Beneficiary Name
Test1

Account Number
1234567890

Confirm Account Number
1234567890

You can either enter the Routing number or select the Bank and Branch below

Routing Number
022403071

OR

Bank Name Branch
AB BANK LTD AUSTORAV

Address
Test

Street Name
Test

Town/City
Test

Country
Sangladesh

Identification Type
National ID

Identification Number
9991234567

Cancel Proceed

Type here to search

83°F Haze 5:46 PM 3/3/2022

4. Hit “Confirm” button.

5. Successful message appears. Click on “Beneficiary List”.

6. All Beneficiary details of External Payee come as per below page

The screenshot shows the Jamuna Bank web interface. On the left is a blue sidebar with a user profile at the top: "Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com". Below the profile are links for "Messages" and "Settings". The main menu includes "Home", "Fund Transfer", "Beneficiary Management" (highlighted), "Future Transfer", "Services", "Download Statement", and "Payments". The main content area is titled "Beneficiary Management" and has a search bar and an "Add Beneficiary" button. Below these are two tabs: "Within Bank Payee" and "External Payee". The "External Payee" tab is active, displaying a table with one entry:

Beneficiary Name	Account Number	Bank Name
Test1	1234567890	AB BANK LTD.

At the bottom of the page, there is a Windows taskbar with a search bar, application icons, and system tray information showing 83°F, Haze, and the date 3/3/2022.

-----End of Add Beneficiary (External Payee) under “Beneficiary Management” menu-----

Immediate Beneficiary Transfer (Within Bank): Your account to Internal Beneficiary account of Jamuna Bank Ltd at an immediate date.

1. Click on “Beneficiary Transfer”. Select radio button “Within Bank”.

The screenshot shows the "Beneficiary Transfer" page in the Jamuna Bank interface. The left sidebar is the same as in the previous screenshot, but the "Beneficiary Transfer" option is highlighted with a red arrow. The main content area is titled "Beneficiary Transfer" and has a progress bar with three steps: "Transfer Details", "Confirmation", and "Acknowledgement". Under "Transfer Details", there are two radio buttons for "Beneficiary Type": "Within Bank" (selected) and "External". Below this are fields for "Transfer From", "Transfer To", "Amount", and "Remarks". At the bottom, there are "Frequency" and "Transfer date" fields. The "Frequency" is set to "Never" and the "Transfer date" is "15-Feb-2022". There are "Cancel" and "Proceed" buttons at the bottom right. The Windows taskbar at the bottom shows the date as 3/1/2022.

2. Select account from drop down menu of “Transfer From” field.

The screenshot shows the 'Beneficiary Transfer' form in a web application. The left sidebar contains a navigation menu with options like 'Home', 'Fund Transfer', 'Beneficiary Management', and 'Services'. The main content area is titled 'Beneficiary Transfer' and includes a progress bar with three steps: 'Transfer Details', 'Confirmation', and 'Acknowledgement'. The 'Transfer Details' step is active. Below the progress bar, there are radio buttons for 'Beneficiary Type' (Within Bank, External). The 'Transfer From' dropdown menu is open, showing two options: 'Savings Account' (1101001298852) with an available balance of BDT 216,948.00, and 'Savings Account (Employee)' (1102000084387) with an available balance of BDT 4,999,000.00. The 'Transfer To' dropdown menu is also open, showing 'Test1' (1102000020184). Other fields include 'Amount', 'Remarks', 'Frequency' (set to 'Never'), and 'Transfer date' (set to '15-Feb-2022').

Transfer From

Account Name	Account Number	Available Balance
Savings Account	1101001298852	BDT 216,948.00
Savings Account (Employee)	1102000084387	BDT 4,999,000.00

Transfer To

Amount

Remarks

Frequency

Transfer date

3. Select Beneficiary account number from drop down menu of “Transfer To” field.

The screenshot shows the 'Beneficiary Transfer' form with the 'Transfer To' dropdown menu open. The 'Transfer From' field is now set to 'Savings Account (Employee)' (1102000084387). The 'Transfer To' dropdown menu shows 'Test1' (1102000020184) as the selected option. The 'Amount' field is empty. The 'Remarks' field is empty. The 'Frequency' field is set to 'Never'. The 'Transfer date' field is set to '15-Feb-2022'.

Transfer To

Amount

Remarks

Frequency

Transfer date

4. Fill up other required field and hit “Proceed” button.

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Beneficiary Type
☒ Within Bank ☐ External

Transfer From
Savings Account (Employee), 1102000084387

Transfer To
Test1, 1102000020184

Amount
BDT 3,000.00

Remarks
Test Beneficiary Transfer

Frequency
Never

Transfer date
15-Feb-2022

Cancel Proceed

5. Below page appears.

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Transfer From
Savings Account (Employee), 1102000084387

Transfer To
Test1, 1102000020184

Amount
BDT 3,000.00

Transfer Type
PAYNOW

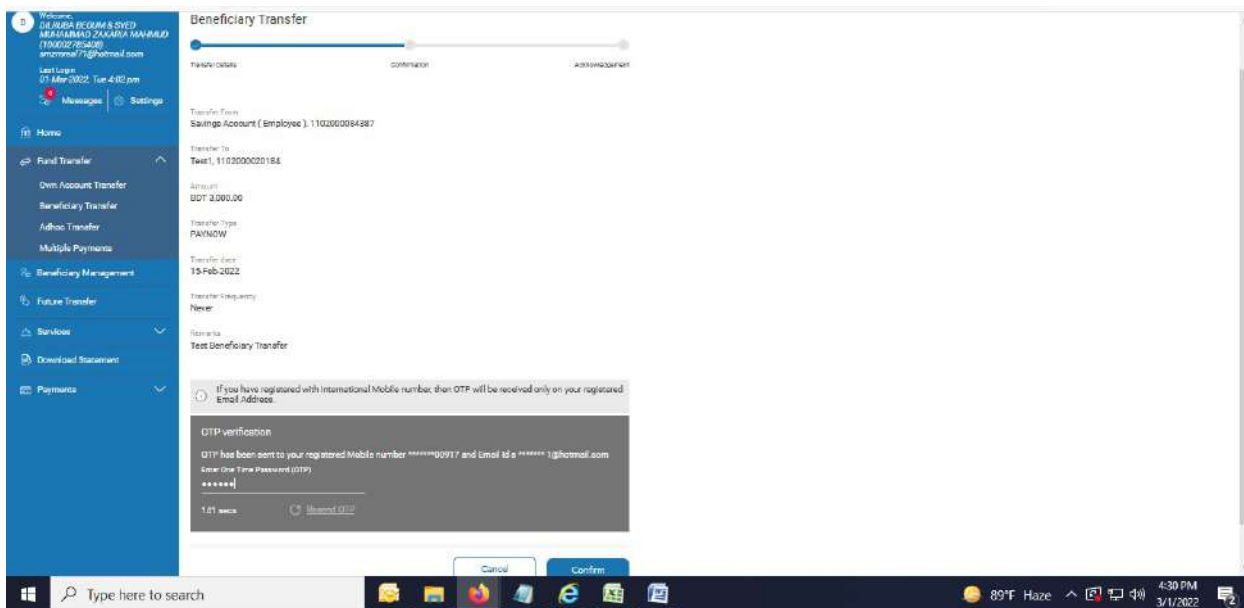
Transfer date
15-Feb-2022

Transfer Frequency
Never

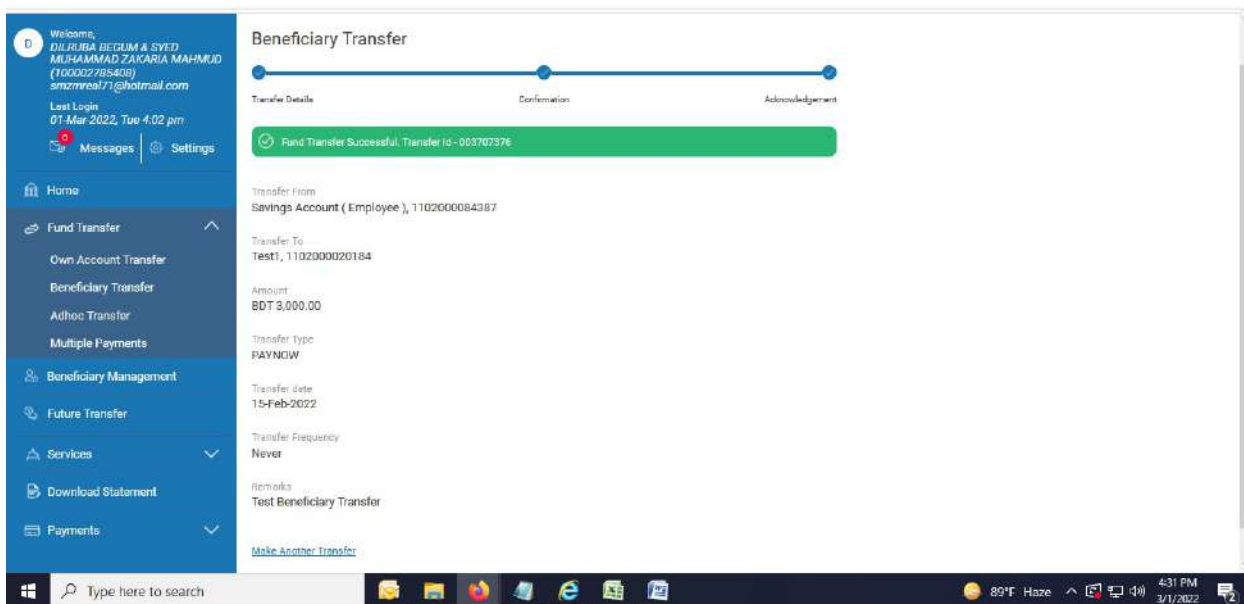
Remarks
Test Beneficiary Transfer

Cancel Proceed

6. After hitting “Proceed” button, OTP page appears. Provide OTP and press “Confirm”.



7. Successful message appears.



-----End of Immediate Beneficiary Transfer (Within Bank)-----

Future Beneficiary Transfer (Within Bank): Your account to Internal Beneficiary account of Jamuna Bank Ltd at a Future date.

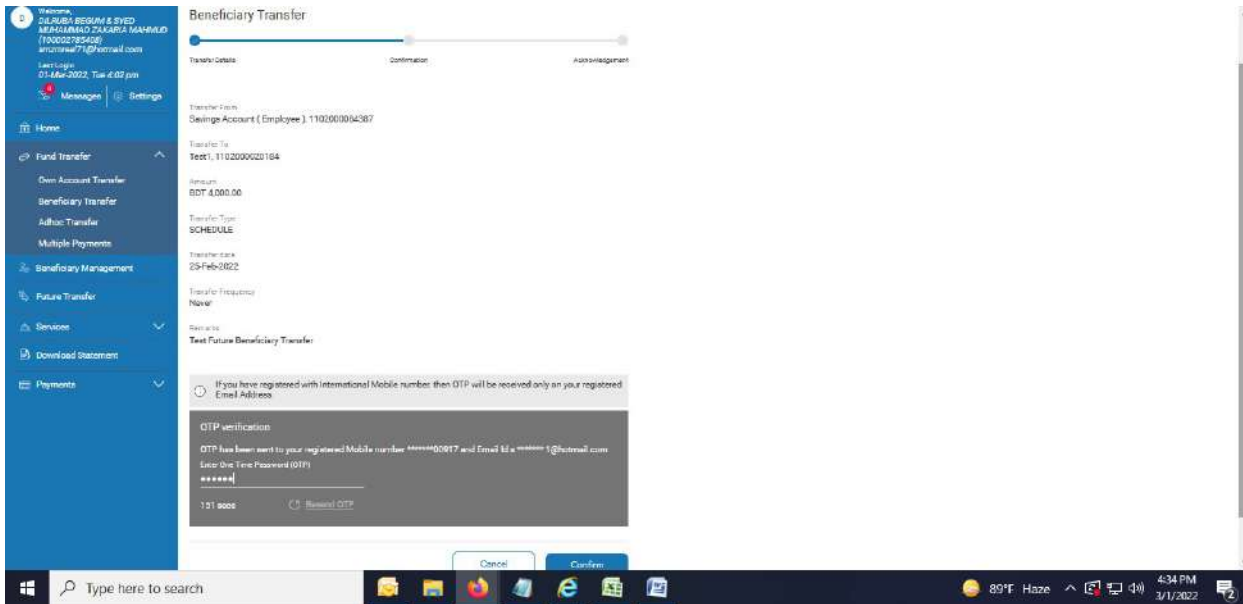
1. Click on “Beneficiary Transfer”. Select radio button “Within Bank”. Fill up required field and select a future date in “Transfer Date” field.

The screenshot shows the 'Beneficiary Transfer' form in the Jamuna Bank web portal. The left sidebar contains a navigation menu with options like Home, Fund Transfer, Beneficiary Management, and Payments. The main content area is titled 'Beneficiary Transfer' and has a progress bar with three steps: Transfer Details, Confirmation, and Acknowledgement. The 'Transfer Details' step is active. The form includes fields for 'Beneficiary Type' (radio buttons for 'Within Bank' and 'External'), 'Transfer From' (Savings Account (Employee)), 'Transfer To' (Test1), 'Amount' (BDT 4,000.00), 'Remarks' (Test Future Beneficiary Transfer), 'Frequency' (Never), and 'Transfer date' (25-Feb-2022). The 'Transfer date' field is highlighted with a red circle. At the bottom, there are 'Cancel' and 'Proceed' buttons.

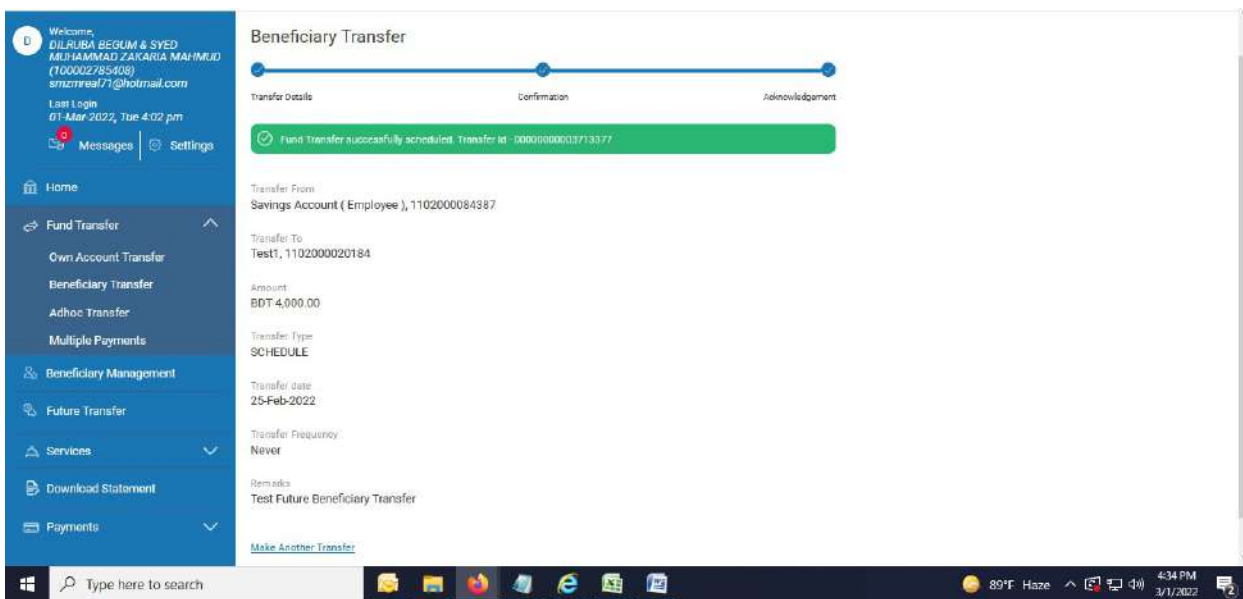
2. After hitting proceed button, below page appears.

The screenshot shows the 'Beneficiary Transfer' form after clicking the 'Proceed' button. The form is now in the 'Confirmation' step of the process. The 'Transfer Type' field is now 'SCHEDULE'. The 'Transfer date' field remains '25-Feb-2022'. The 'Remarks' field is 'Test Future Beneficiary Transfer'. The 'Cancel' and 'Proceed' buttons are still visible at the bottom.

3. OTP page appears after clicking “Proceed” button again. Provide OTP.



4. After hitting “Confirm” button, successful message appears.



-----End of Future Beneficiary Transfer (Within Bank)-----

Recurring Beneficiary Transfer (Within Bank): Your account to Internal Beneficiary account of Jamuna Bank Ltd at a Future date (Daily, Weekly or Monthly).

1. Click on “Beneficiary Transfer”. Select radio button “Within Bank”.

The screenshot shows the Jamuna Bank Intranet Portal. The left sidebar contains a navigation menu with options: Home, Fund Transfer (expanded), Beneficiary Management, Future Transfer, Services, Download Statement, and Payments. The 'Fund Transfer' section is active, showing 'Own Account Transfer', 'Beneficiary Transfer', 'Adhoc Transfer', and 'Multiple Payments'. The 'Beneficiary Transfer' form is displayed with the following fields: Beneficiary Type (radio buttons for 'Within Bank' and 'External'), Transfer From (dropdown), Transfer To (dropdown), Amount (text input), Remarks (text input), Frequency (dropdown set to 'Never'), and Transfer date (calendar icon set to '16-Feb-2022'). At the bottom of the form are 'Cancel' and 'Proceed' buttons. The top of the page shows the user's profile: DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408), smzmreal71@hotmail.com, Last Login 03-Mar-2022, Thu 11:31 am. The browser address bar shows the URL: https://digitaljamunabankbd.com/BaNCSDigitalWeb/#/view/transfers/own-account.

2. Fill up required field and select Daily, Weekly or Monthly in “Frequency” field.

This screenshot shows the same Beneficiary Transfer form as the previous one, but with the 'Frequency' dropdown menu open. The dropdown menu lists four options: 'Never', 'Daily', 'Weekly', and 'Monthly'. The 'Daily' option is currently selected. The other fields in the form remain the same: Beneficiary Type is 'Within Bank', Transfer From is 'Savings Account (Employee) 1102000084387', Transfer To is 'Test1 1102000020184', Amount is 'BDT 200.00', Remarks is 'Test Beneficiary Recurring', and Transfer date is '16-Feb-2022'. The 'Cancel' and 'Proceed' buttons are still at the bottom of the form.

3. Select radio button “Until I cancel” or “End On”. If selecting “End On”, choose a date from calendar marked by red arrow in below image in “Transfer End Date” field.

The screenshot shows the 'Beneficiary Transfer' form in the Jamuna Bank Intranet Portal. The form is divided into three sections: Transfer Details, Confirmation, and Acknowledgement. The 'Transfer Details' section includes fields for Beneficiary Type (Within Bank selected), Transfer From (Savings Account (Employee) 110200084387), Transfer To (Test1 1102000020184), Amount (BDT 200.00), Remarks (Test Beneficiary Recurring), Frequency (Daily), and Transfer date (17-Feb-2022). The 'Confirmation' section includes a 'Transfer End date' field with a placeholder 'MM/DD/YYYY' and a calendar icon. A red box highlights the 'Transfer End date' field, and a red arrow points to the calendar icon. The 'Acknowledgement' section is empty. The form has 'Cancel' and 'Proceed' buttons at the bottom.

