



**PROCUREMENT DIVISION**

Corporate office, Plot: 14, Block: C, BirUttam A.K. Khandaker Road  
Gulshan-1, Dhaka – 1212

**TENDER NOTICE**

**Sealed tenders in two envelopes (Technical & Financial) are invited from bona-fide & reputed suppliers for procurement of Avaya Contact Center & IP-TSP System Annual Maintenance Contract for 01(One) year for the Bank**

01	Agency/Employer	: Jamuna Bank PLC.
02	Procuring Entity Name	: Procurement Division, Jamuna Bank PLC.
03	Invitation for	: Procurement of <b>Avaya Contact Center &amp; IP-TSP System Annual Maintenance Contract for 01(One) year</b> for the Bank
04	Procurement Method	: One Stage Two Envelop Tendering Method (OSTETM)
05	Budget and Source of Funds	: (Private Fund) Own Source
06	Price of Tender document	: <b>BDT 5,000.00 (Five thousand)</b> only (Non-refundable) in the form of P.O from any scheduled bank
07	Selling of Tender schedule will commence	: <b>07-05-2026 (10.00 am - 04:00 pm)</b>
08	Selling of Tender schedule will close on	: <b>18-05-2026 (10.00 am - 04:00 pm)</b>
09	Last date and time for submission of Tender	: <b>19-05-2026 (within 03.00 pm)</b>
10	Date and time for opening of Tender	: <b>19-05-2026 (Time 03.10 pm)</b>
11	Name & address of the office (Selling/Receiving/Opening Tender Documents)	: Procurement Division, Reliance Insurance Tower, Level-6, Plot # 11, Bir Uttam AK Khandaker Road, Block# C, Gulshan-1, Dhaka- 1212
12	Amount of Tender security	: <b>BDT 50,000.00 (Fifty thousand)</b> only in the form of P.O from any scheduled bank
13	Contact details of officials inviting tender	: Procurement Division, Reliance Insurance Tower, Level-6, Plot # 11, Bir Uttam AK Khandaker Road, Block# C, Gulshan-1, Dhaka- 1212 For details, please visit our website <a href="https://jamunabankbd.com/notice-board/">https://jamunabankbd.com/notice-board/</a> For queries, please call 16742 (Ext-5235)
14	Special instruction	: The Procuring Entity reserves the right to accept or reject any or all the Tender(s) without assigning any reason whatsoever.

**VP  
Head of PD**