4. Below page appears.

The screenshot shows the 'Beneficiary Transfer' form with a calendar pop-up for selecting the 'Transfer End date'. The calendar is for March 2022, and the date 10 is selected. The 'Transfer End date' field now displays '10-Mar-2022'. The form has 'Cancel' and 'Proceed' buttons at the bottom.

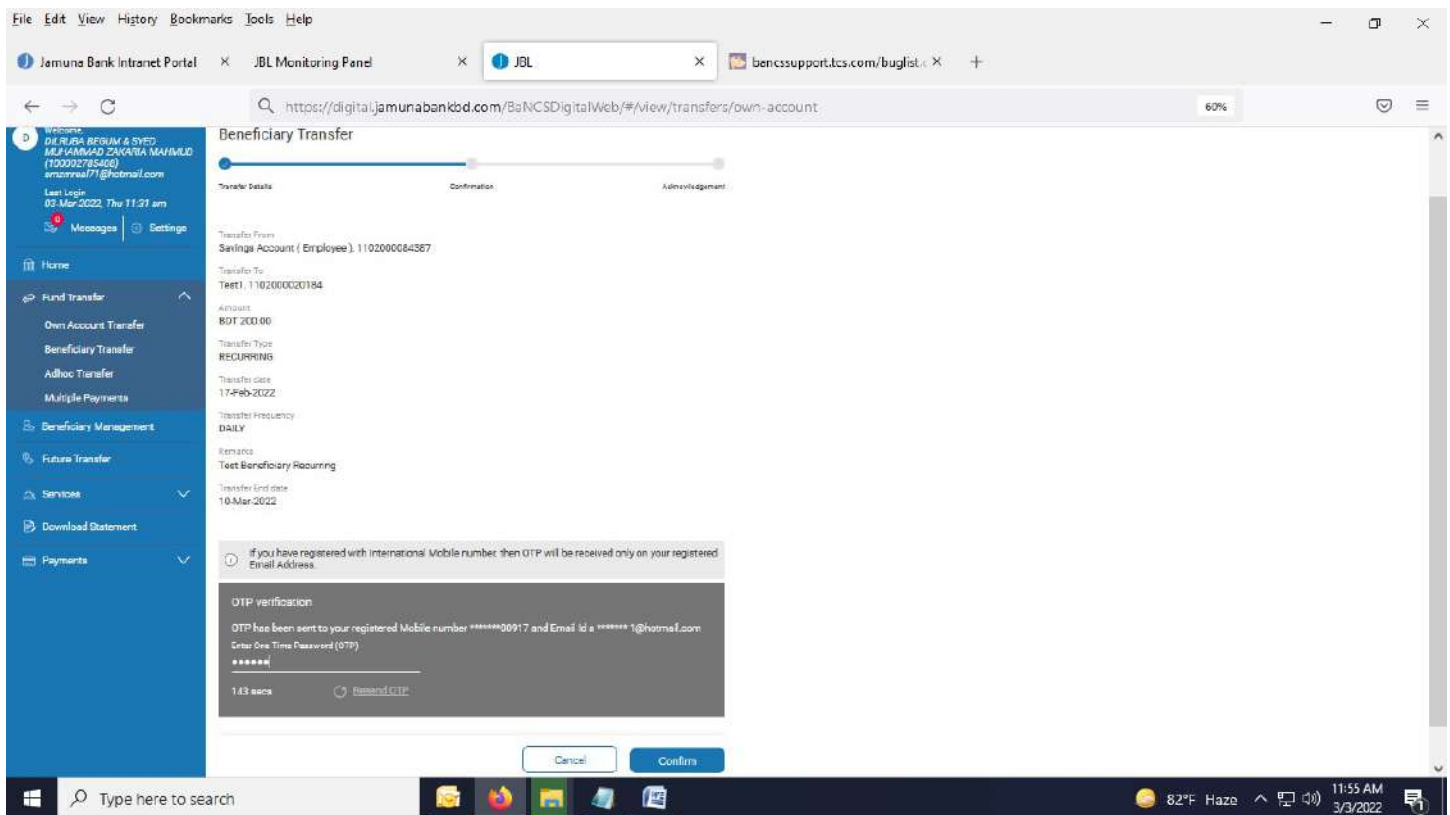
5. Hit "Proceed" button.

The screenshot shows the Jamuna Bank Intranet Portal interface. On the left is a blue sidebar with navigation options: Home, Fund Transfer (with sub-options: Own Account Transfer, Beneficiary Transfer, Adhoc Transfer, Multiple Payments), Beneficiary Management, Future Transfer, Services, Download Statement, and Payments. The main content area is titled "Beneficiary Transfer" and features a progress bar with three steps: Transfer Details, Confirmation, and Acknowledgement. The "Transfer Details" step is active. Below the progress bar, the form contains the following fields: Beneficiary Type (radio buttons for "Within Bank" and "External", with "Within Bank" selected), Transfer From (Savings Account (Employee), 1102000084387), Transfer To (Test1, 1102000020184), Amount (BDT 200.00), Remarks (Test Beneficiary Recurring), Frequency (Daily), Transfer date (17-Feb-2022), and Transfer End date (10-Mar-2022). At the bottom of the form are "Cancel" and "Proceed" buttons. The "Proceed" button is highlighted with a blue border. The browser's address bar shows the URL: https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/transfers/own-account. The Windows taskbar at the bottom shows the date and time as 11:54 AM on 3/3/2022.

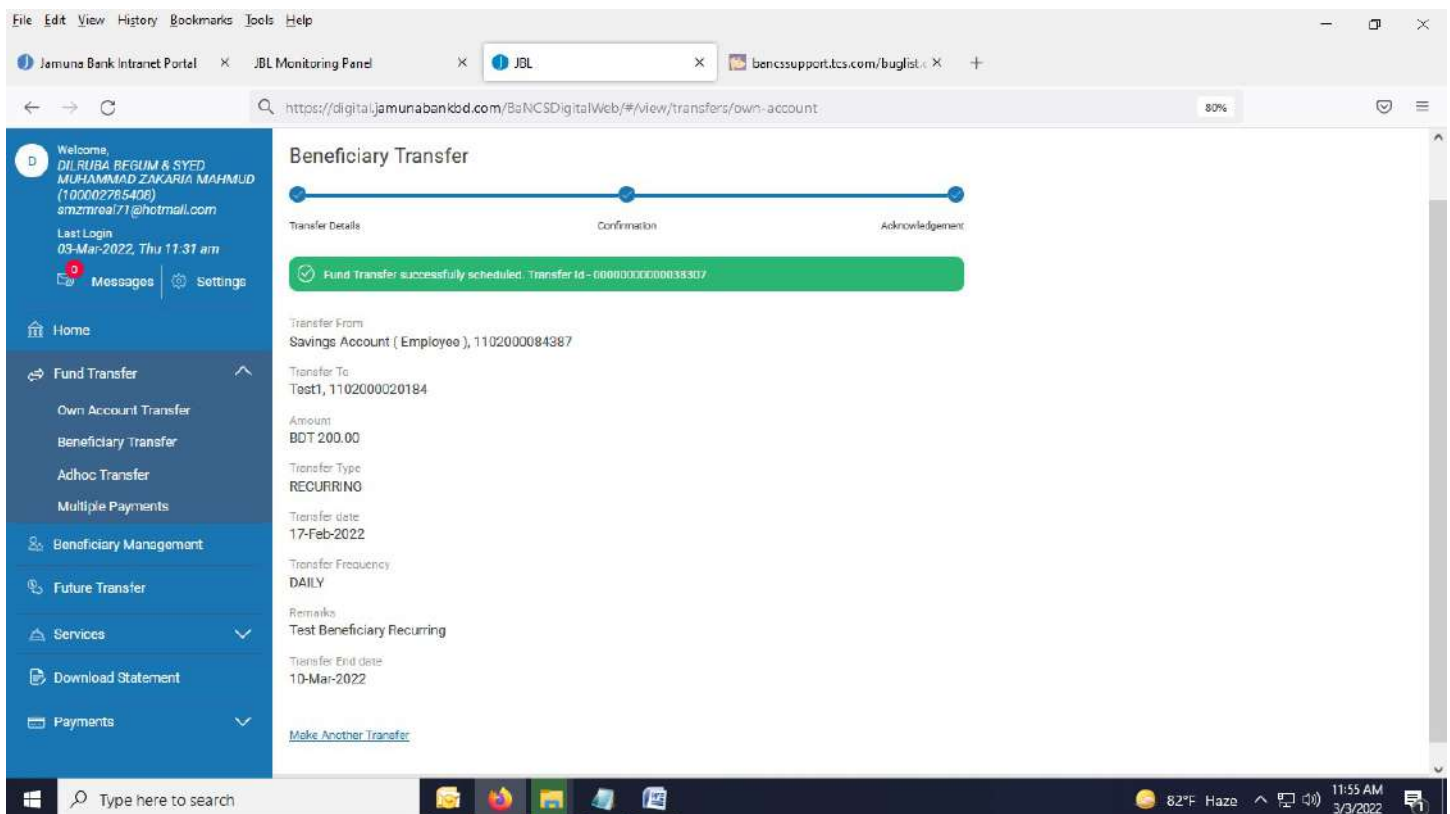
6. Below page appears.

This screenshot shows the same "Beneficiary Transfer" page as the previous one, but with the progress bar updated. The "Confirmation" step is now active, indicated by a blue dot and a blue line segment. The "Transfer Details" step is now greyed out. The form fields remain the same: Beneficiary Type (Within Bank), Transfer From (Savings Account (Employee), 1102000084387), Transfer To (Test1, 1102000020184), Amount (BDT 200.00), Remarks (Test Beneficiary Recurring), Frequency (Daily), Transfer date (17-Feb-2022), and Transfer End date (10-Mar-2022). The "Proceed" button remains highlighted. The browser's address bar and the Windows taskbar are also visible, showing the same URL and date/time as the previous screenshot.

7. After hitting “Proceed” button, OTP page comes. Provide OTP in concern field.



8. After pressing “Confirm” button, successful message appears as per below page.



External Beneficiary Transfer (BEFTN): Your account to Other Bank's account at an immediate date.

1. Click on "Beneficiary Transfer".

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal x JBL Monitoring Panel x JBL x bancsupport.ics.com/buglist x Mail - Zakerie Mahmud - Outl x Jamuna Bank Digital Banking - x

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-outer/stop-cheque-payment 80%

JAMUNABANK Sign Out

Welcome,
DIL RURA BEGUM & SYED
MUHAMMAD ZAKARIA MAHMUD
(100002785408)
smzmreal71@hotmail.com
Last Login
06-Mar-2022, Sun 12:59 pm
Messages Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Beneficiary Type

☒ Within Bank ☐ External

Transfer From

Transfer To

Amount

Remarks

Frequency

Never

Transfer date

17-Feb-2022

Cancel Proceed

Type here to search

93°F Haze 3:38 PM 3/6/2022

2. Select “External” radio button under Beneficiary Type and “BEFTN” radio button under Transfer Method

Welcome, **DIL RURA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD** (100002785408) smzmreal71@hotmail.com
Last Login: 06-Mar-2022, Sun 12:59 pm
Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Payments

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Beneficiary Type: ☐ Within Bank ☒ External

Transfer Method: ☒ BEFTN ☐ RTGS

Transfer From:

Transfer To:

Bank Name:

Amount:

Remarks:

Cancel Proceed

3. Select account from drop down menu in “Transfer From” field.

Welcome, **DIL RURA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD** (100002785408) smzmreal71@hotmail.com
Last Login: 06-Mar-2022, Sun 12:59 pm
Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Payments

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Beneficiary Type: ☐ Within Bank ☒ External

Transfer Method: ☒ BEFTN ☐ RTGS

Transfer From:

Transfer To:

Bank Name:

Amount:

Remarks:

Cancel Proceed

Account Name	Account Number	Available Balance
Savings Account	1101001298852	BDT 217,048.00
Savings Account (Employee)	1102000084387	BDT 4,990,085.00

4. Select Beneficiary Account from drop down menu in "Transfer To" field.

Transfer Details

Confirmation

Acknowledgement

Beneficiary Type

☐ Within Bank ☒ External

Transfer Method

☒ BEFTN ☐ RTGS

Transfer From

Savings Account (Employee)
1102000084387

Transfer To

Test1
1234567890

Bank Name

Amount

Remarks

5. Fill up other required field which are not auto populated.

Transfer Details

Confirmation

Acknowledgement

Beneficiary Type

☐ Within Bank ☒ External

Transfer Method

☒ BEFTN ☐ RTGS

Transfer From

Savings Account (Employee)
1102000084387

Transfer To

Test1
1234567890

Bank Name

AB BANK LTD.

Amount

BDT 3,500.00

Remarks

Test BEFTN

Cancel Proceed

6. After pressing “Proceed” button, below page appears.

Welcome, **DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD** (100002785408) smzmmal71@hotmail.com
Last Login: 05-Mar-2022, Sun 3:08 pm
Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Payments

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 1102000084387

Transfer To: Test1, 1234567890

Amount: BDT 3,500.00

Transfer Type: PAYNOW

Transfer Method: BEFTN

Transfer date: 17-Feb-2022

Transfer Frequency: Never

Remarks: Test BEFTN

Cancel Proceed

7. Again hit “Proceed” button and OTP page appears.

Welcome, **DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD** (100002785408) smzmmal71@hotmail.com
Last Login: 06-Mar-2022, Sun 3:08 pm
Messages | Settings

Home

Fund Transfer

- Own Account Transfer
- Beneficiary Transfer
- Adhoc Transfer
- Multiple Payments

Beneficiary Management

Future Transfer

Services

Download Statement

Payments

Beneficiary Transfer

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 1102000084387

Transfer To: Test1, 1234567890

Amount: BDT 3,500.00

Transfer Type: PAYNOW

Transfer Method: BEFTN

Transfer date: 17-Feb-2022

Transfer Frequency: Never

Remarks: Test BEFTN

Cancel Proceed

If you have registered with International Mobile number, then OTP will be received only on your registered Email Address.

OTP verification

OTP has been sent to your registered Mobile number *****09917 and Email id is *****1gh@hotmail.com. Enter One Time Password (OTP)

160 secs Resend OTP

Cancel Confirm

8. Provide OTP in concern field.

The screenshot shows the 'Beneficiary Transfer' confirmation screen. The left sidebar contains a navigation menu with options like Home, Fund Transfer, Beneficiary Management, and Payments. The main content area displays transfer details: Transfer From (Savings Account), Transfer To (Test1), Amount (BDT 3,500.00), Transfer Type (PAYNOW), Transfer Method (BEFTN), Transfer date (17-Feb-2022), and Transfer Frequency (Never). Below these details is an 'OTP verification' section with a message: 'OTP has been sent to your registered Mobile number *****00517 and Email id *****1@hotmail.com. Enter One Time Password (OTP)'. There is a text input field with '*****' and a 'Resend OTP' button. At the bottom, there are 'Cancel' and 'Confirm' buttons. The Windows taskbar at the bottom shows the date as 3/6/2022 and time as 3:44 PM.

9. After clicking “Confirm” button, successful message appears as per below page.

The screenshot shows the 'Beneficiary Transfer' successful confirmation screen. The left sidebar is the same as in the previous screenshot. The main content area now shows a green success message: 'Fund Transfer Successful. Transfer Id - 000039862'. Below this, the transfer details are repeated: Transfer From (Savings Account), Transfer To (Test1), Amount (BDT 3,500.00), Transfer Type (PAYNOW), Transfer Method (BEFTN), Transfer date (17-Feb-2022), and Transfer Frequency (Never). At the bottom, there is a link that says 'Make Another Transfer'. The Windows taskbar at the bottom shows the date as 3/6/2022 and time as 3:44 PM.

-----End of External Beneficiary Transfer (BEFTN)-----

External Beneficiary Transfer (RTGS): Your account to Other Bank's account at an immediate date.

1. Click on "Beneficiary Transfer". Select "External" radio button under Beneficiary Type and "RTGS" radio button under Transfer Method.

The screenshot shows the 'Beneficiary Transfer' form in a web application. The left sidebar contains a navigation menu with 'Beneficiary Transfer' highlighted by a red arrow. The form has three tabs: 'Transfer Details', 'Confirmation', and 'Acknowledgement'. Under 'Transfer Details', the 'Beneficiary Type' is set to 'External' and the 'Transfer Method' is set to 'RTGS'. A note indicates the minimum amount for RTGS is BDT 100,000.00. The 'Transfer From' dropdown is open, showing two options: 'Savings Account' (1101001290852, Available Balance: BDT 217,045.00) and 'Savings Account (Employee)' (1102000084387, Available Balance: BDT 4,989,585.00). The 'Transfer To', 'Bank Name', 'Amount', and 'Remarks' fields are empty. At the bottom are 'Cancel' and 'Proceed' buttons.

2. Fill up the required field.

The screenshot shows the 'Beneficiary Transfer' form with the following fields filled out: 'Transfer From' is 'Savings Account (Employee)' (1102000084387); 'Transfer To' is 'Test1' (1234567890); 'Bank Name' is 'AB BANK LTD.'; 'Amount' is 'BDT 100,000.00'; and 'Remarks' is 'Test RTGS'. The 'Cancel' and 'Proceed' buttons are at the bottom.

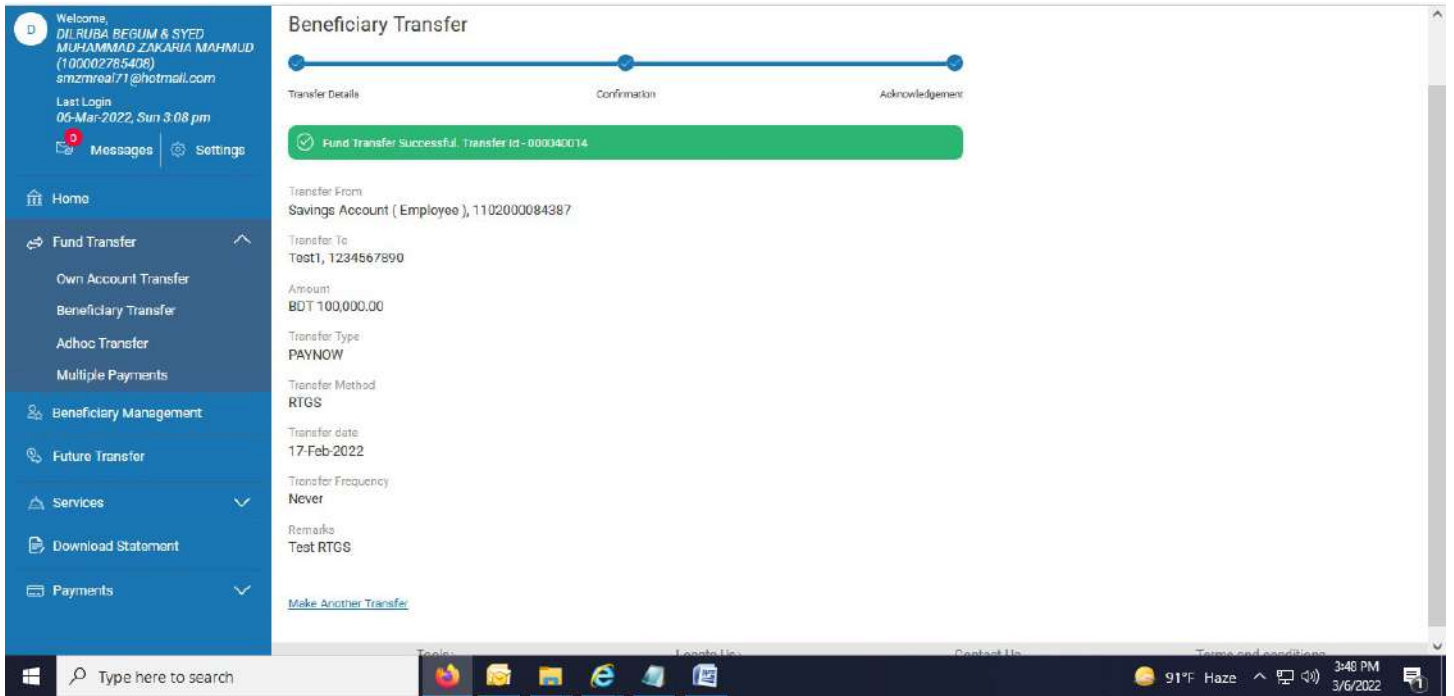
3. After hitting “Proceed” button, below page appears.

The screenshot shows a web application interface for a 'Beneficiary Transfer'. On the left is a blue sidebar with a user profile at the top: 'Welcome DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmmreal71@hotmail.com'. Below the profile are links for 'Messages' and 'Settings', and a menu with options: 'Home', 'Fund Transfer' (expanded to show 'Own Account Transfer', 'Beneficiary Transfer', 'Adhoc Transfer', 'Multiple Payments'), 'Beneficiary Management', 'Future Transfer', 'Services', 'Download Statement', and 'Payments'. The main content area is titled 'Beneficiary Transfer' and features a progress bar with three steps: 'Transfer Details' (active), 'Confirmation', and 'Acknowledgement'. Below the progress bar, the transfer details are listed: 'Transfer From: Savings Account (Employee), 1102000084387', 'Transfer To: Test1, 1234567890', 'Amount: BDT 100,000.00', 'Transfer Type: PAYNOW', 'Transfer Method: RTGS', 'Transfer date: 17-Feb-2022', 'Transfer Frequency: Never', and 'Remarks: Test RTGS'. At the bottom right of the details section are two buttons: 'Cancel' and 'Proceed'. The Windows taskbar at the bottom shows the search bar, application icons, and system tray with weather (91°F Haze) and date/time (3:47 PM 3/6/2022).

4. OTP page comes. Provide OTP in concern field.

This screenshot shows the same 'Beneficiary Transfer' page as before, but with an OTP verification overlay. The overlay has a title 'OTP verification' and a message: 'OTP has been sent to your registered Mobile number *****00917 and Email id a *****1@hotmail.com'. It prompts the user to 'Enter One Time Password (OTP)' with a text input field containing six asterisks. Below the input field is a 'Resend OTP' button. A note at the top of the overlay states: 'If you have registered with International Mobile number then OTP will be received only on your registered Email Address'. At the bottom of the overlay are 'Cancel' and 'Confirm' buttons. The background page details remain the same, but the 'Proceed' button is now 'Confirm'. The Windows taskbar at the bottom shows the system tray with weather (91°F Haze) and date/time (3:48 PM 3/6/2022).

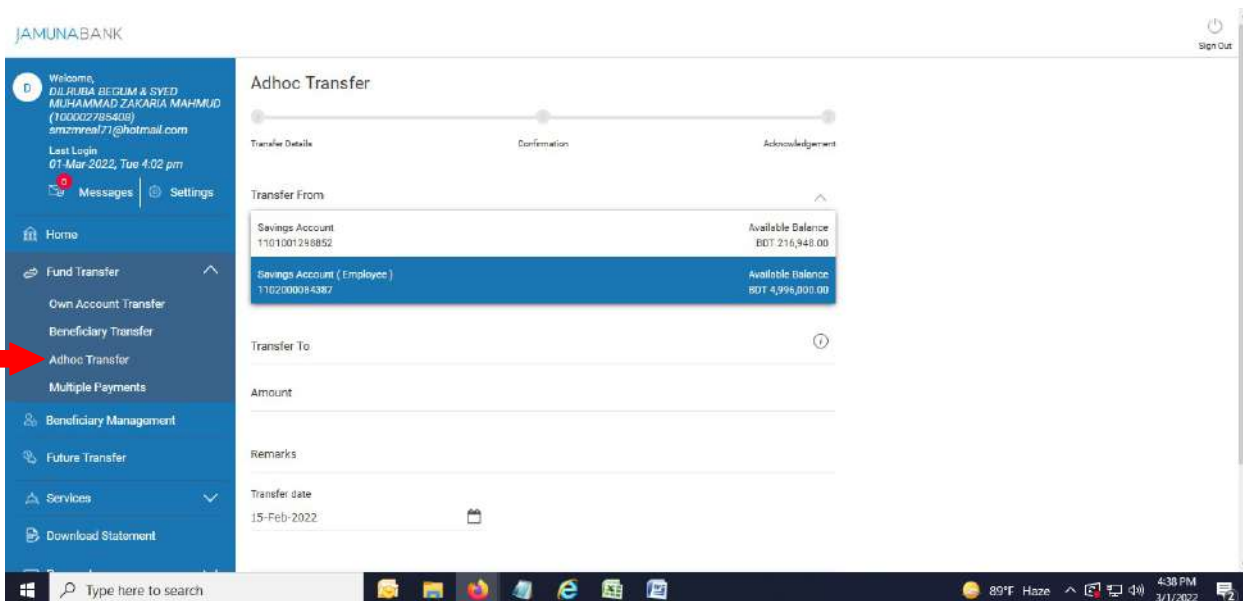
5. After hitting “Confirm” button, successful message appears.



-----End of External Beneficiary Transfer (RTGS)-----

Adhoc Transfer: Your account to other accounts of Jamuna Bank Ltd.

1. Click on “Adhoc Transfer”. Below page appears. Select account from drop down menu in “Transfer From” field.



2. Fill up other required field.

JAMUNABANK

Welcome, OULUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:06 pm
Messages Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement

Adhoc Transfer

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 1102000084387

Transfer To: 1102000020220

Amount: BDT 5,000.00

Remarks: Test Adhoc Transfer

Transfer date: 15-Feb-2022

Cancel Proceed

3. After pressing "Proceed" button, below page appears.

JAMUNABANK

Welcome, OULUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:06 pm
Messages Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement

Adhoc Transfer

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee), 1102000084387

Transfer To: 1102000020220

Amount: BDT 5,000.00

Transfer Type: PAYNOW

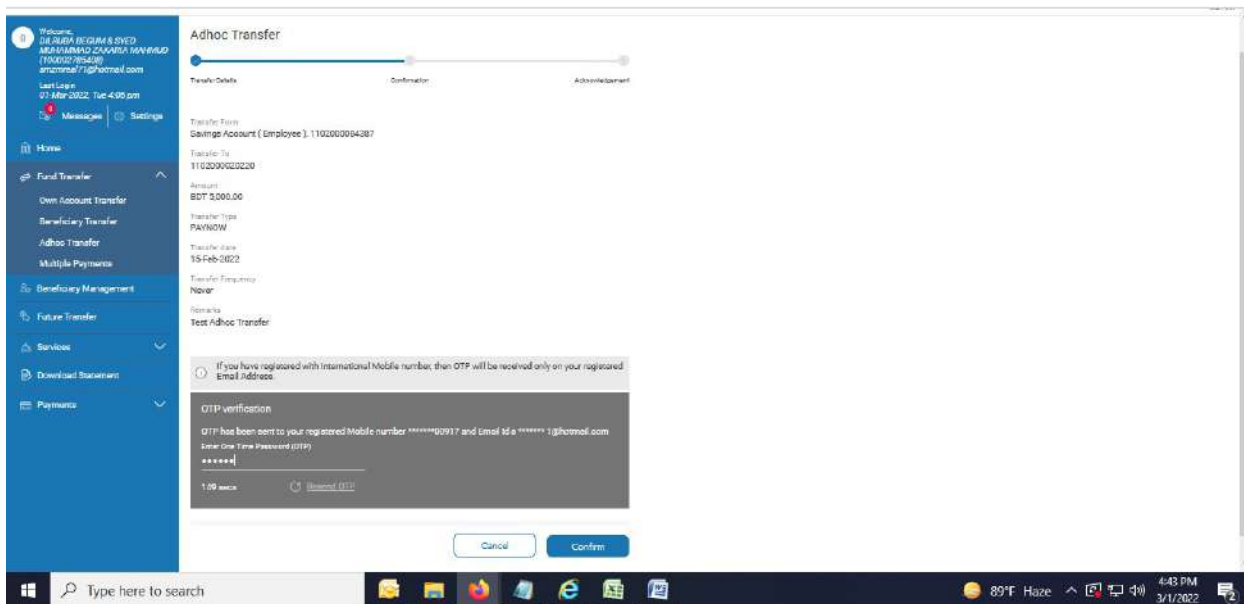
Transfer date: 15-Feb-2022

Transfer Frequency: Never

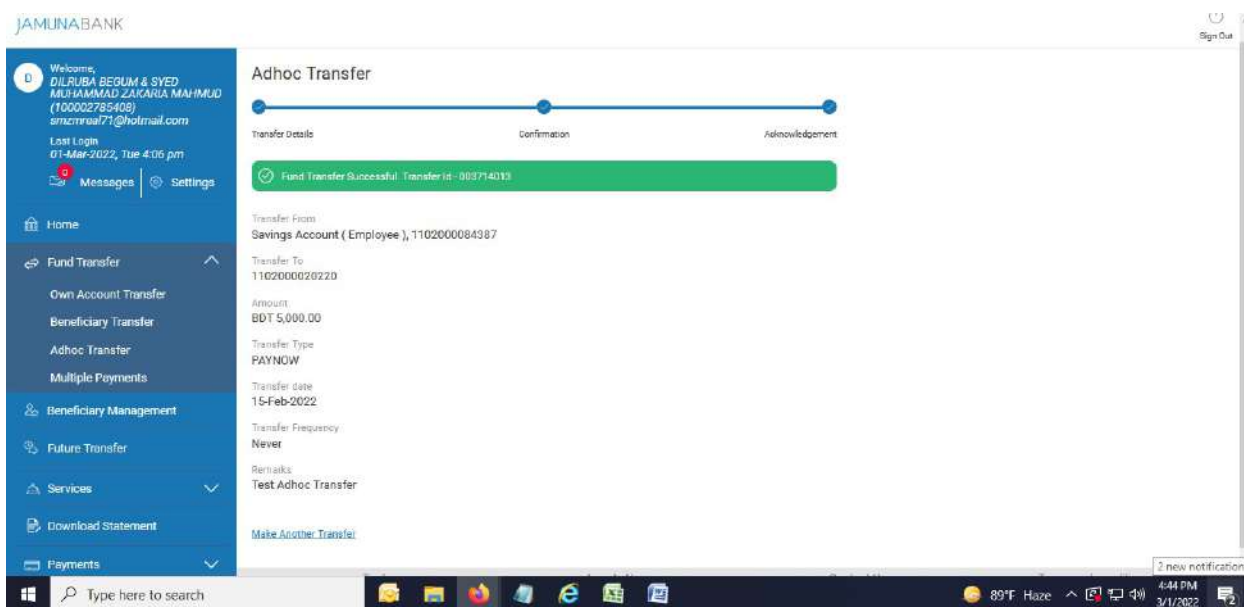
Remarks: Test Adhoc Transfer

Cancel Proceed

4. Hit "Proceed" button again. OTP page comes. Provide OTP in concern field.



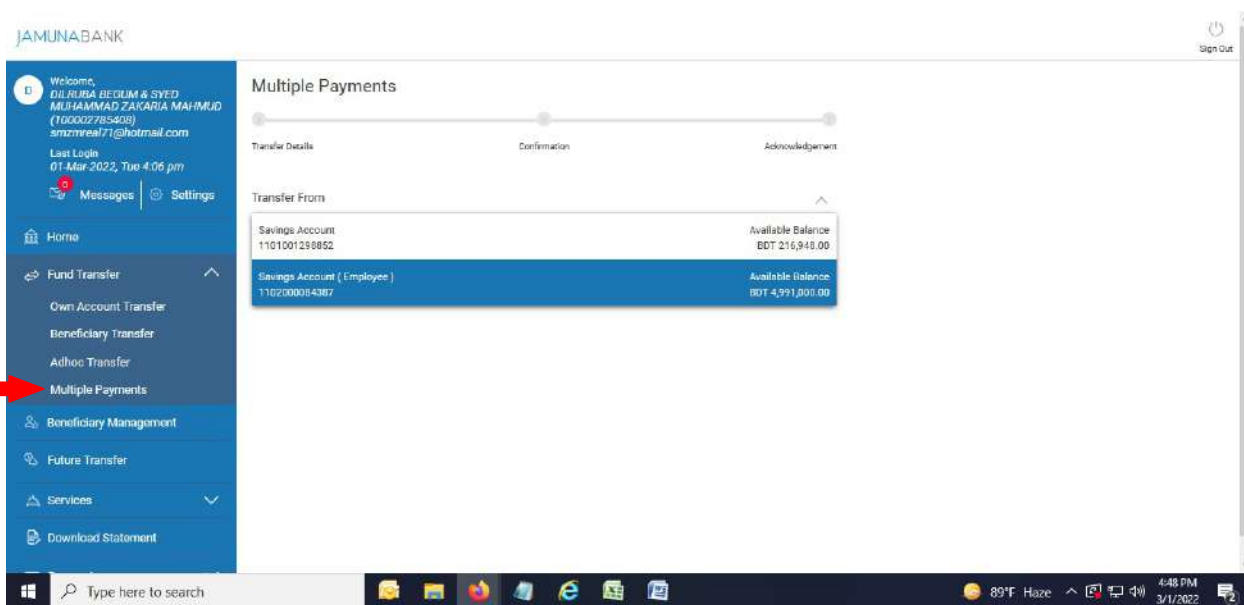
5. After hitting "Confirm" button, successful message appears.



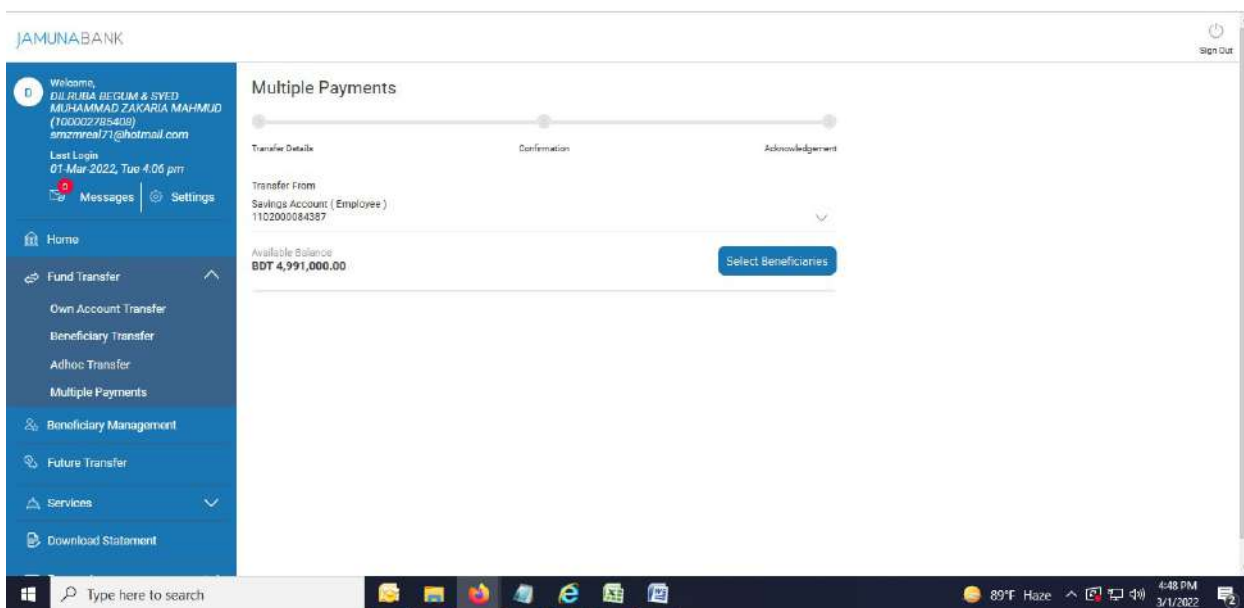
-----End of Adhoc Transfer-----

Multiple Payment: Your account to multiple Internal Beneficiary Accounts at an immediate date.

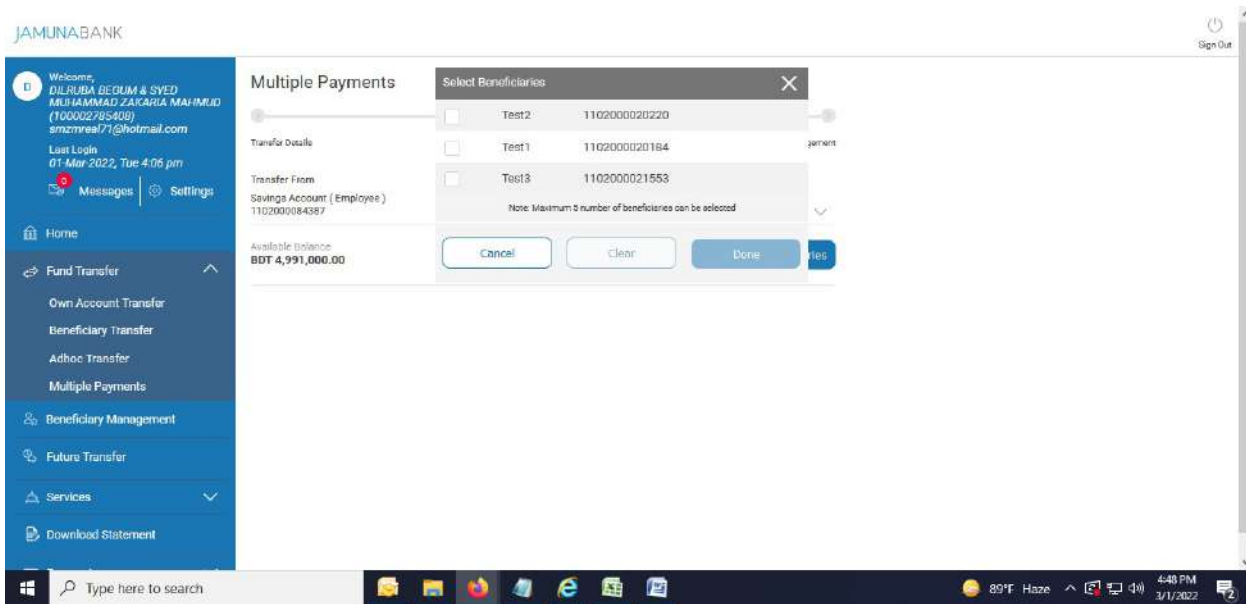
1. Click on “Multiple Payment”. Below page appears. Select account from drop down menu in “Transfer From” field.



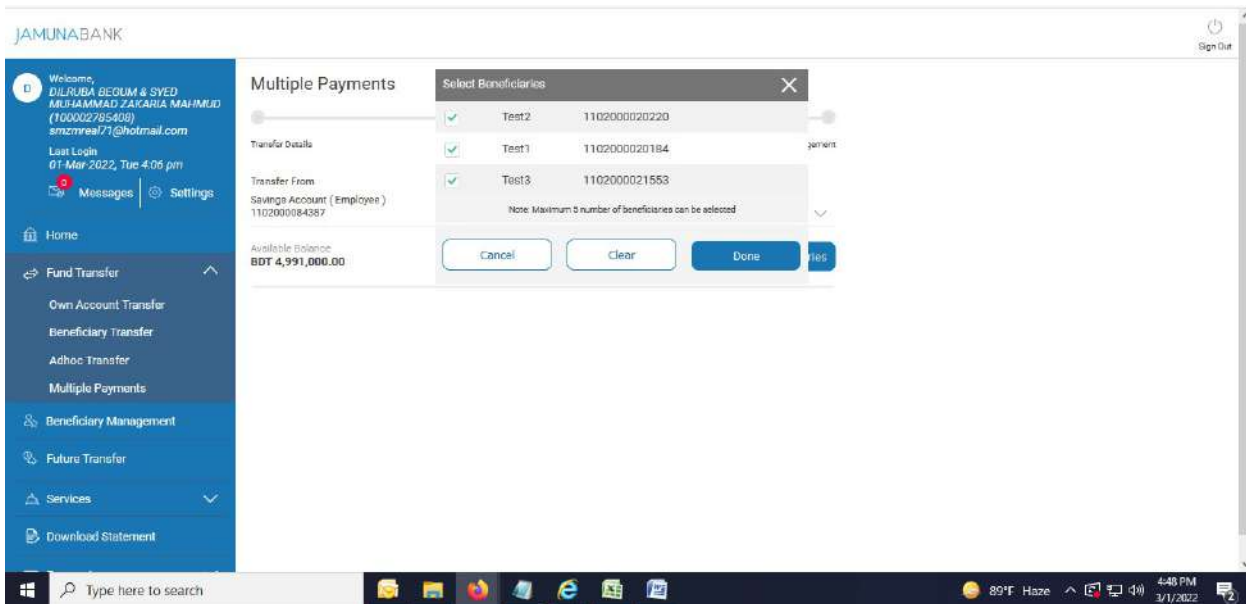
2. Click “Select Beneficiaries”.



3. Below page appears.



4. Select check box and press “Done” button.



5. Below page appears.

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785400) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:06 pm
Messages Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement
Payments

Multiple Payments

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee) 1102000084387

Available Balance: BDT 4,991,000.00 [Select Beneficiaries](#)

Beneficiary	Amount
Test2 1102000020220	
Test1 1102000020184	
Test3 1102000021553	

Remarks

[Add More +](#) [Cancel](#) [Proceed](#)

6. Enter amount in “Amount” field and hit “Proceed” button.

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785400) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:06 pm
Messages Settings

Home
Fund Transfer
Own Account Transfer
Beneficiary Transfer
Adhoc Transfer
Multiple Payments
Beneficiary Management
Future Transfer
Services
Download Statement
Payments

Multiple Payments

Transfer Details Confirmation Acknowledgement

Transfer From: Savings Account (Employee) 1102000084387

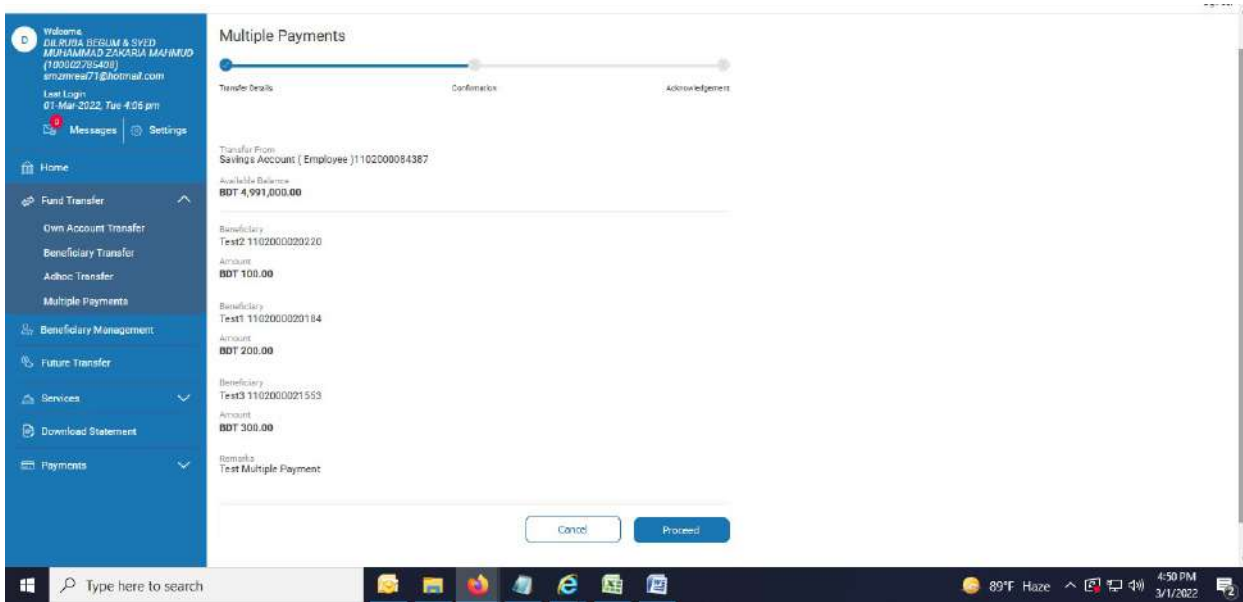
Available Balance: BDT 4,991,000.00 [Select Beneficiaries](#)

Beneficiary	Amount
Test2 1102000020220	BDT 100.00
Test1 1102000020184	BDT 200.00
Test3 1102000021553	BDT 300.00

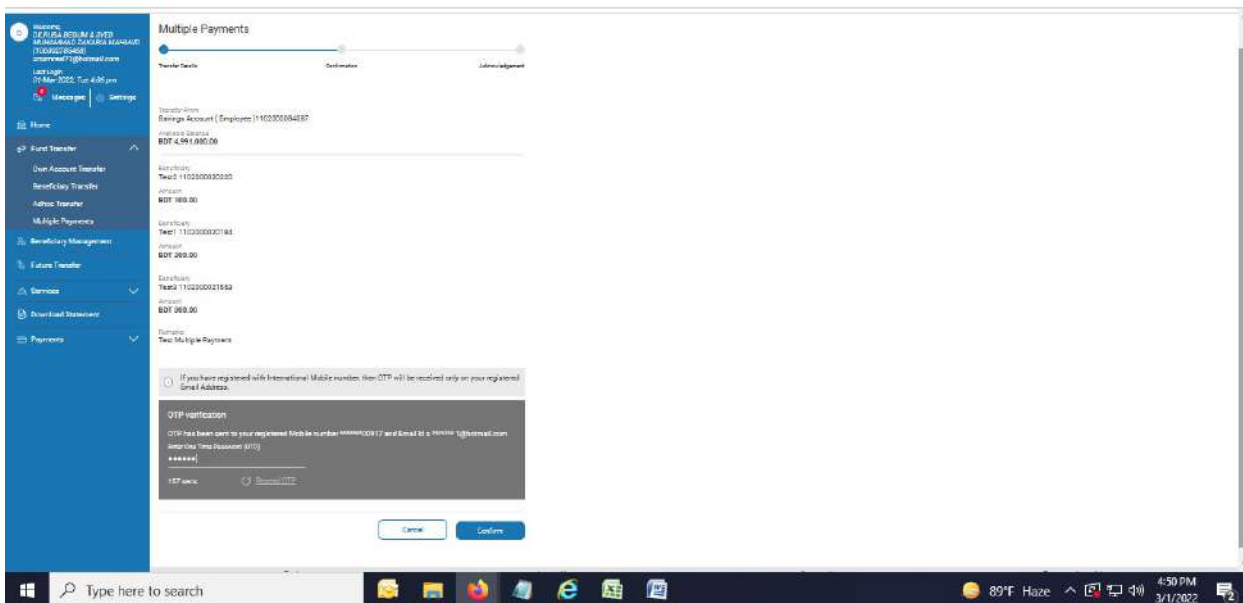
Remarks: Test Multiple Payment

[Add More +](#) [Cancel](#) [Proceed](#)

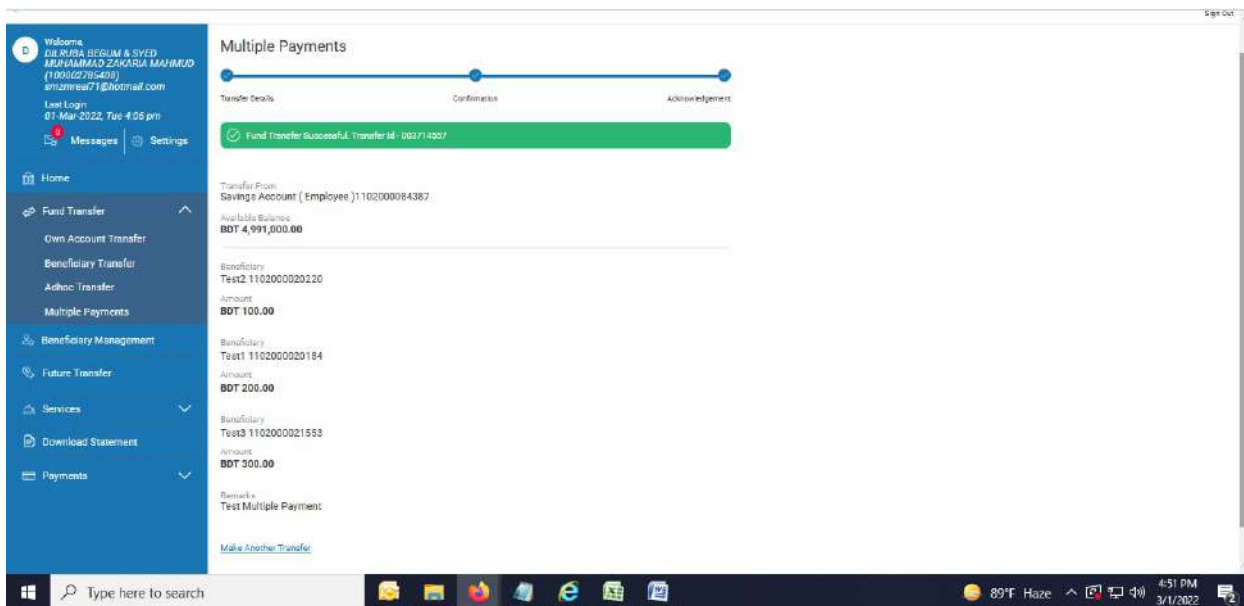
7. Below page appears. Click “Proceed” button.



8. OTP page comes. Enter OTP in concern field.



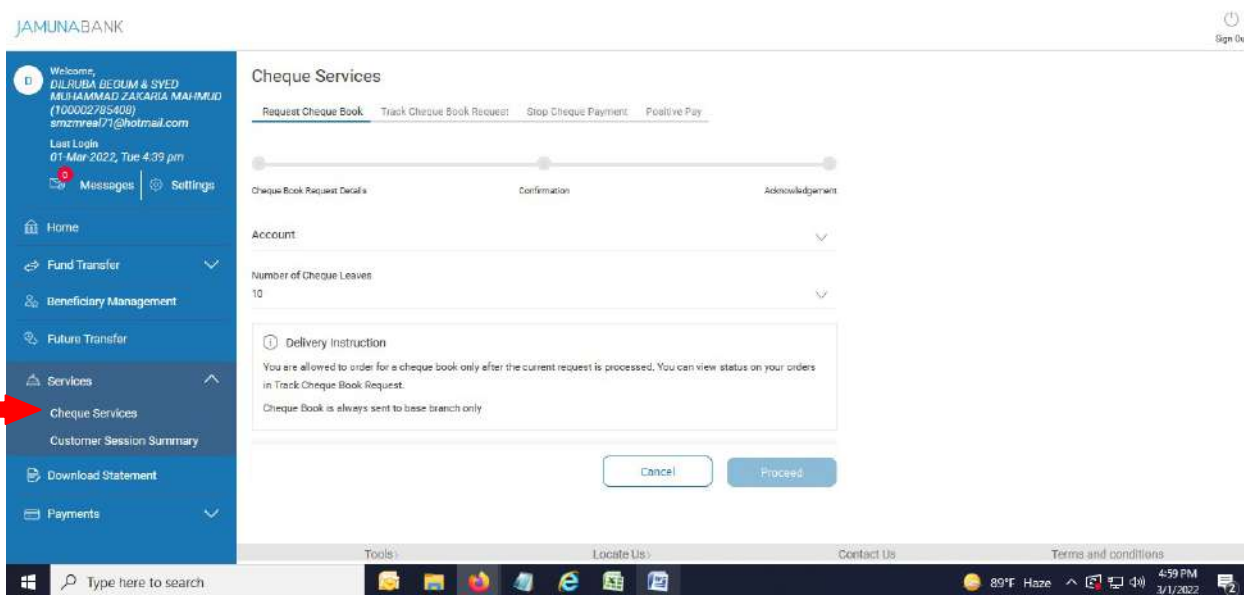
9. After hitting “Confirm” button, successful message appears.



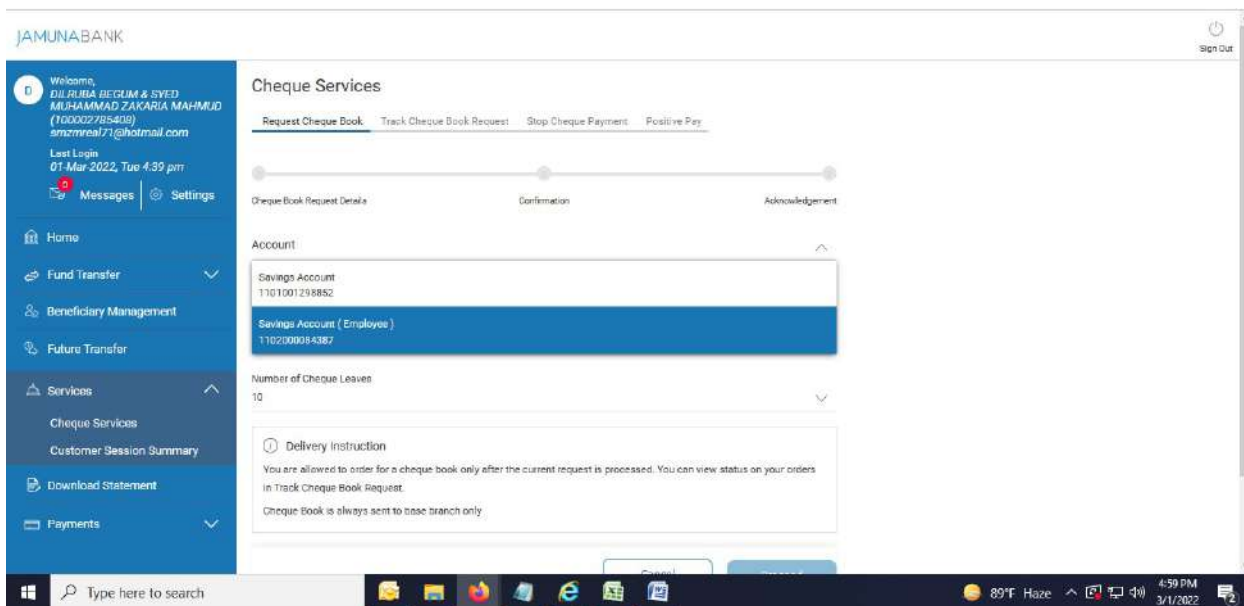
-----End of Multiple Payment-----

Cheque Service: Request for a cheque book.

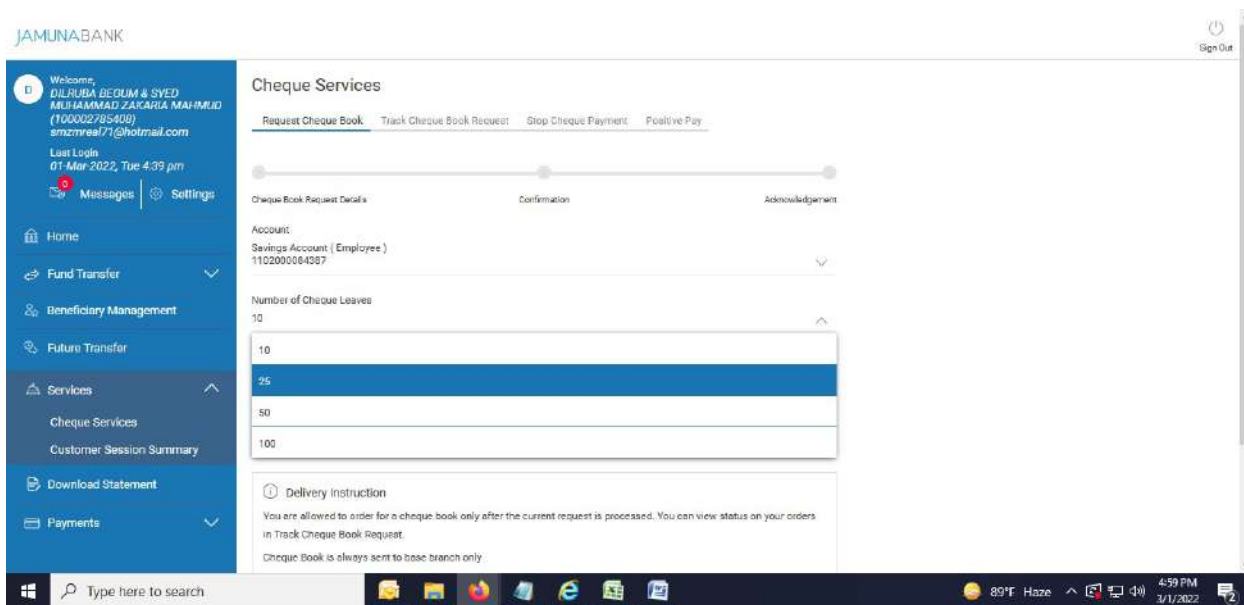
1. Click “Cheque Service”. Below page appears.



2. Select "Request Cheque Book". Select account from drop down menu in "Account" field.



3. Select "Number of Cheque Leaves".



4. Below page comes. Hit “Proceed” button.

JAMUNABANK

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com

Last Login: 01-Mar-2022, Tue 4:39 pm

Messages Settings

Home

Fund Transfer

Beneficiary Management

Future Transfer

Services

Cheque Services

Customer Session Summary

Download Statement

Payments

Cheque Services

Request Cheque Book | Track Cheque Book Request | Stop Cheque Payment | Positive Pay

Cheque Book Request Details | Confirmation | Acknowledgement

Account: Savings Account (Employee), 1102000084387

Number of Cheque Leaves: 25

Delivery instruction

You are allowed to order for a cheque book only after the current request is processed. You can view status on your orders in Track Cheque Book Request.

Cheque Book is always sent to base branch only.

Cancel Proceed

5. Below page appears.

JAMUNABANK

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com

Last Login: 01-Mar-2022, Tue 4:39 pm

Messages Settings

Home

Fund Transfer

Beneficiary Management

Future Transfer

Services

Cheque Services

Customer Session Summary

Download Statement

Payments

Cheque Services

Request Cheque Book | Track Cheque Book Request | Stop Cheque Payment | Positive Pay

Cheque Book Request Details | Confirmation | Acknowledgement

Account: Savings Account (Employee), 1102000084387

Number of Cheque Leaves: 25

Send To: Motiheed branch, Surma tower, 59/2, Purana Paltan, Dhaka, 100002785408, 1000

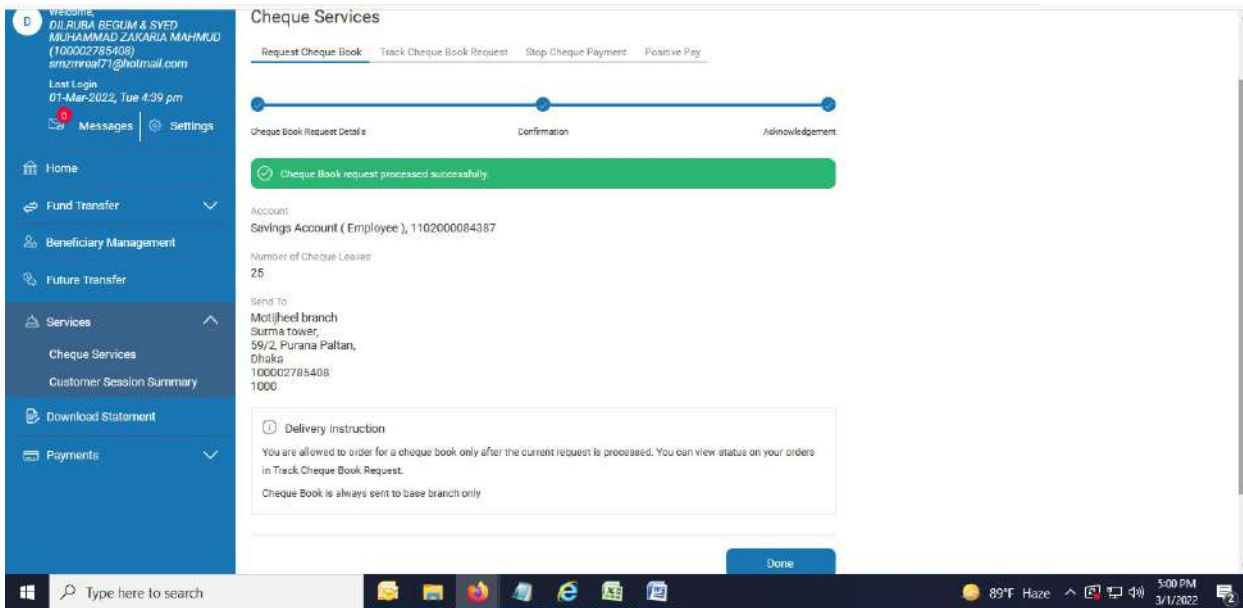
Delivery instruction

You are allowed to order for a cheque book only after the current request is processed. You can view status on your orders in Track Cheque Book Request.

Cheque Book is always sent to base branch only.

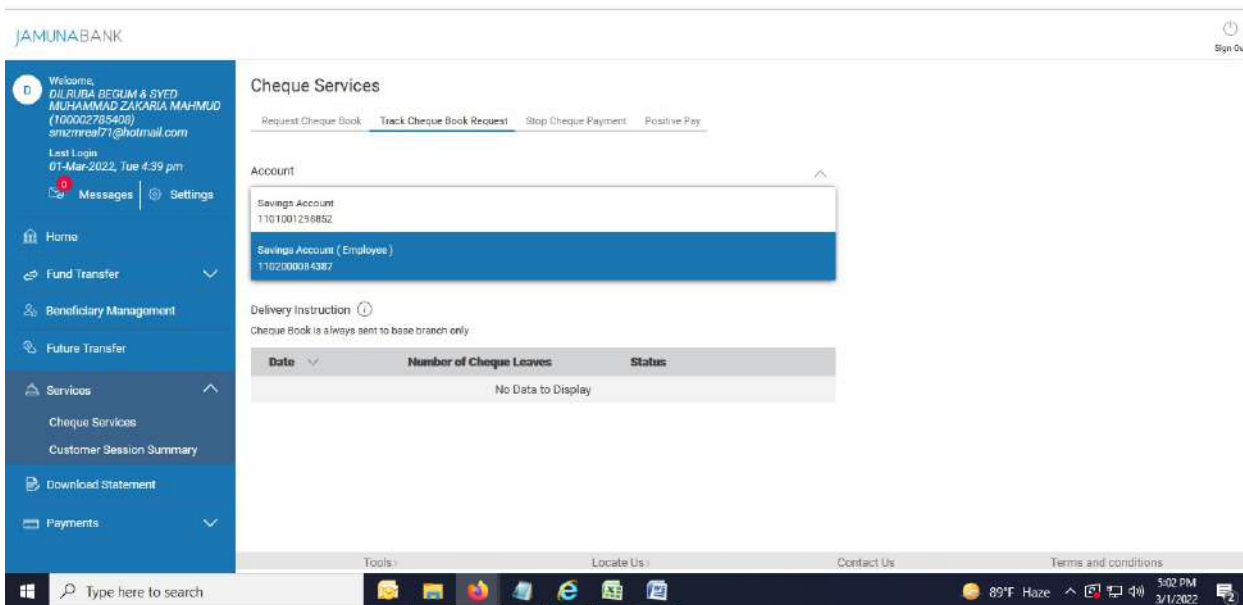
Cancel Proceed

6. After hitting “Proceed” button again, successful message comes.



Track Cheque Book Request:

1. Select “Track Cheque Book Request”. Select account from drop down menu in “Account” field.



2. After selecting an account, below page comes.

JAMUNABANK

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 01-Mar-2022, Tue 4:39 pm
Messages Settings

Home
Fund Transfer
Beneficiary Management
Future Transfer
Services
Cheque Services
Customer Session Summary
Download Statement
Payments

Cheque Services
Request Cheque Book | **Track Cheque Book Request** | Stop Cheque Payment | Positive Pay

Account: Savings Account (Employee) 1102000084367

Delivery Instruction ⓘ
Cheque Book is always sent to base branch only

Date	Number of Cheque Leaves	Status
15/Feb/2022	25	Pending

Tools | Locate Us | Contact Us | Terms and conditions

Type here to search

89°F Haze 5:02 PM 3/1/2022

Stop Cheque:

1. Select "Stop Cheque Payment". Below page comes.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal | JBL Monitoring Panel | JBL | bancssupport.lcs.com/buglist | Mail - Zakaria Mahmud - Out | Jamuna Bank Digital Banking

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-outer/stop-cheque-payment

JAMUNABANK

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002785408) smzmreal71@hotmail.com
Last Login: 06-Mar-2022, Sun 12:59 pm
Messages Settings

Home
Fund Transfer
Beneficiary Management
Future Transfer
Services
Cheque Services
Customer Session Summary
Download Statement
Payments

Cheque Services
Request Cheque Book | Track Cheque Book Request | **Stop Cheque Payment** | Positive Pay

Stop Cheque Payment | Confirmation | Acknowledgement

Account

Prefix of Cheque

Cheque Number

Cancel Proceed

Tools | Locate Us | Contact Us | Terms and conditions

Type here to search

93°F Haze 3:17 PM 3/6/2022

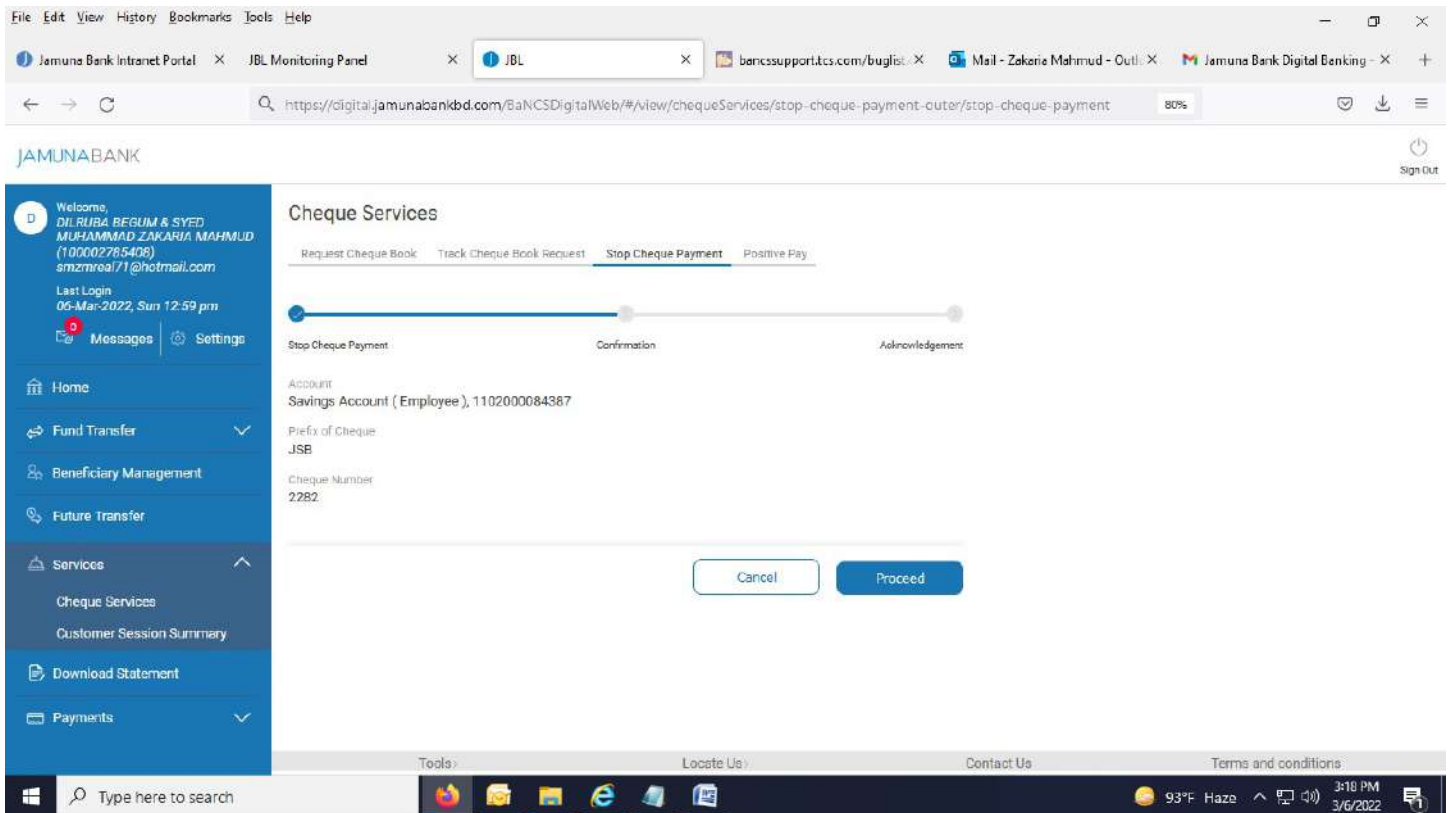
2. Select account from drop down menu in "Account field".

The screenshot shows the Jamuna Bank Intranet Portal. The user is logged in as DIL RIBA REGUM & SYED MUHAMMAD ZAKARIA MAHMUD. The 'Stop Cheque Payment' process is in progress, with the 'Account' dropdown menu open, showing 'Savings Account (Employee)' selected. The 'Prefix of Cheque' and 'Cheque Number' fields are empty. The 'Cancel' and 'Proceed' buttons are visible at the bottom.

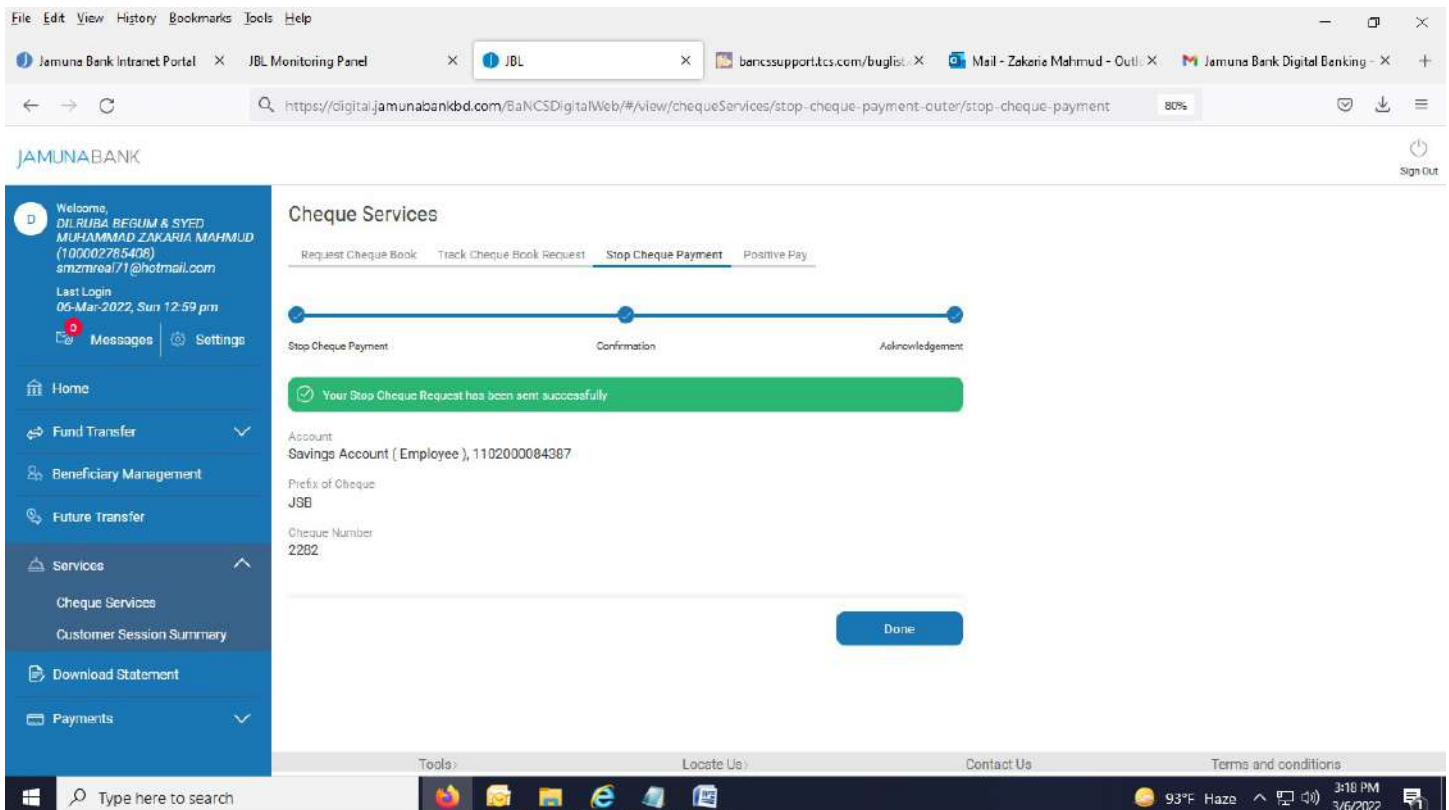
3. Provide cheque prefix and cheque number in concern field.

The screenshot shows the Jamuna Bank Intranet Portal. The user is logged in as DIL RIBA REGUM & SYED MUHAMMAD ZAKARIA MAHMUD. The 'Stop Cheque Payment' process is in progress, with the 'Account' dropdown menu closed. The 'Prefix of Cheque' field is filled with 'JSB' and the 'Cheque Number' field is filled with '2282'. The 'Cancel' and 'Proceed' buttons are visible at the bottom.

4. Below page appears.



5. After hitting “Proceed” button, successful message appears.



Add Positive Pay:

1. Select “Add Positive Pay” under “Positive Pay” tab. Below page appears.

The screenshot shows the 'Add Positive Pay' form in the Jamuna Bank Digital Banking interface. The form is titled 'Cheque Services' and has a progress bar with three steps: 'Add Positive Pay', 'Confirmation', and 'Acknowledgement'. The 'Add Positive Pay' step is currently active. The form fields include: 'Account' (Savings Account (Employee) 1162000084387), 'Prefix of Cheque' (JEB), 'Cheque Number' (2283), 'Amount', 'Payee Name', 'Remarks', and 'Cheque Date' (17-Feb-2022). There are 'Cancel' and 'Proceed' buttons at the bottom right of the form. The left sidebar contains navigation links: Home, Fund Transfer, Beneficiary Management, Future Transfer, Services, Cheque Services, Customer Session Summary, Download Statement, and Payments. The top navigation bar includes links for Request Cheque Book, Track Cheque Book Request, Stop Cheque Payment, and Positive Pay.

2. Fill up all required field. Hit “Proceed” button.

The screenshot shows the 'Add Positive Pay' form with a date picker open for the 'Cheque Date' field. The date picker displays the month of February 2022, with the 15th selected. The form fields are filled with the same data as in the previous screenshot: 'Account' (Savings Account (Employee) 1162000084387), 'Prefix of Cheque' (JEB), 'Cheque Number' (2283), 'Amount', 'Payee Name', 'Remarks', and 'Cheque Date' (15-Feb-2022). The 'Proceed' button is visible at the bottom right of the form. The left sidebar and top navigation bar are the same as in the previous screenshot.

3. Below page appears.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal x JBL Monitoring Panel x JBL x bancssupport.tcs.com/buglist x Mail - Zakerie Mahmud - Outl x Jamuna Bank Digital Banking - x

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 70%

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002795408) smzmreal71@hotmail.com Last Login 06-Mar-2022, Sun 12:59 pm Messages Settings

Home Fund Transfer Beneficiary Management Future Transfer Services Cheque Services Customer Session Summary Download Statement Payments

Cheque Services

Request Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Progress bar: Add Positive Pay (Active) Confirmation Acknowledgement

Account Savings Account (Employee), 1102000084387

Prefix of Cheque JSB

Cheque Number 2283

Amount BDT 500.00

Payee Name XYZ

Remarks Test

Cheque Date 15-Feb-2022

Cancel Submit

4. Click "Submit" button.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal x JBL Monitoring Panel x JBL x bancssupport.tcs.com/buglist x Mail - Zakerie Mahmud - Outl x Jamuna Bank Digital Banking - x

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 80%

Welcome, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD (100002795408) smzmreal71@hotmail.com Last Login 06-Mar-2022, Sun 12:59 pm Messages Settings

Home Fund Transfer Beneficiary Management Future Transfer Services Cheque Services Customer Session Summary Download Statement Payments

Cheque Services

Request Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Progress bar: Add Positive Pay (Active) Confirmation Acknowledgement

Account Savings Account (Employee), 1102000084387

Prefix of Cheque JSB

Cheque Number 2283

Amount BDT 500.00

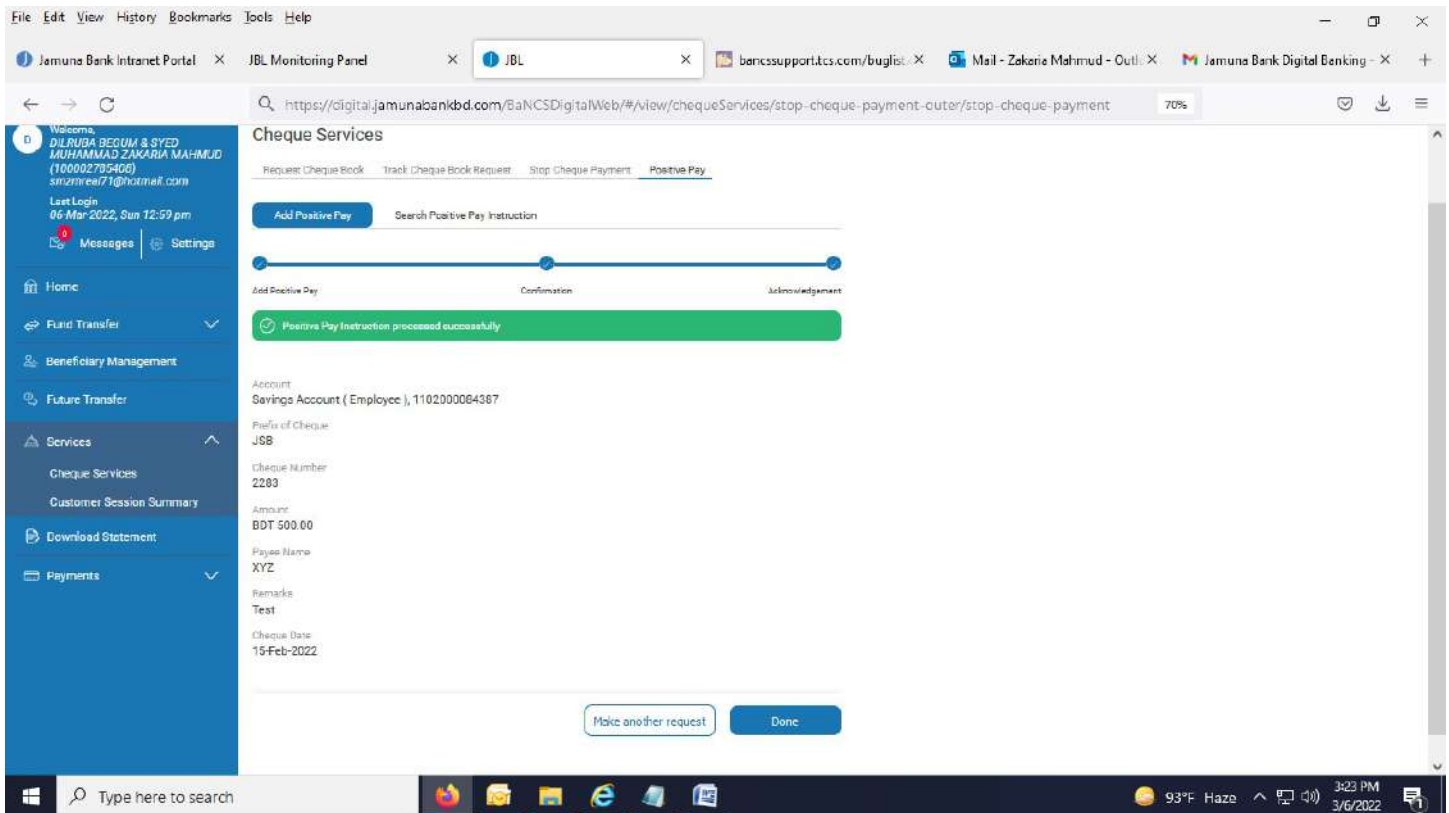
Payee Name XYZ

Remarks Test

Cheque Date 15-Feb-2022

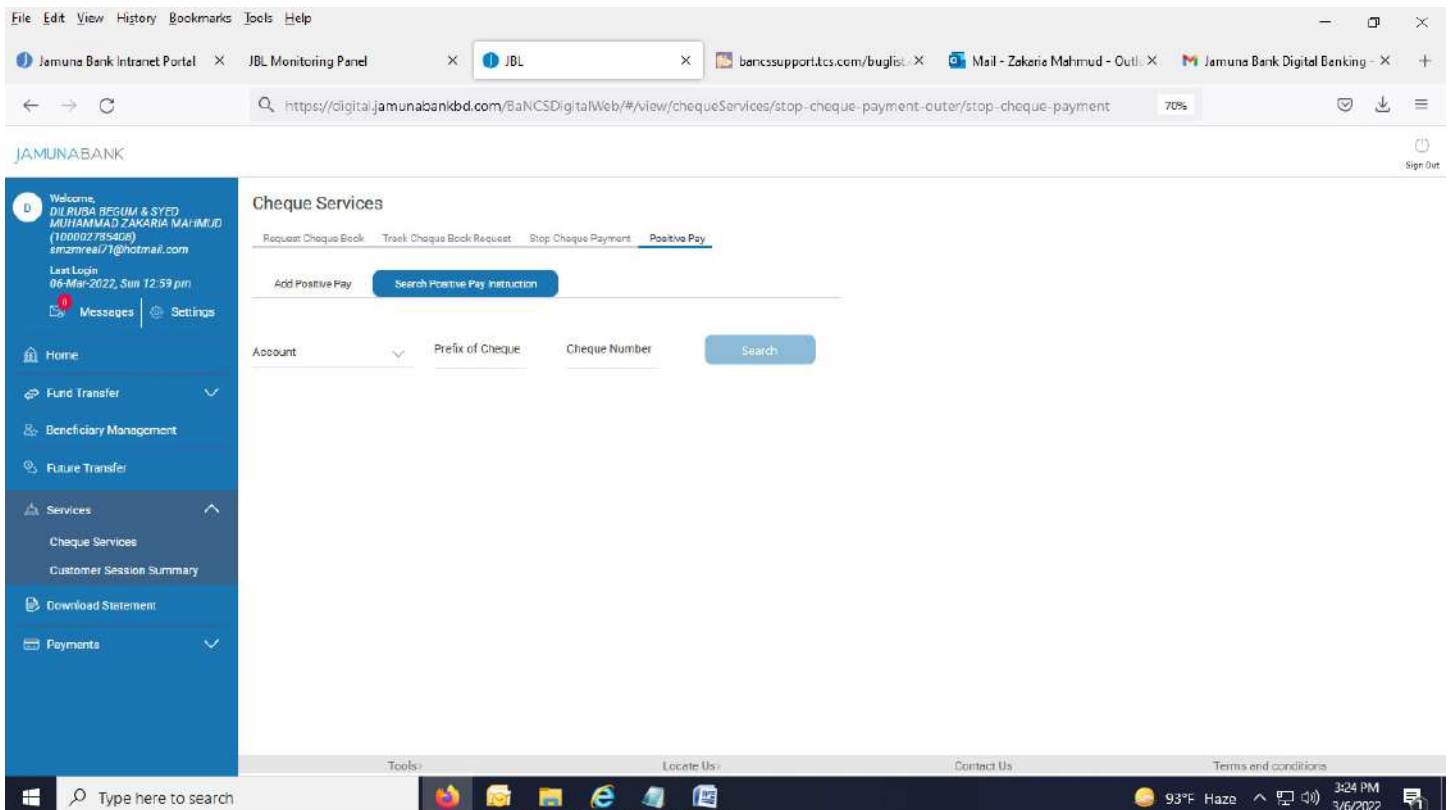
Cancel Submit

5. Successful message appears.



Search Positive Pay:

1. Select “Search Positive Pay Instruction” under “Positive Pay” tab. Below page appears.



2. Select account from drop down menu in "Account" field.

The screenshot shows the Jamuna Bank Intranet Portal. The user is logged in as DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHIMUD (100002785408). The page title is "Cheque Services". The "Account" dropdown menu is open, showing two options: "Savings Account (1101001208852)" and "Savings Account (Employee) (1102000084387)". The "Prefix of Cheque" field is empty, and the "Cheque Number" field is empty. The "Search" button is visible.

3. Enter Cheque Prefix and Cheque Number.

The screenshot shows the Jamuna Bank Intranet Portal. The user is logged in as DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHIMUD (100002785408). The page title is "Cheque Services". The "Account" dropdown menu is closed, showing "Savings Account (Employee) (1102000084387)". The "Prefix of Cheque" field is filled with "JSB", and the "Cheque Number" field is filled with "2283". The "Search" button is visible.

4. After hitting “Search” button, below page appears.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal X JBL Monitoring Panel X JBL X bancssupport.tcs.com/buglist X Mail - Zakerie Mahmud - Out X Jamuna Bank Digital Banking X

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 70%

Cheque Services

Request Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Account Savings Account (Employee) 1102000064387 Prefix of Cheque JSB Cheque Number 2283 Search

Account Savings Account (Employee), 1102000064387

Prefix of Cheque JSB

Cheque Number 2283

Amount BDT 500.00

Payee Name XYZ

Remarks Test

Cheque Date 15-Feb-2022

Cancel Request Modify

Tools Locate Us Contact Us Terms and conditions

Type here to search 93°F Haze 3:25 PM 3/6/2022

Modify Positive Pay:

1. Hit “Modify” button.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal X JBL Monitoring Panel X JBL X bancssupport.tcs.com/buglist X Mail - Zakerie Mahmud - Out X Jamuna Bank Digital Banking X

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 70%

Cheque Services

Request Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Account Savings Account (Employee) 1102000064387 Prefix of Cheque JSB Cheque Number 2283 Search

Account Savings Account (Employee), 1102000064387

Prefix of Cheque JSB

Cheque Number 2283

Amount BDT 500.00

Payee Name XYZ

Remarks Test

Cheque Date 15-Feb-2022

Cancel Request **Modify**

Tools Locate Us Contact Us Terms and conditions

Type here to search 93°F Haze 3:26 PM 3/6/2022

2. Below page appears.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal x JBL Monitoring Panel x JBL x bancsupport.its.com/buglist x Mail - Zakerie Mahmud - Outl x Jamuna Bank Digital Banking x

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 70%

Cheque Services

Request: Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Progress Bar: Modify Positive Pay Confirmation Acknowledgement

Account: Savings Account (Employee), 1102000064367

Prefix of Cheque: JGB

Cheque Number: 2283

Amount: BDT 500.00

Payee Name: XYZ

Remarks: Test

Cheque Date: 15-Feb-2022

Cancel Proceed

Windows Taskbar: Type here to search, 93°F Haze, 3:26 PM 3/6/2022

3. Edit any field. Here delete amount in “Amount” field.

File Edit View History Bookmarks Tools Help

Jamuna Bank Intranet Portal x JBL Monitoring Panel x JBL x bancsupport.its.com/buglist x Mail - Zakerie Mahmud - Outl x Jamuna Bank Digital Banking x

https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/view/chequeServices/stop-cheque-payment-cuter/stop-cheque-payment 70%

Cheque Services

Request: Cheque Book Track Cheque Book Request Stop Cheque Payment **Positive Pay**

Add Positive Pay Search Positive Pay Instruction

Progress Bar: Modify Positive Pay Confirmation Acknowledgement

Account: Savings Account (Employee), 1102000064367

Prefix of Cheque: JGB

Cheque Number: 2283

Amount:

Payee Name: XYZ

Remarks: Test

Cheque Date: 15-Feb-2022

Cancel Proceed

Windows Taskbar: Type here to search, 93°F Haze, 3:27 PM 3/6/2022

4. Enter new amount in “Amount” field.

The screenshot shows the 'Cheque Services' section of the Jamuna Bank Digital Banking portal. The user is logged in as 'Waleema, DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMUD'. The 'Positive Pay' tab is active, showing a progress bar with three steps: 'Modify Positive Pay', 'Confirmation', and 'Acknowledgement'. The 'Add Positive Pay' button is highlighted. Below the progress bar, the following details are displayed:

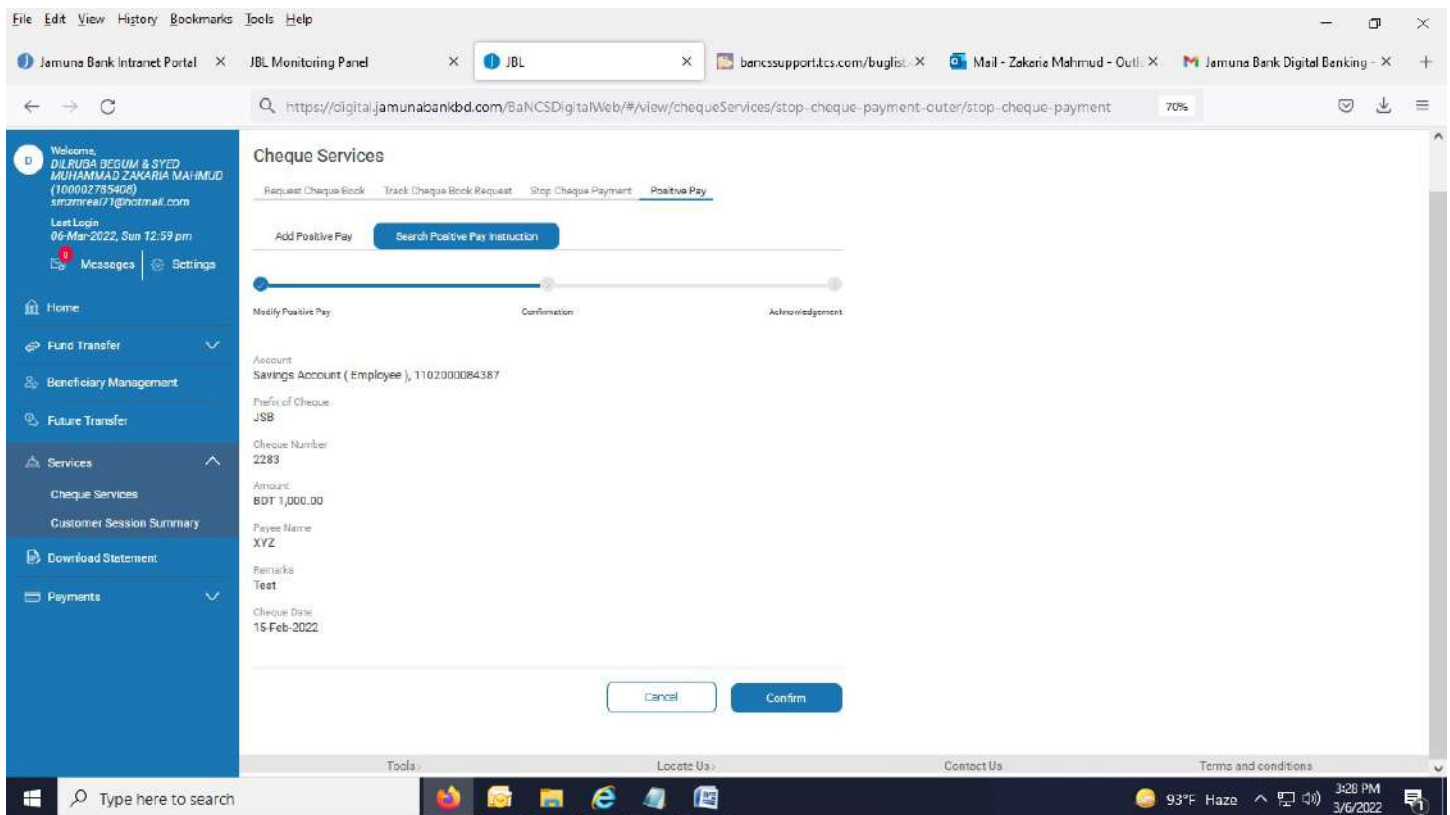
- Account: Savings Account (Employee), 1102000064367
- Prefix of Cheque: JSB
- Cheque Number: 2283
- Amount: 1000.00
- Payee Name: XYZ
- Remarks: Test
- Cheque Date: 15-Feb-2022

At the bottom of the form, there are 'Cancel' and 'Proceed' buttons. The Windows taskbar at the bottom shows the date as 3/6/2022 and the time as 3:27 PM.

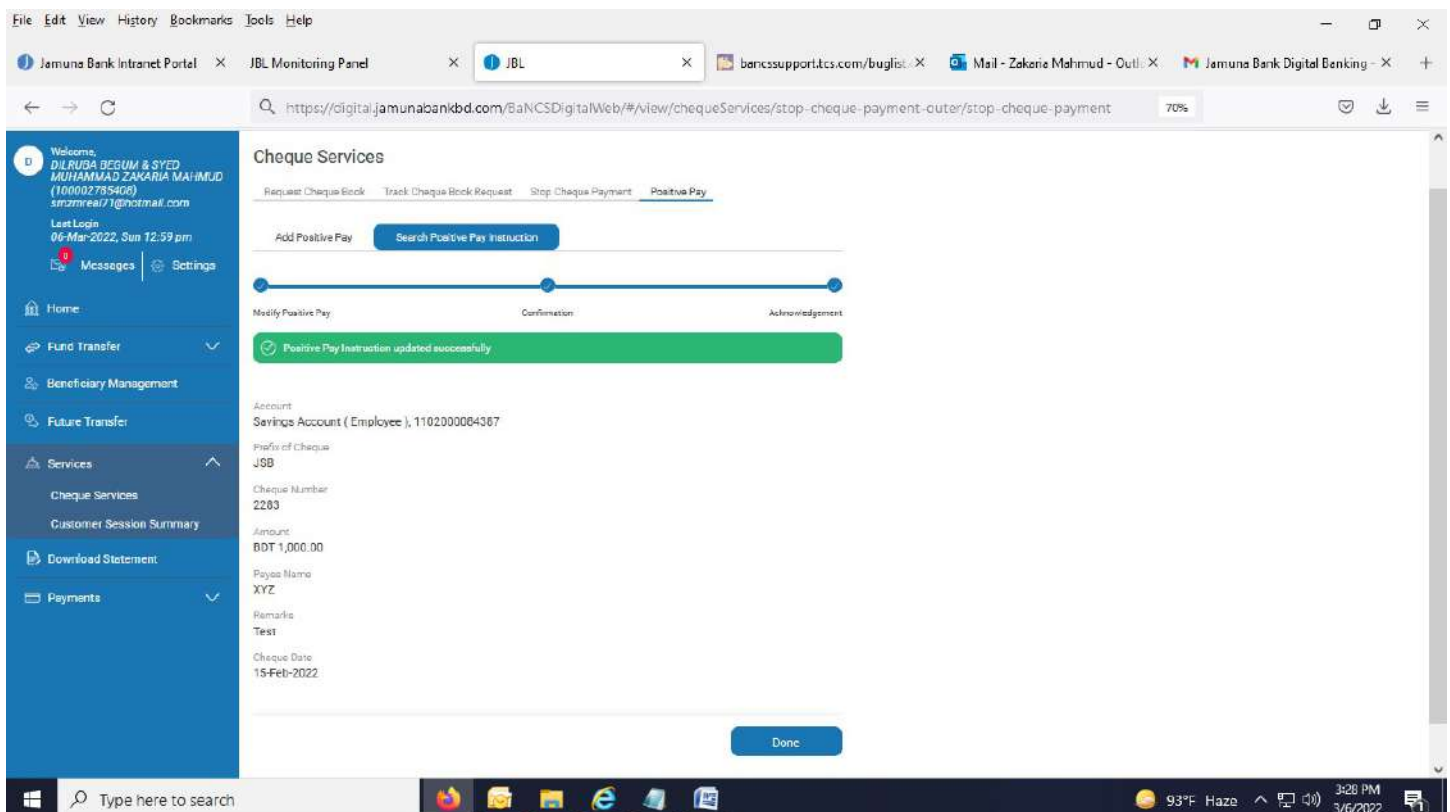
5. Hit “Proceed” button.

This screenshot is identical to the previous one, showing the 'Cheque Services' section with the 'Positive Pay' tab active. The 'Add Positive Pay' button is highlighted, and the 'Proceed' button at the bottom right is the focus of the instruction. The details displayed are the same as in the previous screenshot.

6. Below page appears.



7. After hitting “Confirm” button, successful message appears.



Delete Positive Pay:

1. After searching Positive Pay successfully from “Search Positive Pay Instruction” tab, below page appears.

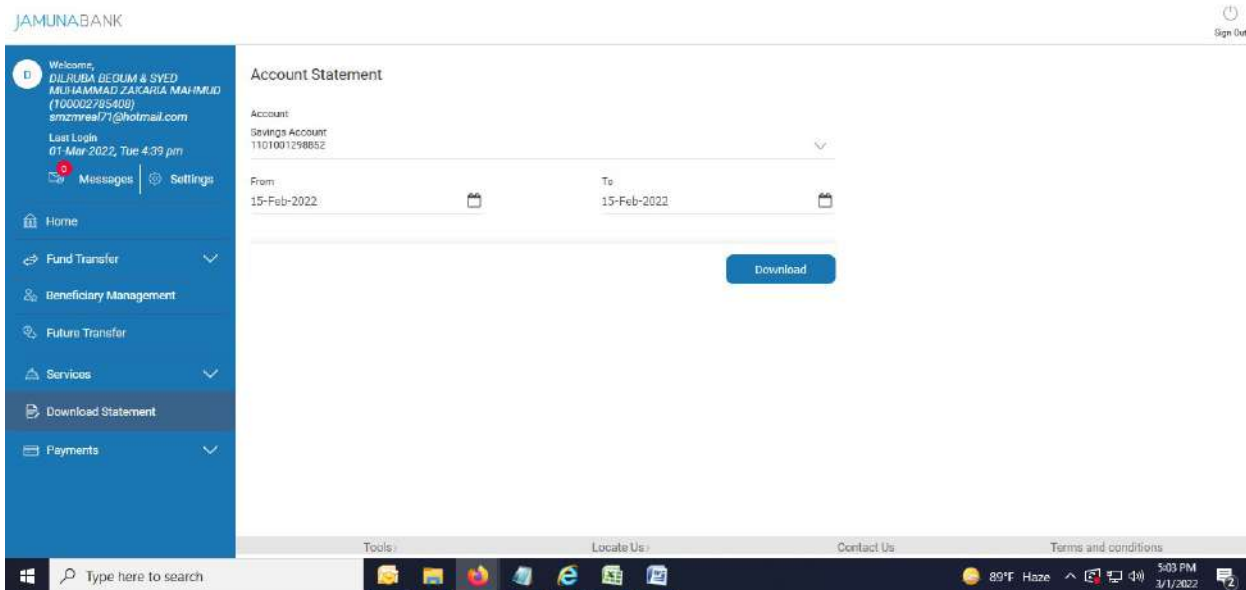
The screenshot shows the Jamuna Bank Digital Banking interface. The user is logged in as DILRUBA BEGUM & SYED MUHAMMAD ZAKARIA MAHMOUD. The 'Cheque Services' section is active, and the 'Positive Pay' tab is selected. The 'Search Positive Pay Instruction' button is highlighted. Below the search bar, the details of the selected cheque are displayed: Account: Savings Account (Employee), 1102000084387; Prefix of Cheque: JSB; Cheque Number: 2283; Amount: BDT 1,000.00; Payee Name: XYZ; Remarks: Test; Cheque Date: 15-Feb-2022. The 'Cancel Request' and 'Modify' buttons are visible at the bottom of the section.

2. After hitting “Cancel Request” button, successful message appears.

The screenshot shows the same Jamuna Bank Digital Banking interface as before, but with a green success message at the top: "Positive Pay cancelled successfully". The 'Cancel Request' button has been clicked, and the message confirms the successful cancellation of the positive pay instruction.

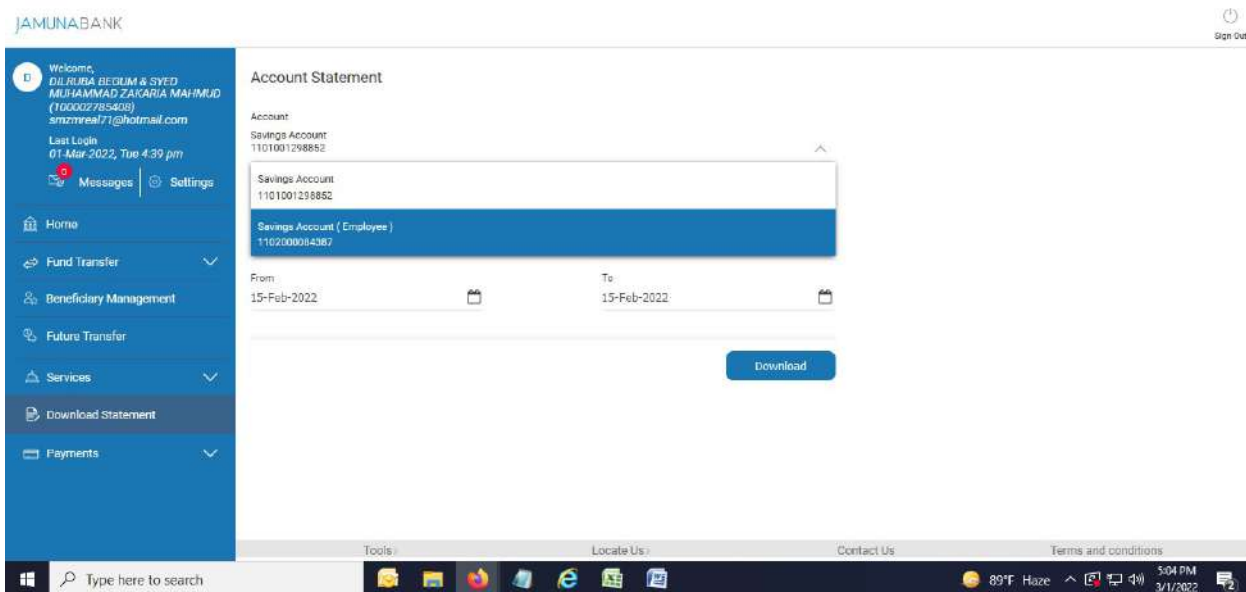
Download Statement:

1. Select Download Statement. Below page comes.



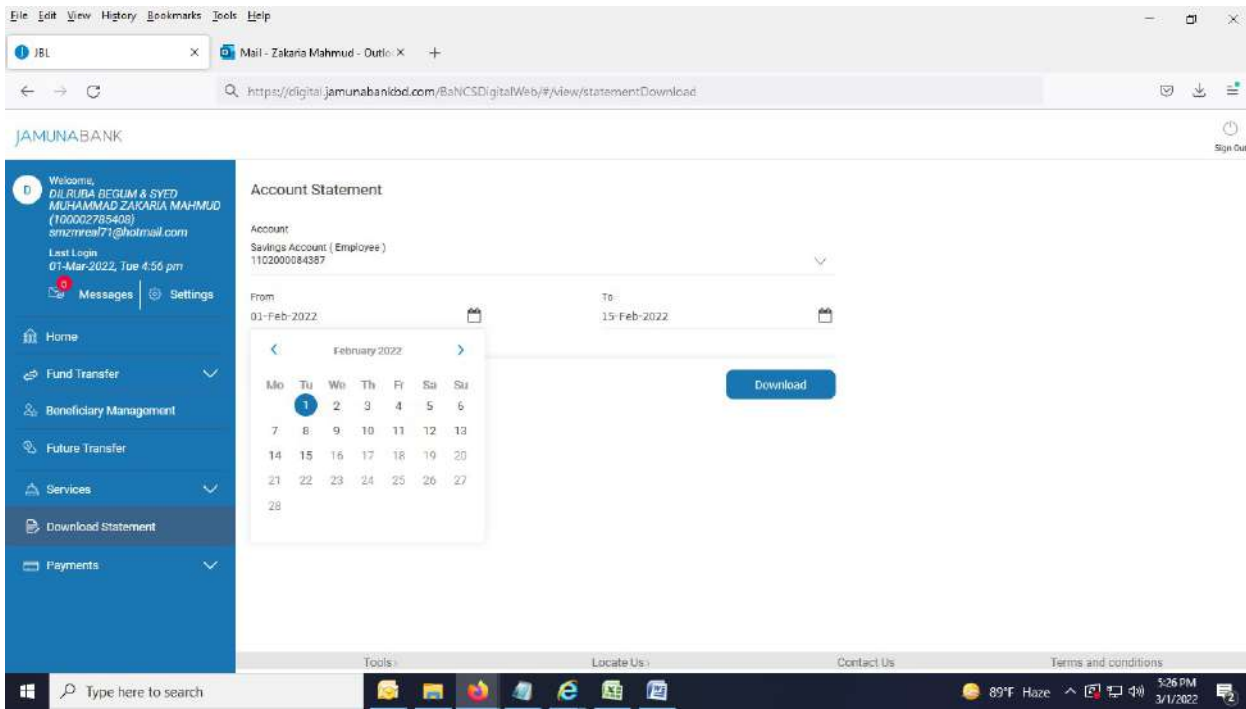
The screenshot shows the JAMUNA BANK web interface. On the left is a blue sidebar with a user profile at the top, followed by links for Messages, Settings, Home, Fund Transfer, Beneficiary Management, Future Transfer, Services, Download Statement (highlighted), and Payments. The main content area is titled 'Account Statement'. It features a dropdown menu for 'Account' currently showing 'Savings Account 1101001298852'. Below this are 'From' and 'To' date pickers, both set to '15-Feb-2022'. A blue 'Download' button is positioned to the right of the date pickers. At the bottom of the page, there is a navigation bar with links for Tools, Locate Us, Contact Us, and Terms and conditions, along with a system tray showing weather and time.

2. Select account from drop down menu in “Account” field.

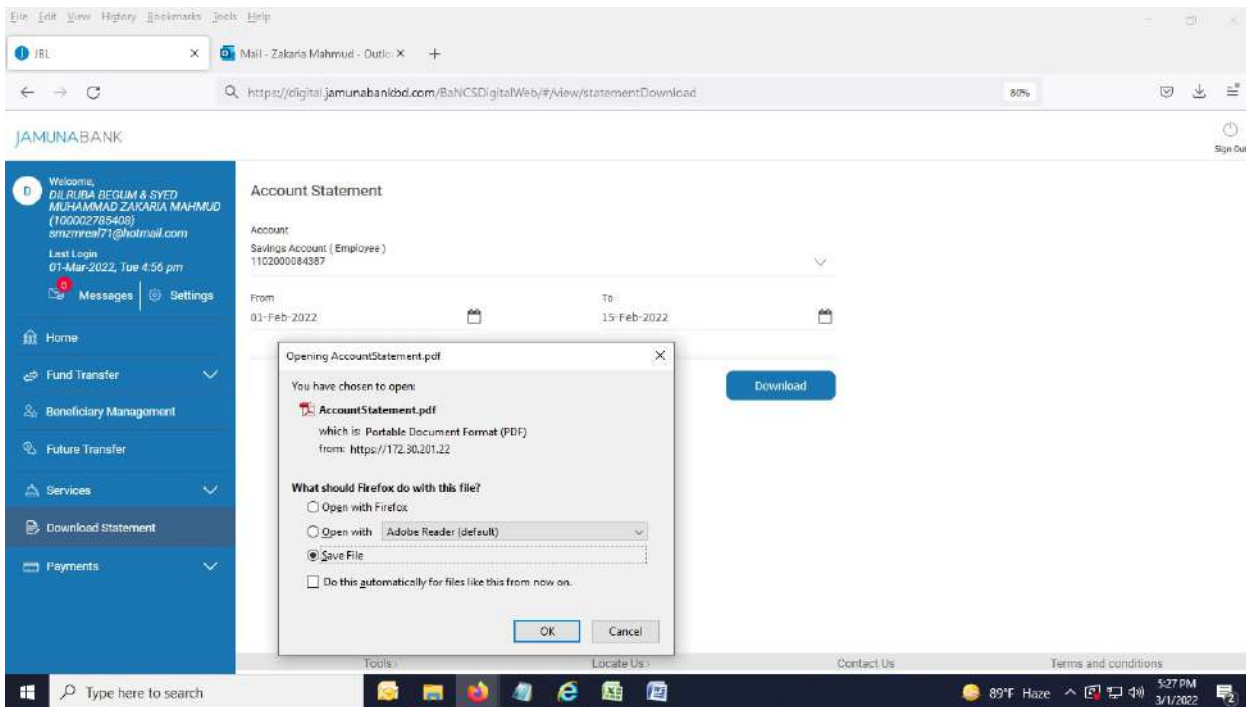


This screenshot is identical to the previous one, but the 'Account' dropdown menu is open. It displays two options: 'Savings Account 1101001298852' and 'Savings Account (Employee) 1102000014367'. The second option is highlighted with a blue background. The rest of the interface, including the sidebar, date pickers, and 'Download' button, remains the same.

3. Select Date from Calendar in “From” field.



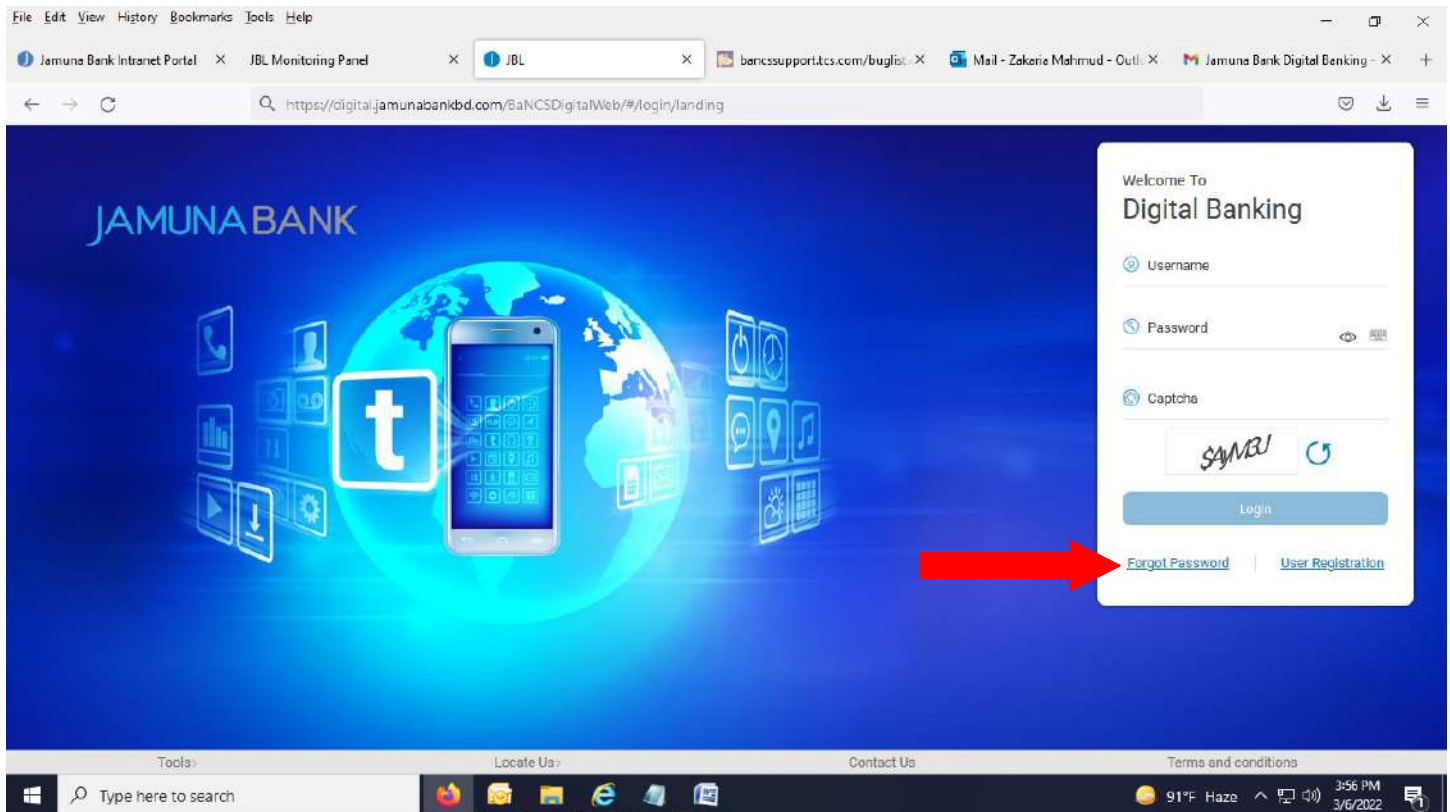
4. Hit “Download” button. Below page appears.



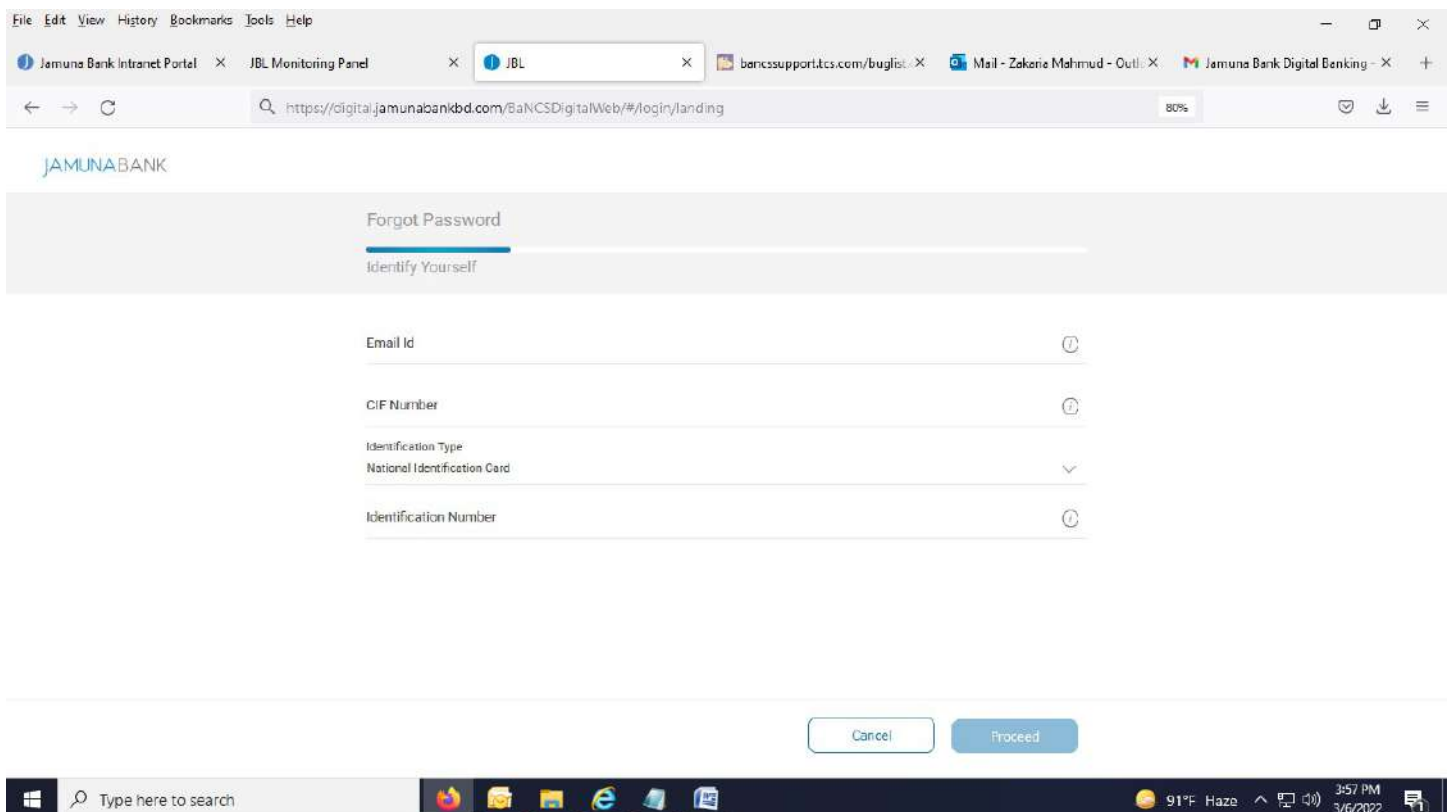
-----End of Download Statement-----

Forgot Password:

1. Click "Forgot Password".



2. Below page appears.



3. Fill up required field.

The screenshot shows a web browser window with the URL <https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/login/landing>. The page title is "JAMUNABANK" and the main heading is "Forgot Password". The current step is "Identify Yourself", indicated by a progress bar. The form contains the following fields:

- Email Id: smzmreal71@hotmail.com
- CIF Number: 100002765408
- Identification Type: National Identification Card
- Identification Number: 1234123412

At the bottom right of the form, there are two buttons: "Cancel" and "Proceed". The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date 3/6/2022 and time 3:58 PM.

4. After hitting "Proceed" button, below page appears.

The screenshot shows the same web browser window as in step 3, but the page has advanced to the "Memorable Question" step. The progress bar is now further along. The form contains the following fields:

- Memorable Question: Name a memorable restaurant
- Answer:

At the bottom right of the form, there are two buttons: "Cancel" and "Proceed". The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date 3/6/2022 and time 3:58 PM.

5. Enter the answer of your “Memorable Question” in “Answer” field.

The screenshot shows a web browser window with the Jamuna Bank Digital Banking login page. The browser's address bar displays the URL: <https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/login/landing>. The page features the Jamuna Bank logo at the top left. Below the logo, there is a section titled "Forgot Password" with a progress bar. Underneath, there is a "Memorable Question" section with the prompt "Name a memorable restaurant". Below this, there is an "Answer" field where the text "Pizza Hut" has been entered. At the bottom of the page, there are two buttons: "Cancel" and "Proceed". The Windows taskbar at the bottom shows the search bar, several application icons, and the system clock indicating 3:58 PM on 3/6/2022.

6. After hitting “Proceed” button, below page appears. Click on “Request OTP”.

The screenshot shows the same web browser window as the previous one, but the page has progressed to the "Request OTP" section. The "Forgot Password" section is still visible at the top, but the progress bar is now at the "Request OTP" step. Below the "Request OTP" section, there is a message: "Please click on the below 'Request OTP' button to provide your consent to receive the One Time Password (OTP) and it will be sent to your registered mobile number and Email id". At the bottom of the page, there are two buttons: "Cancel" and "Request OTP". The Windows taskbar at the bottom shows the search bar, several application icons, and the system clock indicating 3:59 PM on 3/6/2022.

7. OTP page comes.

The screenshot shows a web browser window with the Jamuna Bank digital banking login page. The browser's address bar displays the URL: `https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/login/landing`. The page features the Jamuna Bank logo at the top left. Below the logo, there is a progress bar for the 'Forgot Password' process, which is currently at the 'Request OTP' step. A message states: 'Please click on the below 'Request OTP' button to provide your consent to receive the One Time Password (OTP) and it will be sent to your registered mobile number and Email id'. A modal box titled 'OTP verification' is displayed, containing the text: 'OTP has been sent to your registered Mobile number and Email id. Enter One Time Password (OTP)'. Below this text is a text input field. To the left of the input field, a timer shows '171 secs' and a 'Resend OTP' button is visible. At the bottom of the modal, there are 'Cancel' and 'Confirm' buttons. The Windows taskbar at the bottom shows the search bar, several application icons, and the system clock indicating 3:59 PM on 3/6/2022.

8. Enter OTP in concern field.

This screenshot is similar to the previous one, showing the same Jamuna Bank digital banking login page. However, the 'OTP verification' modal box now shows the text 'Enter One Time Password (OTP)' followed by a series of dots (masking the input). The timer in the modal now shows '147 secs'. The 'Resend OTP' button and the 'Cancel' and 'Confirm' buttons at the bottom of the modal remain visible. The browser window and Windows taskbar are also visible, showing the same URL and system clock as in the previous screenshot.

9. After hitting “Confirm” button, below page appears.

JAMUNABANK

Forgot Password

Set Your Password

Enter Password

Re enter Password

Cancel Proceed

Type here to search

91°F Haze 4:00 PM 3/6/2022

10. Enter password in “Enter Password” field by satisfying password policy.

JAMUNABANK

Forgot Password

Set Your Password

Enter Password

Re enter Password

Cancel Proceed

Type here to search

91°F Haze 4:00 PM 3/6/2022

Password Policy

- Minimum characters 8 ✓
- Maximum characters 12 ✓
- Alphanumeric ✓
- Has at least one special character ✓
(!"#\$%&'()*+,-./:;<=>?@[\]^_`{|}~)
- Has at least one upper case letter ✓
- Has at least one number ✓
- Space not allowed ✓

11. Re enter password in “Re Enter Password” field.

The screenshot shows a web browser window with the URL <https://digital.jamunabankbd.com/BaNCSDigitalWeb/#/login/landing>. The page title is "Forgot Password" and the subtitle is "Set Your Password". There are two input fields: "Enter Password" and "Re enter Password", both containing masked text (dots). To the right of these fields is a "Password Policy" box with the following requirements, all of which are marked with green checkmarks:

- Minimum characters 8
- Maximum characters 12
- Alphanumeric
- Has at least one special character (`!"#$%&'()*+,-./:;<=>?@[\]^_`{|}~`)
- Has at least one upper case letter
- Has at least one number
- Space not allowed

At the bottom of the form are two buttons: "Cancel" and "Proceed". The Windows taskbar at the bottom shows the search bar, taskbar icons, and system tray with the date 3/6/2022 and time 4:01 PM.

12. After hitting “Proceed” button, successful message appears.

The screenshot shows the same web browser window as in step 11. The "Forgot Password" page now displays a green success message: "Login password has been changed successfully. You will be redirected to Login Page. Please re-login with your new credentials." Below this message is a "Done" button. The Windows taskbar at the bottom remains the same, showing the search bar, taskbar icons, and system tray with the date 3/6/2022 and time 4:01 PM.

Bill Payments:

1. Click on “Bill Payments”.

The screenshot shows the JAMUNABANK digital banking portal. The user is logged in as MD. NAHID REAZ. The sidebar menu on the left includes options like Home, Fund Transfer, Beneficiary Management, Future Transfer, Services, Download Statement, Payments, and Bill Payments (which is highlighted). The main content area is divided into two sections: 'Accounts' and 'Upcoming Transfers'. The 'Accounts' section lists two Savings Accounts with their respective available balances. The 'Upcoming Transfers' section shows a calendar for March 2022 with a transfer of BDT 100.00 scheduled for 03-Mar-2022.

2. Below page appears.

The screenshot shows the 'Bill Payments' page in the JAMUNABANK digital banking portal. The page has a progress bar at the top with three steps: Payment Details, Confirmation, and Acknowledgement. The 'Payment Details' section contains a form with the following fields: Biller Type (dropdown), Biller Name (dropdown), Bill Name (dropdown), Customer Code (text), Location Code (text), and Bill Month & Year (text). There is a 'Find Bill' button below the form. At the bottom of the page, there are 'Cancel' and 'Proceed' buttons.

3. Fill up all required field.

Bill Payments

Payment Details	Biller Name	Confirmation	Bill Name	Acknowledgement
Biller Type Utility Bills	DPDC		Electricity	
Customer Code 28049769	Location Code D6		Bill Month & Year 2/2022	

[Find Bill](#) [Cancel](#) [Proceed](#)

4. After hitting “Find Bill”, below page appears.

Bill Payments

Bill Details	Payment Details
Customer Code 28049769	Total Bill Amount ৳ 2089.0
Location Code D6	Payment From
Bill Month & Year 2/2022	
Bill Number 44504344618	
Bill Status Pending	
Due Date 23/3/2022	
DPDC Amount ৳ 1989.95	
VAT Amount ৳ 99.05	
Revenue Stamp Amount ৳ 0.0	
Total Bill Amount ৳ 2089.0	

[Calculate Charges](#) [Cancel](#) [Proceed](#)

5. Select account from drop down menu in “Payment From” field.

Bill Payments

Payment Details: Biller Type: Utility Bills, Biller Name: DPDC, Confirmation: Electricity, Acknowledgment: Electricity

Bill Details:

- Customer Code: 28049769
- Location Code: D6
- Bill Month & Year: 2/2022
- Bill Number: 44604344618
- Bill Status: Pending
- Due Date: 28/3/2022
- DPDC Amount: ₹1989.95
- VAT Amount: ₹99.05
- Revenue Stamp Amount: ₹0.0
- Total Bill Amount: ₹2089.0

Payment Details:

- Total Bill Amount: ₹2089.0
- Payment From: Savings Account (Employee) 110209001061 (Available Balance: ₹07,546,911.54)
- Savings Account (Employee) 110200004503 (Available Balance: ₹07,446,325.00)
- Note: Bank Charges and VAT on the same would be applied the Total Bill amount to be paid (if any)
- Calculate Charges

Buttons: Cancel, Proceed

6. After hitting “Calculate Charges” button, below page comes.

Bill Payments

Payment Details: Biller Type: Utility Bills, Biller Name: DPDC, Confirmation: Electricity, Acknowledgment: Electricity

Bill Details:

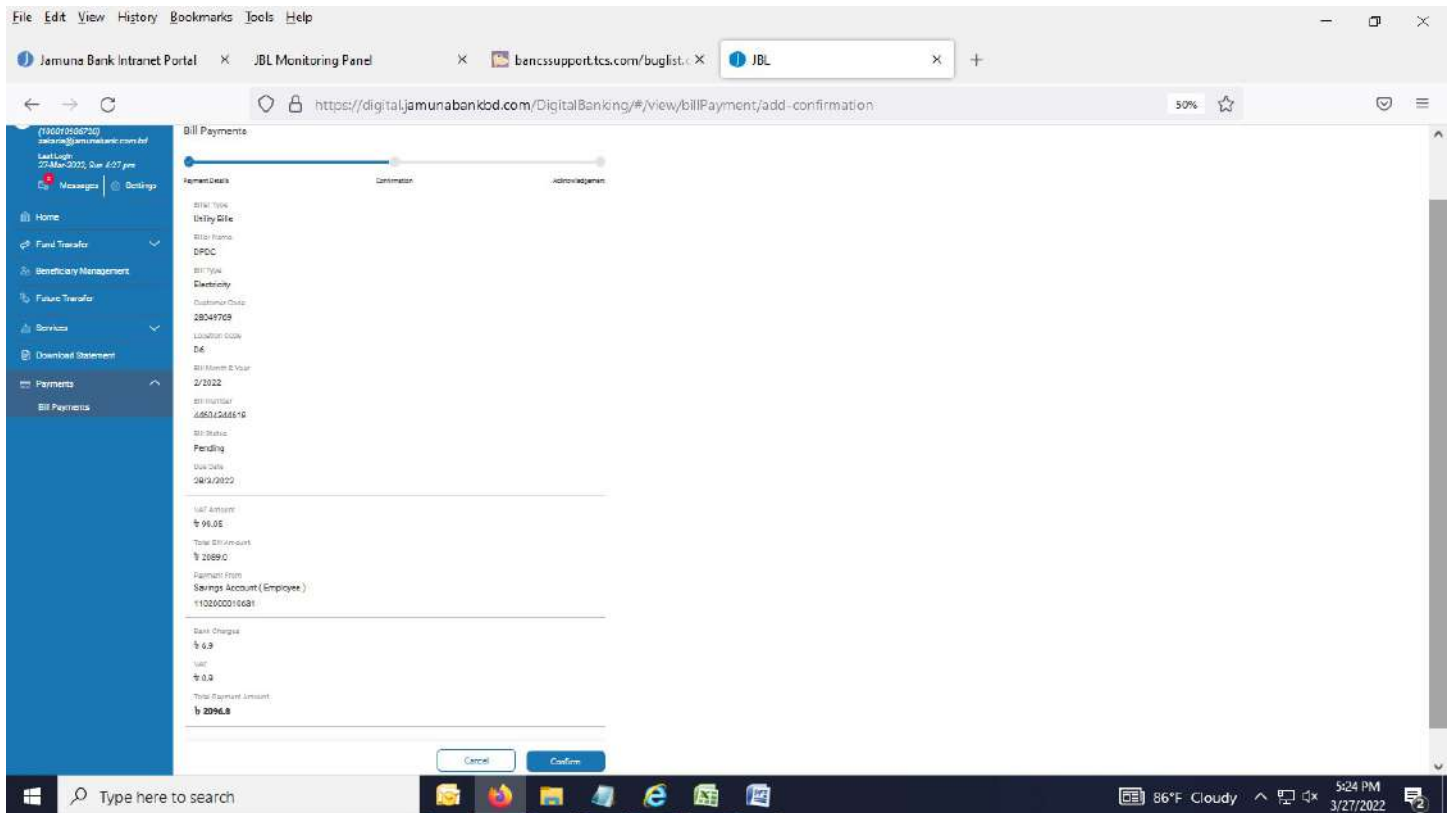
- Customer Code: 28049769
- Location Code: D6
- Bill Month & Year: 2/2022
- Bill Number: 44604344618
- Bill Status: Pending
- Due Date: 28/3/2022
- DPDC Amount: ₹1989.95
- VAT Amount: ₹99.05
- Revenue Stamp Amount: ₹0.0
- Total Bill Amount: ₹2089.0

Payment Details:

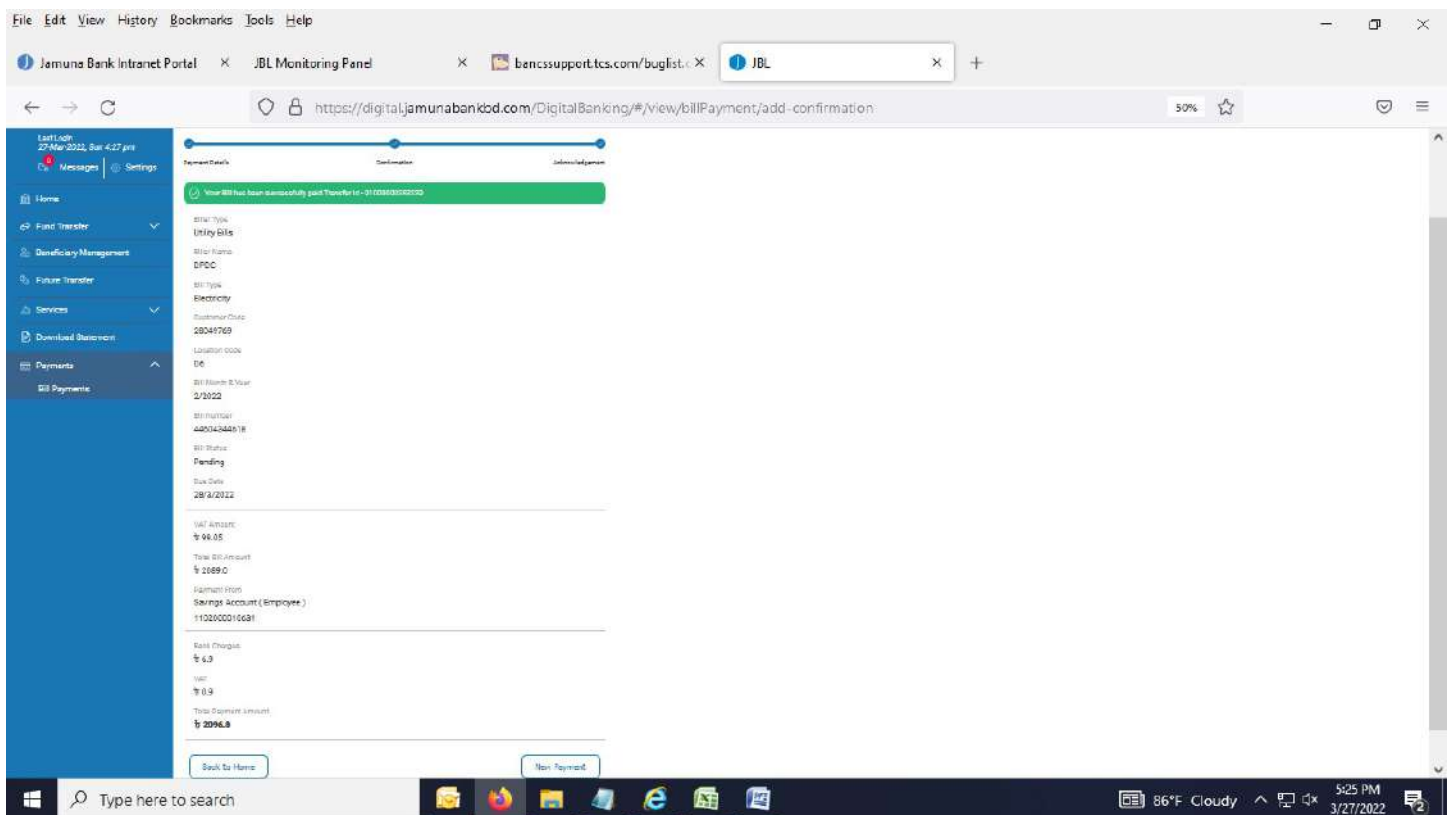
- Total Bill Amount: ₹2089.0
- Payment From: Savings Account (Employee) 110209001061
- Note: Bank Charges and VAT on the same would be applied the Total Bill amount to be paid (if any)
- Calculate Charges
- Bank Charges: ₹6.9
- VAT: ₹0.9
- VAT Percentage: 15.0 %
- Total Payment Amount: ₹2096.8

Buttons: Cancel, Proceed

7. After hitting "Proceed" button, below page comes. Click "Confirm" button.



8. Successful message appears.



--End of Bill Payments--